



# Artificial Intelligence Automation with ICE-AI Suite

# Objective Grant Application Process

There are **20 officers to process up to 1,000 (KPI target based on 65 applications per officer per day)** grant applications per day. **Currently, average daily process completed by 20 officers is 40 applications per day.** HRD Corp realizes the need to automate the grant application process that will benefit HRD Corp in reducing operations cost, increased efficiency as well as ultimately reduce expenditures through manpower costs and time saving.

## Benefits of Implementation of AI



**Support Real-Time  
Decision Making**



**Intelligent Automation  
Replaces Manual  
Efforts**

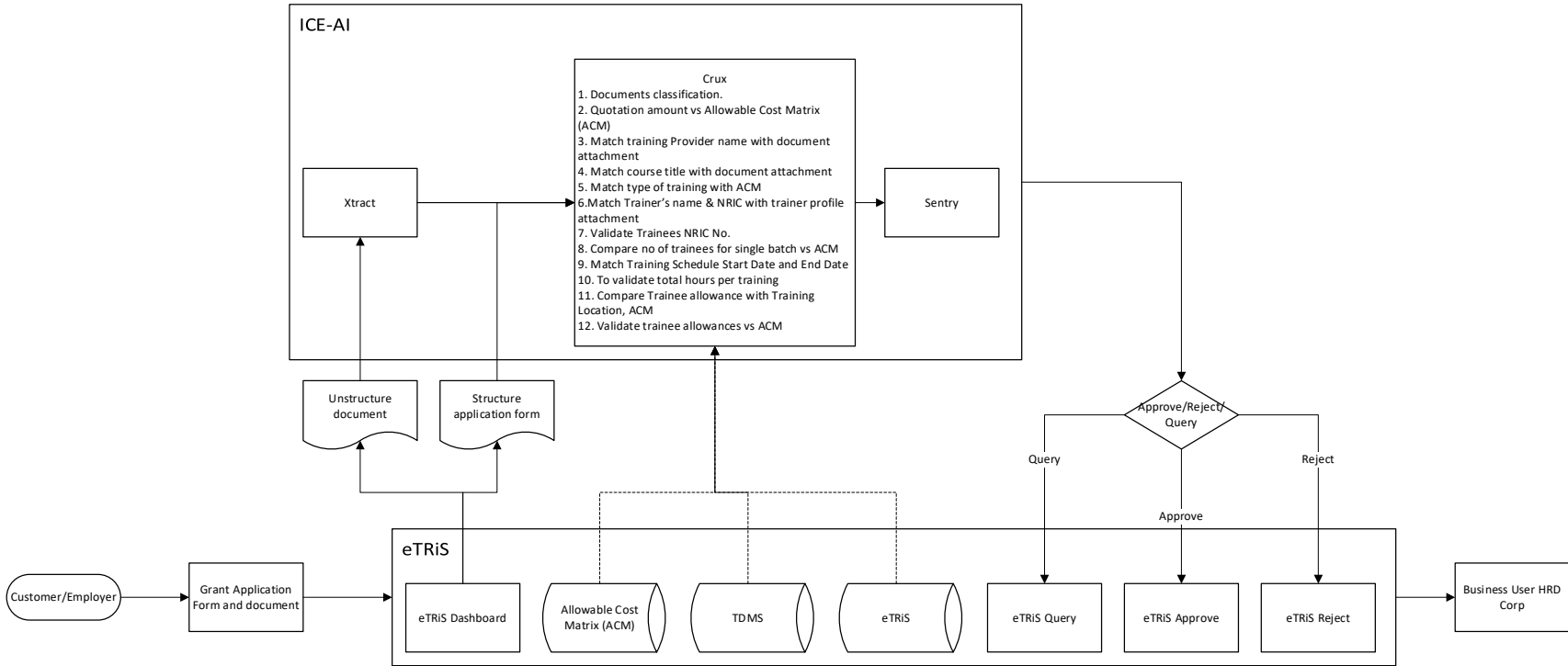


**Reduce Operating  
Expenses of Your  
Business**



**Effectively Address  
Security and Network  
Challenges**

# Proposed Structure (Cloud Base SAAS Model)



# Benefits of SaaS Model

## Pros

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Simple & Faster Implementation process



Pay as you go



Faster ROI



Higher accuracy with faster machine learning



Infrastructure cost included which reduces unbudgeted expenses.

## Cons

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Change management for adoption of technology

# ROI - PRODUCTIVITY AND EFFICIENCY

## Increase Efficiency

Productivity Improvement **more than 1800%**

ICE AI daily capacity is **14,400 applications** per day

**1,000 applications** to be process in **less than 3 hours**

### Manual Case Processing

Avg. Time to Process 1 case (Mins) **less than 10**

Avg. Productive Hours / day **6-7**

Avg. completion of processing / day **40**

Avg. Cases processed by 20 officers **800**

### With ICE-Ai Processing

Avg. Supervision time for 1 case (Mins) **less than 2**

Avg. completion of processing / day  
**14400**



# GRANT APPLICATION PROCESSING FLOW

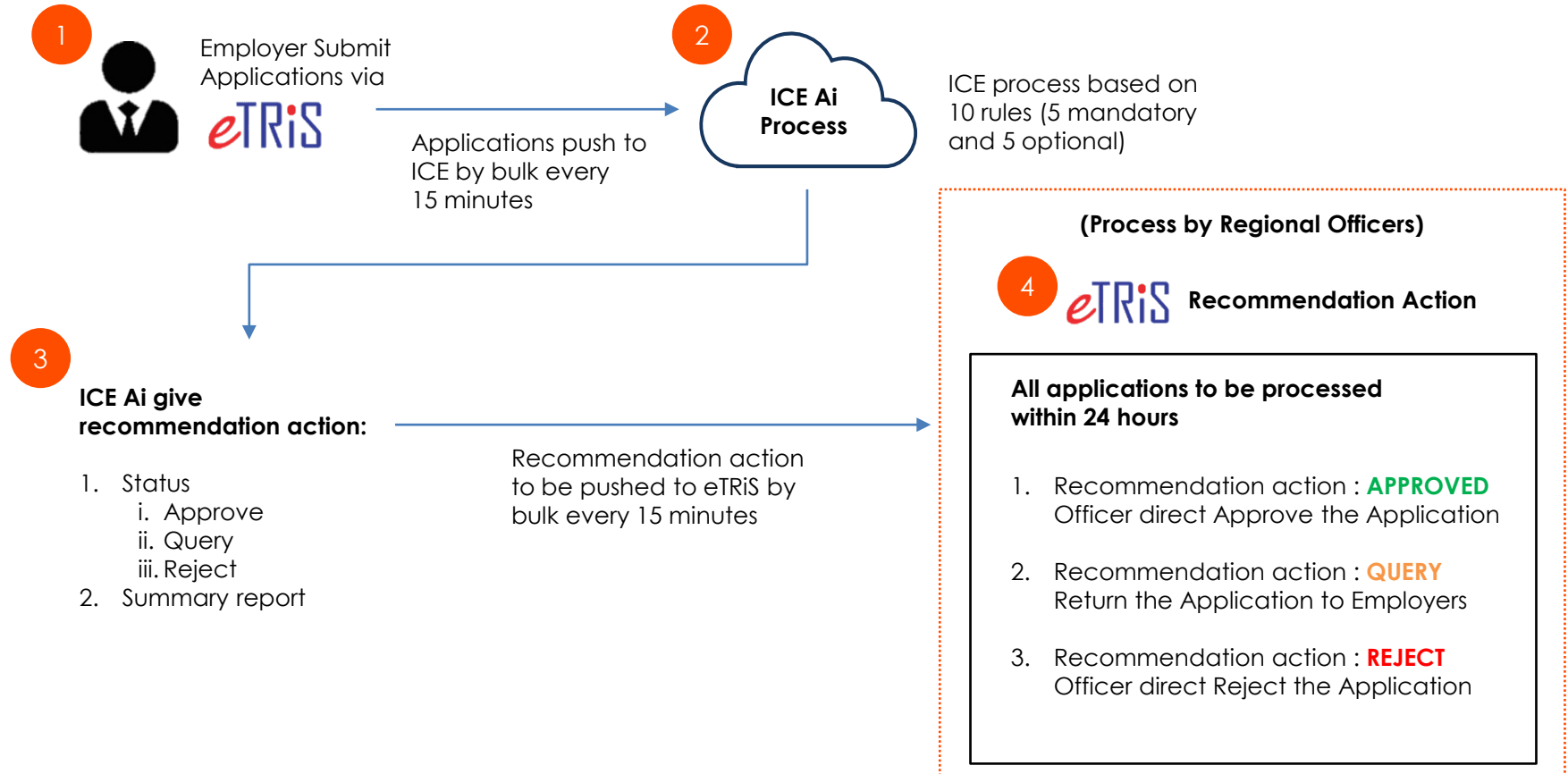
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- 04 GRANT APPLICATION PROCESSING FLOW WITH ICE AI : APPROVE APPLICATION

# OVERVIEW OF ICE-Ai

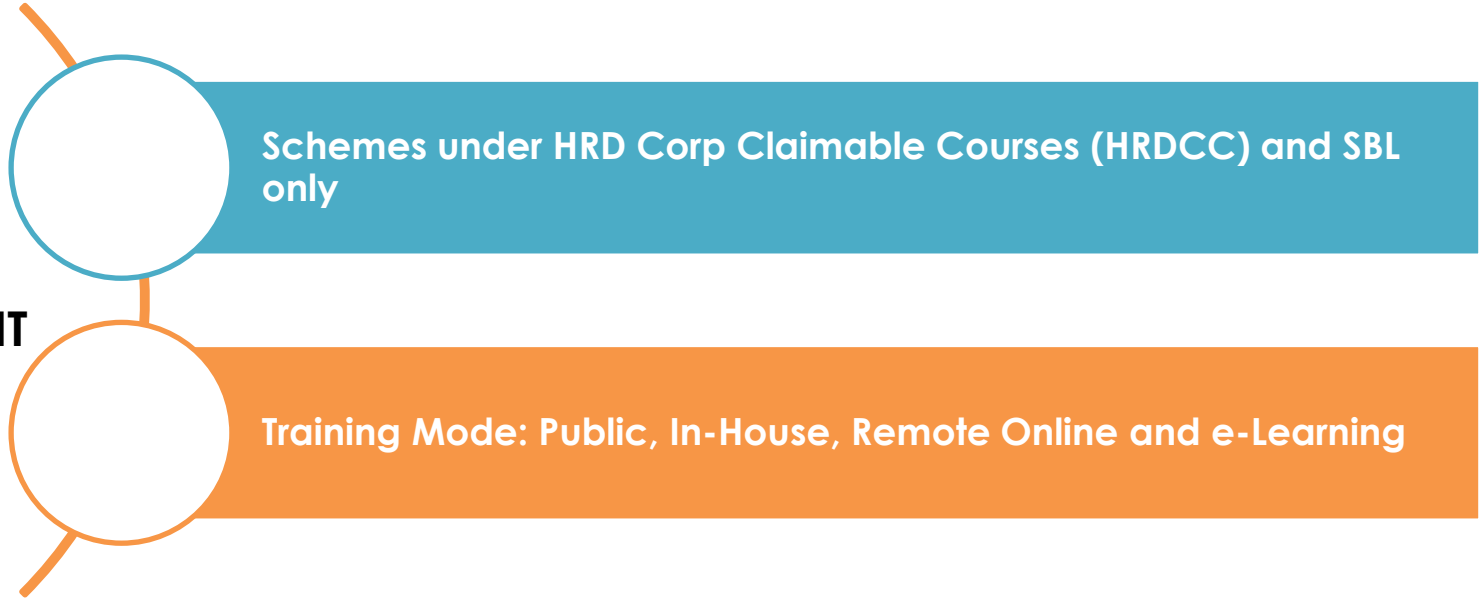


# PROCESS FLOW



# REQUIREMENT OF ICE-Ai TO PROCESS

## ICE-Ai REQUIREMENT



# LIST OF RULES SET IN ICE AI SYSTEM

No	Rules	Mandatory	Optional
1	Verify Quotation Amount is Less than Levy Amount	✓	
2	Verify List of Trainee Profiles to be Malaysian	✓	
3	Verify Allowances as per ACM	✓	
4	Verify Training Provider Name in attached document		✓
5	Verify total number of employees registered in an organization		✓
6	Verify the Total Duration of the Training		✓
7	Verify Training Schedule with attachments		✓
8	Verify Course Title with attachments		✓
9	Verify Trainer Information with eTRIS Data		✓
10	Verify Total Attendees for the Training is as per ACM		✓

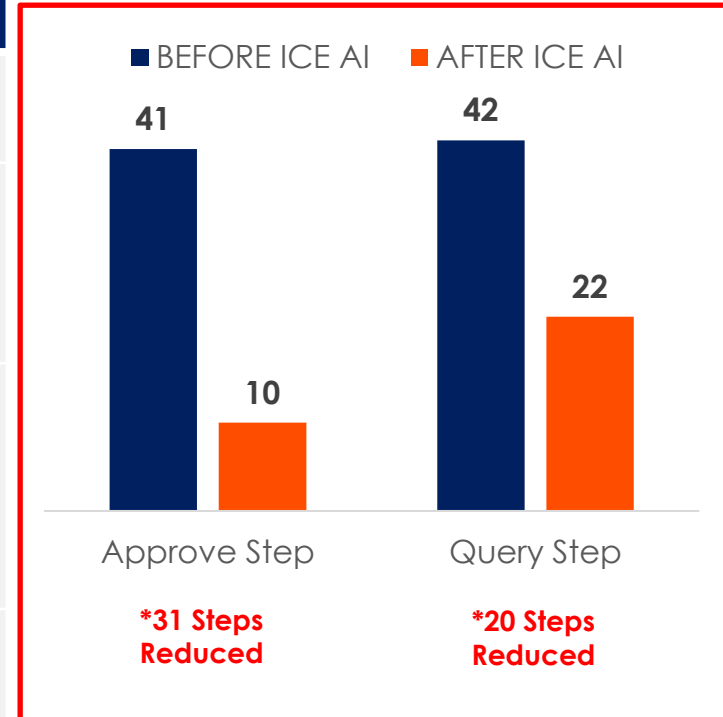
ICE-Ai is currently on the “learning stage” where the system is comparing the information in the application form with the attached documents submitted by the employers according to the five (5) mandatory criteria.

Moving forward, unnecessary processes and checking will be removed to increase the efficiency and speed of ICE-Ai.

# QUICK COMPARISON ON THE GRANT PROCESS BEFORE AND AFTER ICE-AI

# COMPARISON ON THE GRANT PROCESS BEFORE AND AFTER ICE-AI

AREA	GRANT PROCESS BEFORE ICE AI	GRANT PROCESS AFTER ICE AI
Download documents	Yes	No
Validation checking	Manual by comparing downloaded attachment	Automation with recommendations
Number of Opened Tab Browser (affect laptop performance)	Min 4 tabs	1
ACM	Manual calculation	Automation

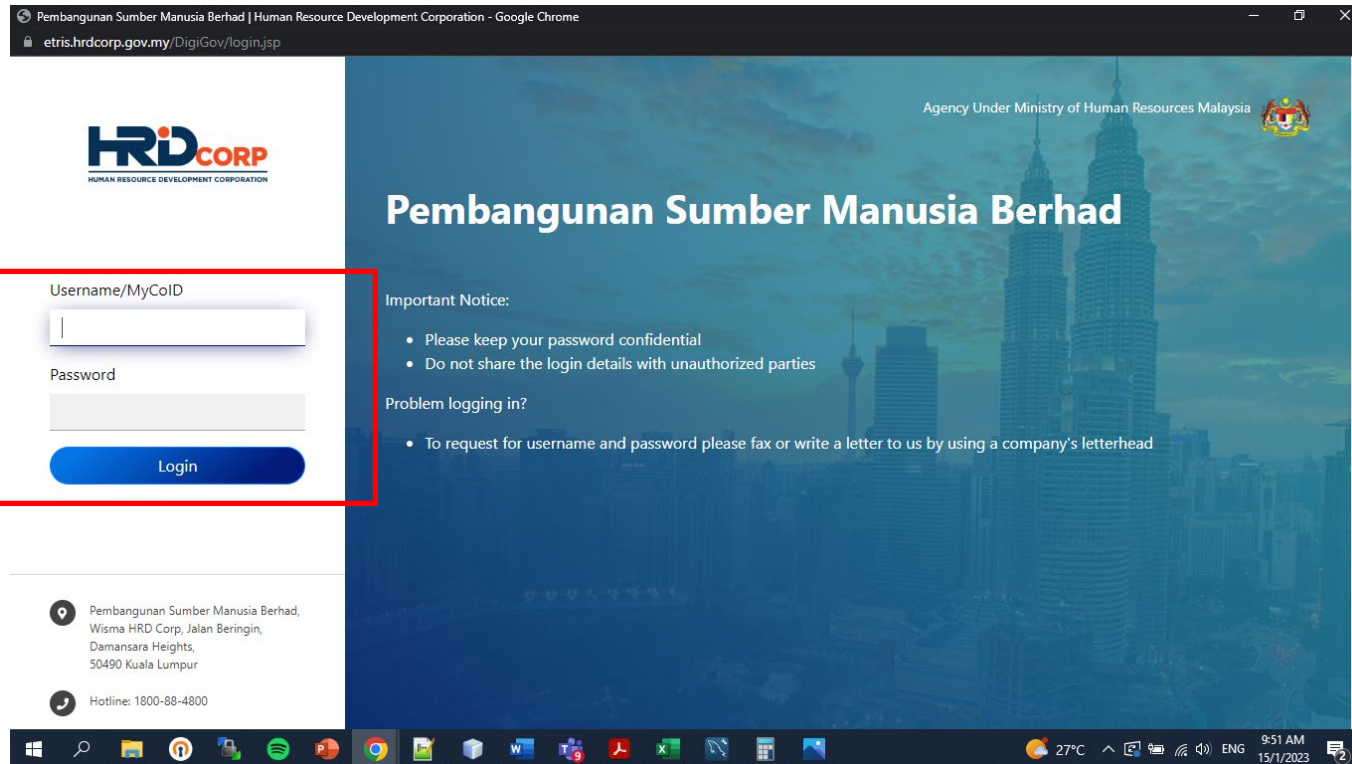


# GRANT APPLICATION PROCESSING FLOW BEFORE ICE AI

# GRANT PROCESSING FLOW WITHOUT ICE AI

## 1. LOGIN TO ETRIS SYSTEM

- ENTER USERNAME AND PASSWORD. CLICK LOGIN BUTTON



Pembangunan Sumber Manusia Berhad | Human Resource Development Corporation - Google Chrome

etris.hrdcorp.gov.my/DigiGov/login.jsp

HRD CORP  
HUMAN RESOURCE DEVELOPMENT CORPORATION

Agency Under Ministry of Human Resources Malaysia

## Pembangunan Sumber Manusia Berhad

Username/MyCoID

Password

Login

Important Notice:

- Please keep your password confidential
- Do not share the login details with unauthorized parties

Problem logging in?

- To request for username and password please fax or write a letter to us by using a company's letterhead

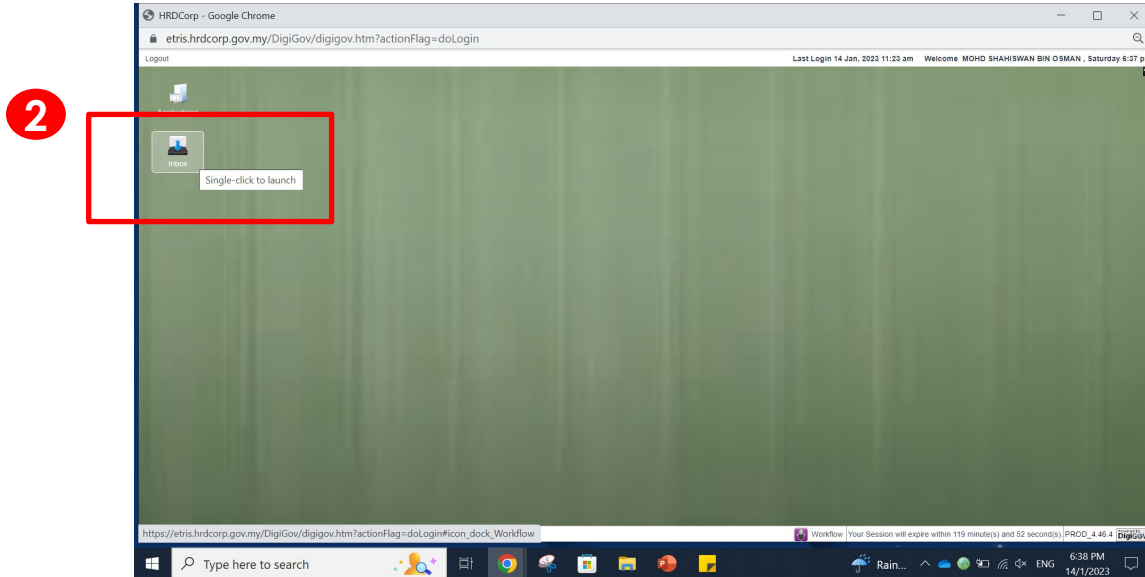
Pembangunan Sumber Manusia Berhad,  
Wisma HRD Corp, Jalan Beringin,  
Damansara Heights,  
50490 Kuala Lumpur

Hotline: 1800-88-4800

27°C 9:51 AM  
15/1/2023

# GRANT PROCESSING FLOW WITHOUT ICE AI

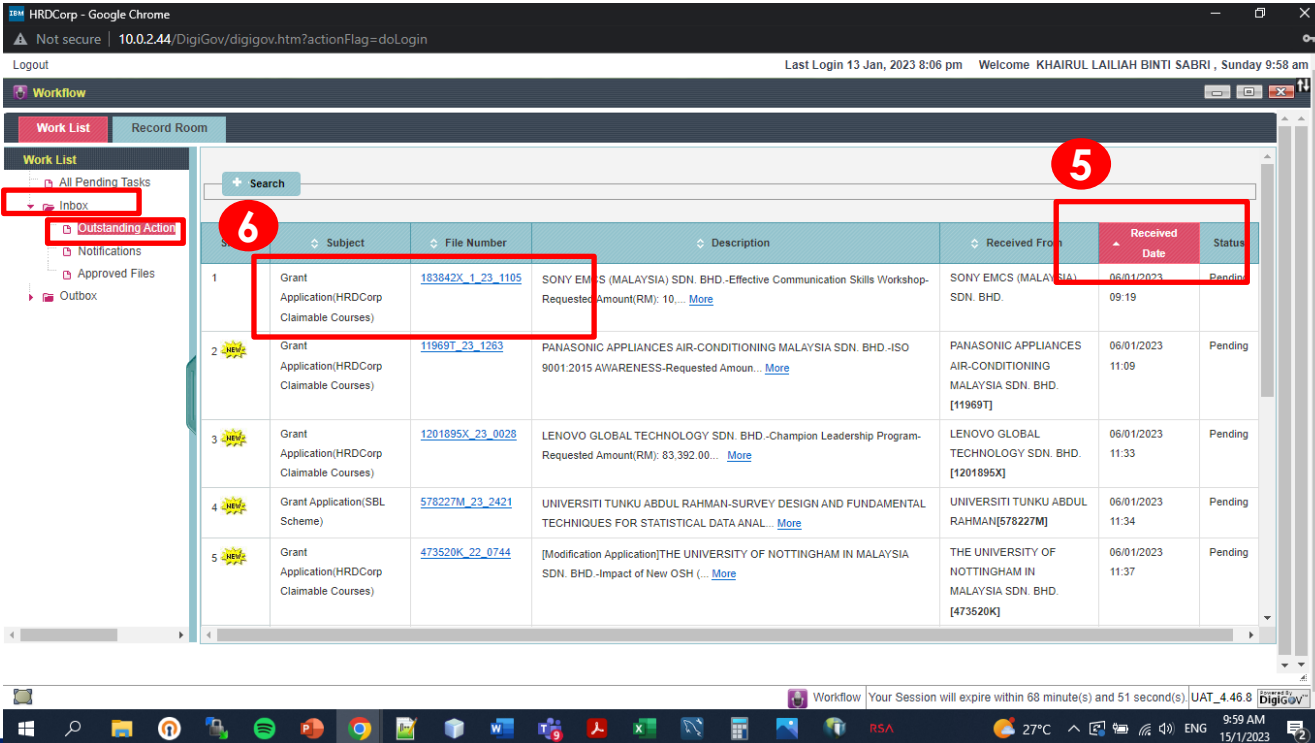
## 2. CLICK THE INBOX BUTTON





# GRANT PROCESSING FLOW WITHOUT ICE AI

3. CLICK TRIANGLE TO EXPAND INBOX
4. CLICK OUTSTANDING ACTION TO SEE THE LIST GRANT REQUEST THAT NEED TO HANDLE
5. CLICK THE RECEIVE DATE COLUMN TITLE TO SORT THE OLD CASE ON TOP (BASE ON FIRST IN FIRST OUT).
6. THEN CLICK ON THE FILE NUMBER TO OPEN THE FIRST CASE



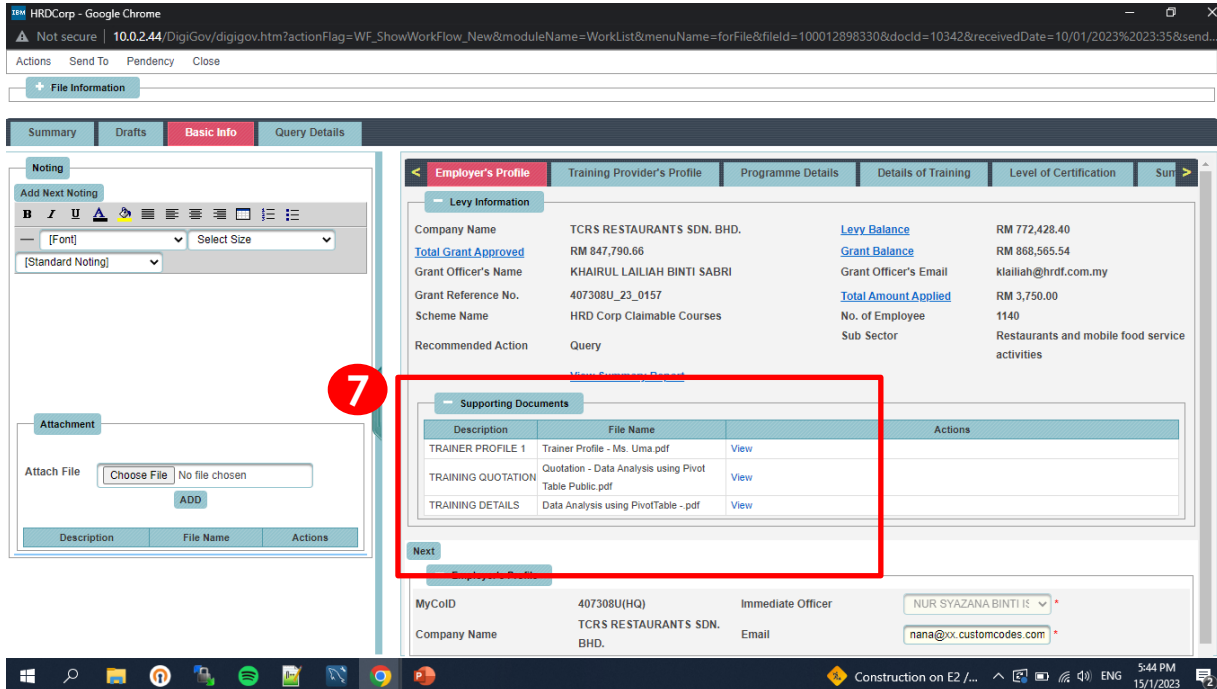
The screenshot displays the HRD Corp Work List interface. The left sidebar shows a navigation menu with 'Inbox' expanded (3) and 'Outstanding Action' selected (4). The main table lists grant applications with columns for Subject, File Number, Description, Received From, Received Date, and Status. The 'Received Date' column header is highlighted (5). The first row's 'File Number' (183842X\_1\_23\_1105) is highlighted (6).

	Subject	File Number	Description	Received From	Received Date	Status
1	Grant Application(HRD Corp Claimable Courses)	<a href="#">183842X_1_23_1105</a>	SONY EMCS (MALAYSIA) SDN. BHD.-Effective Communication Skills Workshop- Requested Amount(RM): 10... <a href="#">More</a>	SONY EMCS (MALAYSIA) SDN. BHD.	06/01/2023 09:19	Pending
2	Grant Application(HRD Corp Claimable Courses)	<a href="#">11969T_23_1283</a>	PANASONIC APPLIANCES AIR-CONDITIONING MALAYSIA SDN. BHD.-ISO 9001:2015 AWARENESS-Requested Amoun... <a href="#">More</a>	PANASONIC APPLIANCES AIR-CONDITIONING MALAYSIA SDN. BHD. [11969T]	06/01/2023 11:09	Pending
3	Grant Application(HRD Corp Claimable Courses)	<a href="#">1201895X_23_0028</a>	LENOVO GLOBAL TECHNOLOGY SDN. BHD.-Champion Leadership Program- Requested Amount(RM): 83,392.00... <a href="#">More</a>	LENOVO GLOBAL TECHNOLOGY SDN. BHD. [1201895X]	06/01/2023 11:33	Pending
4	Grant Application(SBL Scheme)	<a href="#">578227M_23_2421</a>	UNIVERSITI TUNKU ABDUL RAHMAN-SURVEY DESIGN AND FUNDAMENTAL TECHNIQUES FOR STATISTICAL DATA ANAL... <a href="#">More</a>	UNIVERSITI TUNKU ABDUL RAHMAN[578227M]	06/01/2023 11:34	Pending
5	Grant Application(HRD Corp Claimable Courses)	<a href="#">473520K_22_0744</a>	[Modification Application]THE UNIVERSITY OF NOTTINGHAM IN MALAYSIA SDN. BHD.-Impact of New OSH (... <a href="#">More</a>	THE UNIVERSITY OF NOTTINGHAM IN MALAYSIA SDN. BHD. [473520K]	06/01/2023 11:37	Pending

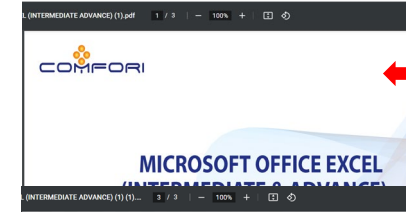
# GRANT PROCESSING FLOW WITHOUT ICE AI

## 7. EMPLOYER PROFILE TAB

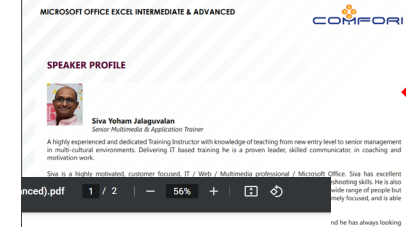
- DOWNLOAD THE REQUIRED DOCUMENT IN ATTACHMENT
  1. COURSE CONTENT
  2. TRAINER PROFILE
  3. QUOTATION



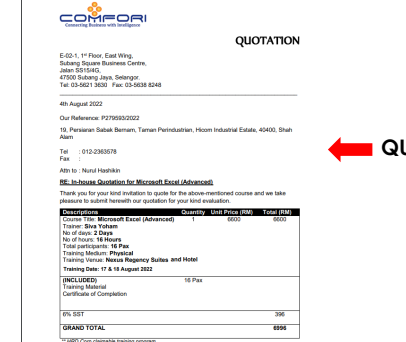
Description	File Name	Actions
TRAINER PROFILE 1	Trainer Profile - Ms. Uma.pdf	<a href="#">View</a>
TRAINING QUOTATION	Quotation - Data Analysis using Pivot Table Public.pdf	<a href="#">View</a>
TRAINING DETAILS	Data Analysis using PivotTable - pdf	<a href="#">View</a>



← COURSE CONTENT



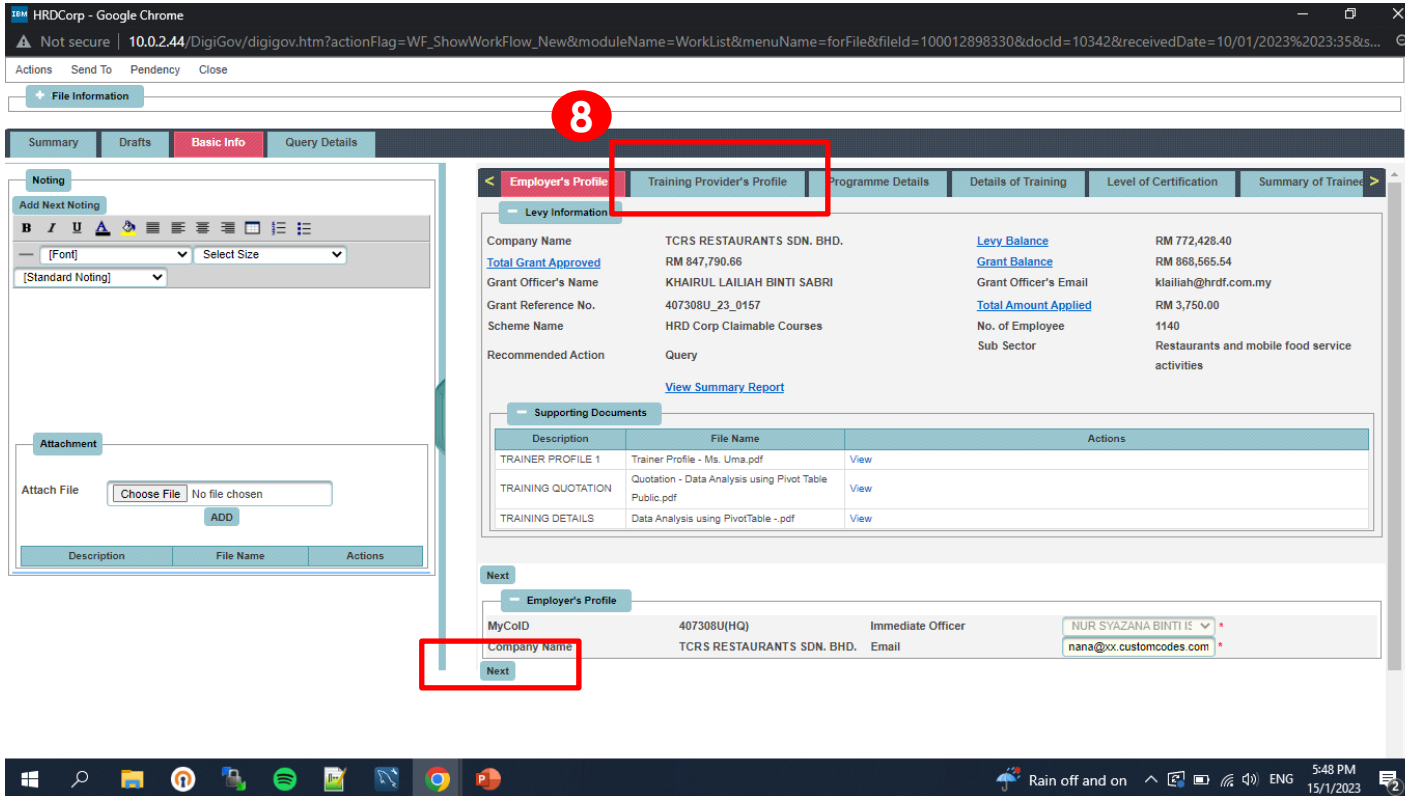
← TRAINER PROFILE



← QUOTATION

# GRANT PROCESSING FLOW WITHOUT ICE AI

## 8. CLICK NEXT OR TRAINING PROVIDER'S PROFILE TAB



The screenshot displays the HRD Corp web application interface. The browser address bar shows the URL: `10.0.2.44/DigiGov/Digigov.htm?actionFlag=WF_ShowWorkFlow_New&moduleName=WorkList&menuName=forFile&field=100012898330&docId=10342&receivedDate=10/01/2023%2023:35&s...`

The main content area is divided into several sections:

- Noting:** Includes an "Add Next Noting" section with a rich text editor and an "Attachment" section with a "Choose File" button and an "ADD" button.
- Levy Information:** A table displaying financial and administrative details for the training provider.
- Supporting Documents:** A table listing documents such as "TRAINER PROFILE 1", "TRAINING QUOTATION", and "TRAINING DETAILS" with "View" links.
- Employer's Profile:** A section containing fields for "MyCoID", "Company Name", and "Email". A "Next" button is located at the bottom of this section.

The "Training Provider's Profile" tab is highlighted with a red circle containing the number 8. The "Next" button at the bottom of the "Employer's Profile" section is also highlighted with a red rectangle.

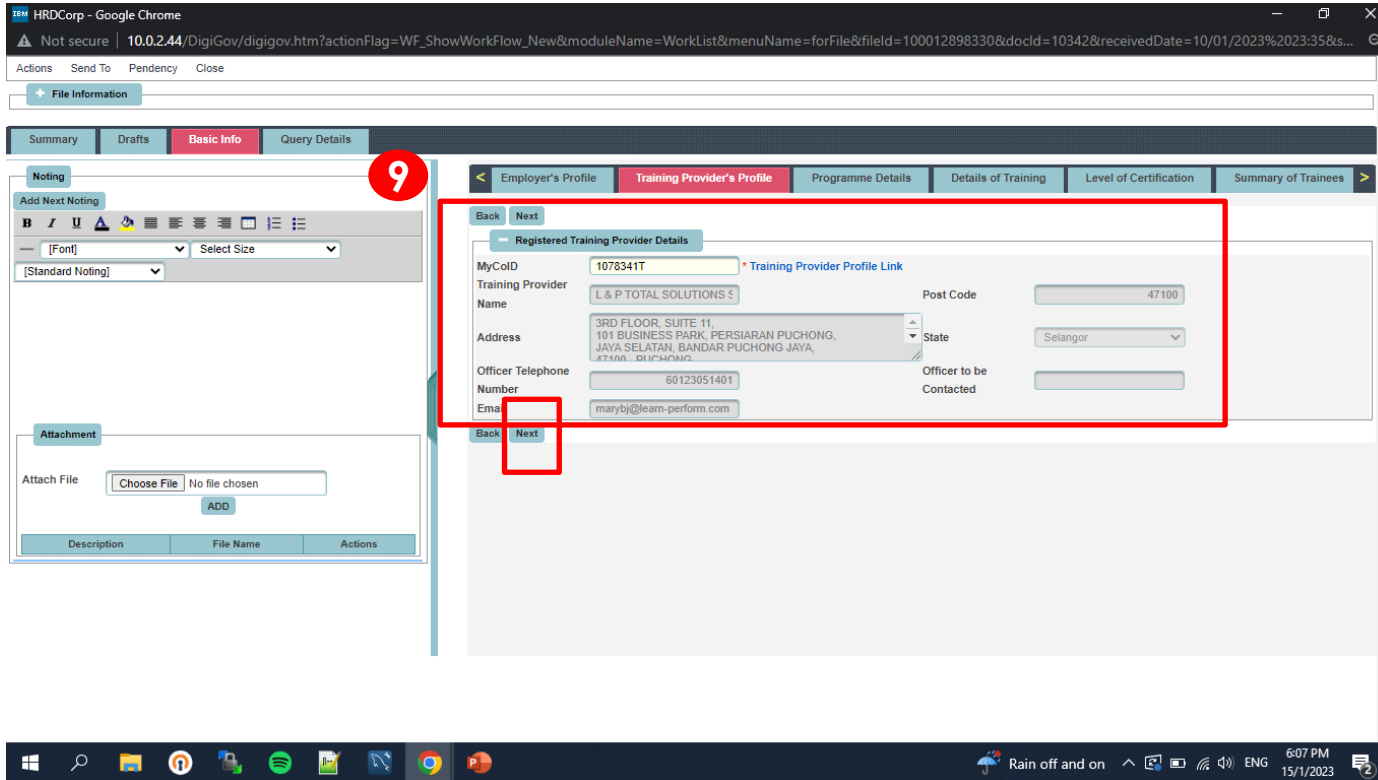
Levy Information			
Company Name	TCRS RESTAURANTS SDN. BHD.	Levy Balance	RM 772,428.40
Total Grant Approved	RM 847,790.66	Grant Balance	RM 868,565.54
Grant Officer's Name	KHAIRUL LAILIAH BINTI SABRI	Grant Officer's Email	klailiah@hrdf.com.my
Grant Reference No.	407308U_23_0157	Total Amount Applied	RM 3,750.00
Scheme Name	HRD Corp Claimable Courses	No. of Employee	1140
Recommended Action	Query	Sub Sector	Restaurants and mobile food service activities

Description	File Name	Actions
TRAINER PROFILE 1	Trainer Profile - Ms. Uma.pdf	<a href="#">View</a>
TRAINING QUOTATION	Quotation - Data Analysis using Pivot Table Public.pdf	<a href="#">View</a>
TRAINING DETAILS	Data Analysis using PivotTable - .pdf	<a href="#">View</a>

Employer's Profile			
MyCoID	407308U(HQ)	Immediate Officer	NUR SYAZANA BINTI IE
Company Name	TCRS RESTAURANTS SDN. BHD.	Email	nana@cx.customcodes.com

# GRANT PROCESSING FLOW WITHOUT ICE AI

## 9. CHECK THE NAME OF REGISTERED TRAINING PROVIDER AS PER SUPPORTING DOCUMENT



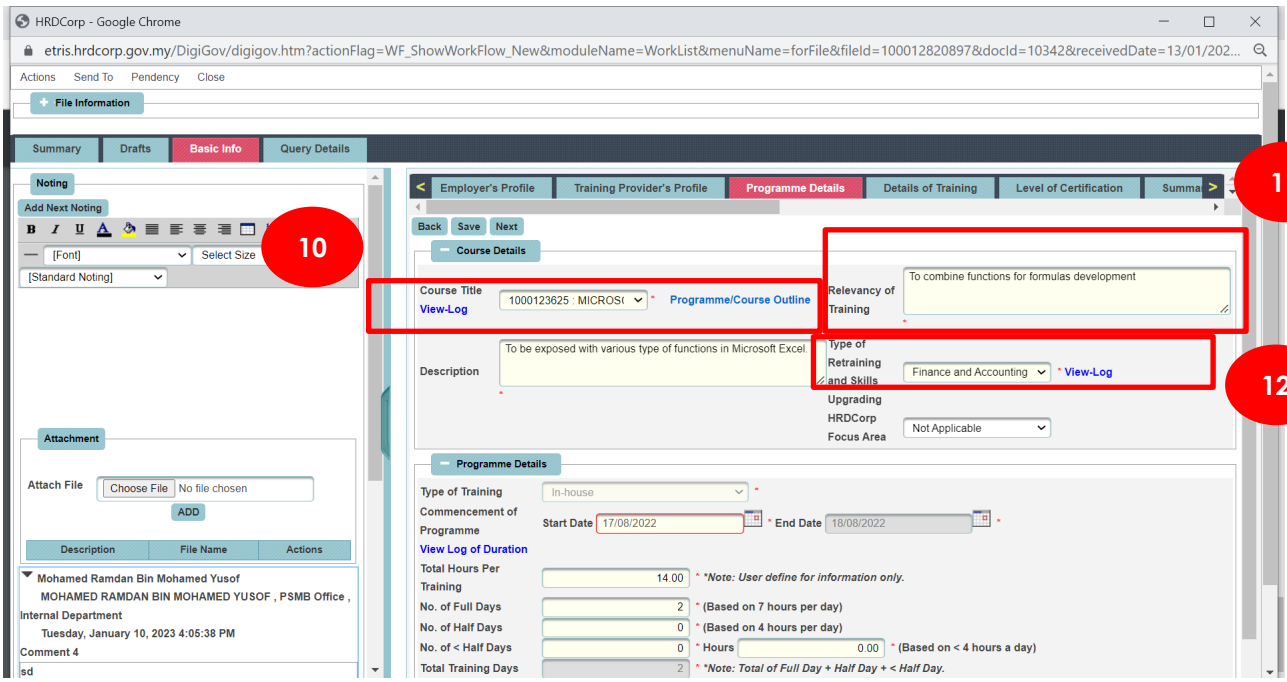
The screenshot displays the HRD Corp web application interface. The main content area is titled "Registered Training Provider Details" and contains the following information:

- MyCoId:** 1078341T
- Training Provider Name:** L & P TOTAL SOLUTIONS S
- Address:** 3RD FLOOR, SUITE 11, 101 BUSINESS PARK, PERSIARAN PUCHONG, JAYA SELATAN, BANDAR PUCHONG JAYA, 47100... DEKONOR2
- Post Code:** 47100
- State:** Selangor
- Officer Telephone Number:** 60123051401
- Officer to be Contacted:** (Empty field)
- Email:** marybj@learn-perform.com

The "Noting" section on the left is highlighted with a red circle containing the number 9. The "Attachment" section below it shows an "Attach File" button and a table with columns for Description, File Name, and Actions.

# GRANT PROCESSING FLOW WITHOUT ICE AI

- 10. CHECK COURSE TITLE AS PER ATTACHMENT
- 11. CHECK WHETHER THE RELEVANCY OF THE TRAINING IS RELATED TO THE INDUSTRY (SUB SECTOR
- 12. UPDATE THE "TYPE OF RETRAINING AND SKILLS UPGRADING" TO CORRECT CATEGORY IF THE EMPLOYER CHOOSE WRONG ONE



The screenshot shows the HRDCorp web application interface. The browser address bar indicates the URL: `etris.hrdcorp.gov.my/DigiGov/digigov.htm?actionFlag=WF_ShowWorkFlow_New&moduleName=WorkList&menuName=forFile&fileId=100012820897&dclid=10342&receivedDate=13/01/202...`

The interface includes a navigation menu with tabs: Summary, Drafts, Basic Info, and Query Details. The 'Basic Info' tab is active, showing 'Course Details' and 'Programme Details' sections.

**Annotation 10:** A red circle highlights the 'Add Next Noting' section on the left, which includes a text area for notes and an 'Attach File' button.

**Annotation 11:** A red circle highlights the 'Relevancy of Training' field, which contains the text: 'To combine functions for formulas development'.

**Annotation 12:** A red circle highlights the 'Type of Retraining and Skills Upgrading' dropdown menu, which is currently set to 'Finance and Accounting'.

The 'Course Details' section shows the following information:

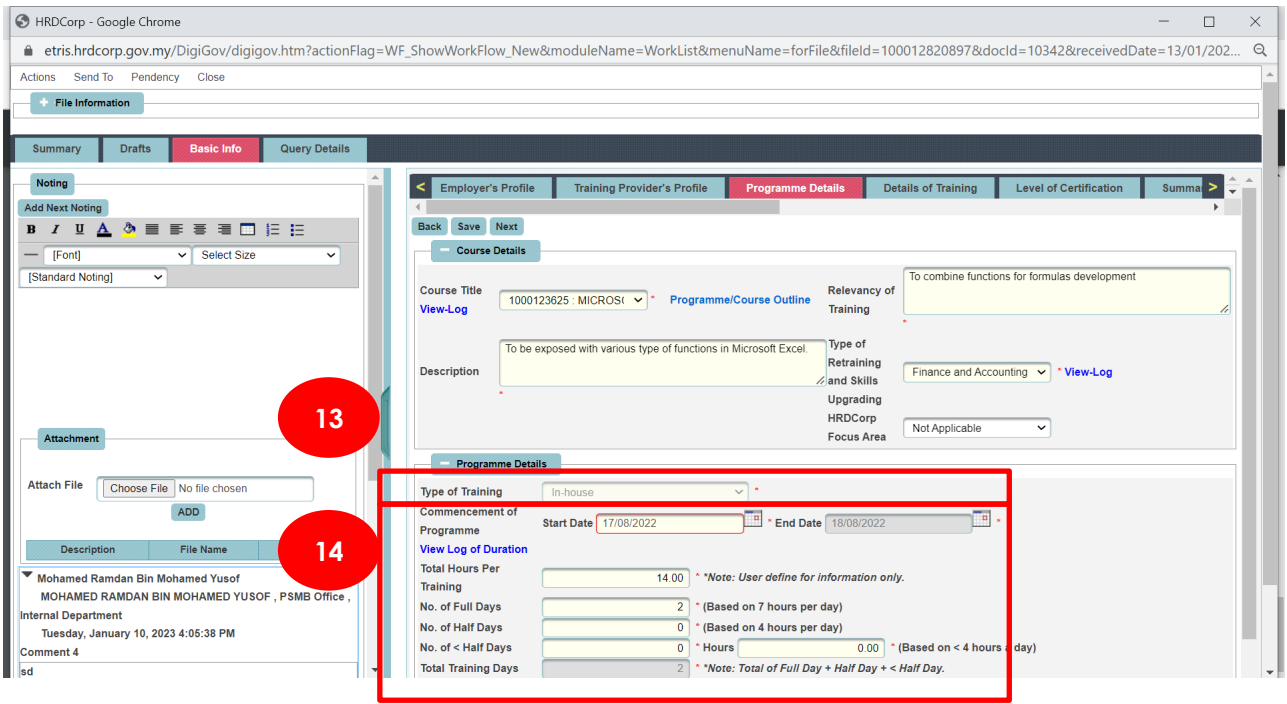
- Course Title: 1000123625 - MICROSOFT - Programme/Course Outline
- Description: To be exposed with various type of functions in Microsoft Excel
- Type of Retraining and Skills Upgrading: Finance and Accounting
- Upgrading: HRDCorp
- Focus Area: Not Applicable

The 'Programme Details' section shows the following information:

- Type of Training: In-house
- Commencement of Programme: Start Date 17/08/2022, End Date 18/08/2022
- Total Hours Per Training: 14.00
- No. of Full Days: 2
- No. of Half Days: 0
- No. of < Half Days: 0
- Total Training Days: 2

# GRANT PROCESSING FLOW WITHOUT ICE AI

- 13. CHECK THE TYPE OF TRAINING AS PER SUPPORTING DOCUMENT
- 14. CHECK THE TRAINING DATE AND DURATION AS PER SUPPORTING DOCUMENT



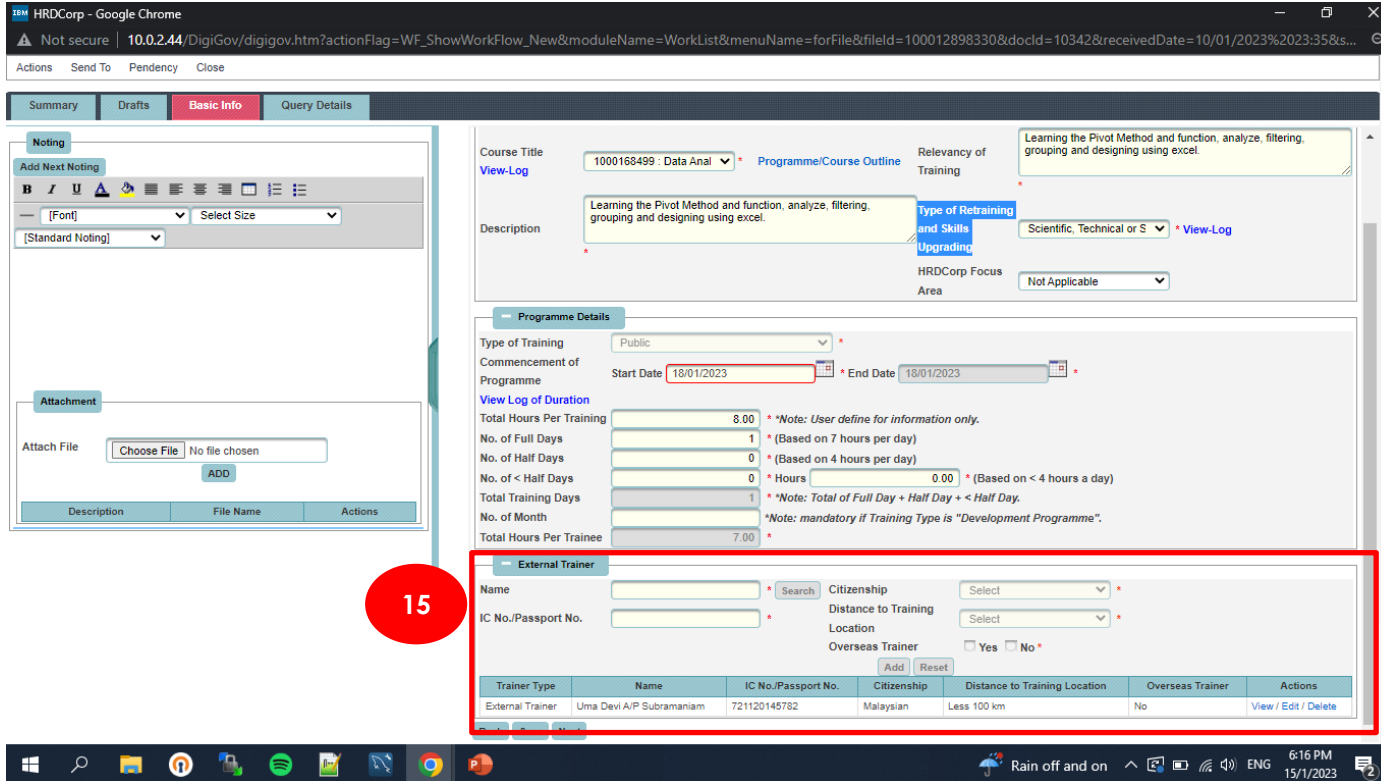
The screenshot shows the HRDCorp web application interface. The 'Programme Details' tab is active, displaying course information. Two red callouts highlight specific fields:

- Callout 13:** Points to the 'Type of Training' dropdown menu, which is currently set to 'In-house'.
- Callout 14:** Points to the 'Commencement of Programme' section, which includes 'Start Date' (17/08/2022) and 'End Date' (18/08/2022), and a table of training duration details.

Programme Details	
Type of Training	In-house
Commencement of Programme	Start Date: 17/08/2022, End Date: 18/08/2022
View Log of Duration	
Total Hours Per Training	14.00 *Note: User define for information only.
No. of Full Days	2 * (Based on 7 hours per day)
No. of Half Days	0 * (Based on 4 hours per day)
No. of < Half Days	0 * (Based on < 4 hours per day)
Total Training Days	2 *Note: Total of Full Day + Half Day + < Half Day.

# GRANT PROCESSING FLOW WITHOUT ICE AI

## 15. CHECK TRAINER NAME & IC AS PER SUPPORTING DOCUMENT



The screenshot displays the HRD Corp web application interface. The 'Basic Info' tab is active, showing course details. The 'External Trainer' section is highlighted with a red box, and a red circle with the number '15' is overlaid on the left side of the screen.

**External Trainer**

Name:  Search Citizenship:

IC No./Passport No.:  Distance to Training Location:

Overseas Trainer:  Yes  No

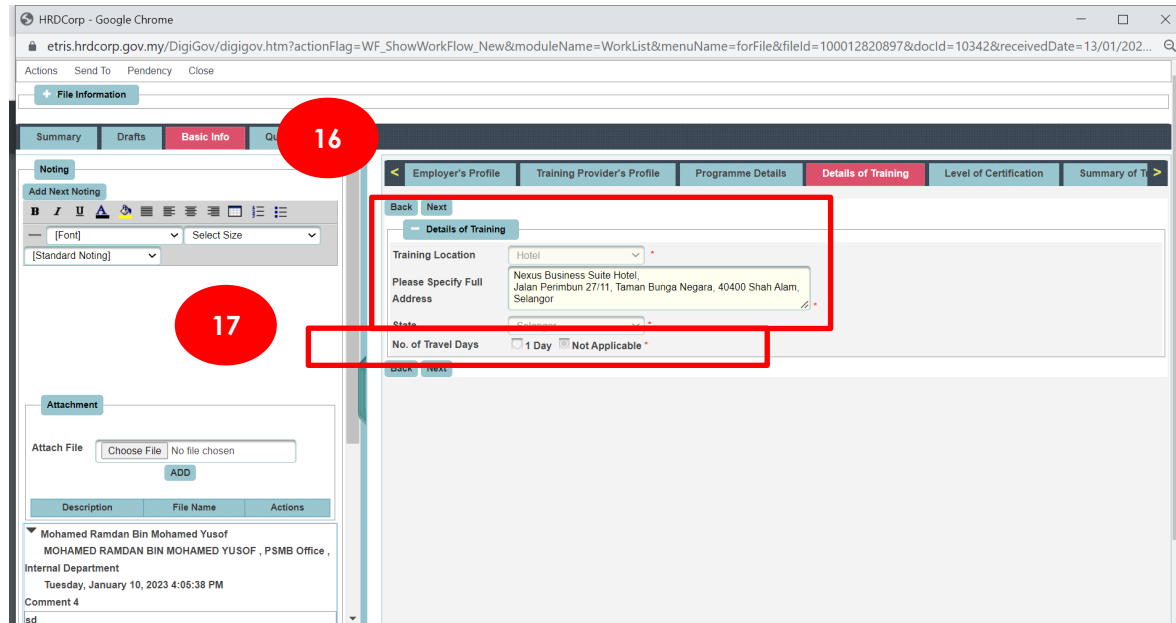
Trainer Type	Name	IC No./Passport No.	Citizenship	Distance to Training Location	Overseas Trainer	Actions
External Trainer	Uma Devi A/P Subramaniam	721120145782	Malaysian	Less 100 km	No	<a href="#">View / Edit / Delete</a>

# GRANT PROCESSING FLOW WITHOUT ICE AI

## 16. DETAILS OF TRAINING TAB

- CHECK THE TRAINING VENUE EITHER LOCAL OR OVERSEAS AS PER SUPPORTING DOCUMENT

## 17. CHECK IF CLAIM THAT REQUIRED TRAVEL MORE THAN 70KM, 1 DAY MUST BE SELECTED



HRD Corp - Google Chrome

etris.hrdcorp.gov.my/DigiGov/digigov.htm?actionFlag=WF\_ShowWorkFlow\_New&moduleName=WorkList&menuName=forFile&fileId=100012820897&docId=10342&receivedDate=13/01/202...

Actions Send To Pendency Close

File Information

Summary Drafts Basic Info Qu...

Noting

Add Next Noting

[Font] Select Size

[Standard Noting]

Attachment

Attach File Choose File No file chosen

ADD

Description File Name Actions

▼ Mohamed Ramdan Bin Mohamed Yusof  
MOHAMED RAMDAN BIN MOHAMED YUSOF , PSMB Office ,  
Internal Department  
Tuesday, January 10, 2023 4:05:38 PM  
Comment 4  
sd

Back Next

Details of Training

Training Location Hotel

Please Specify Full Address Nexus Business Suite Hotel,  
Jalan Perimbum 27/11, Taman Bunga Negara, 40400 Shah Alam,  
Selangor

State

No. of Travel Days  1 Day  Not Applicable

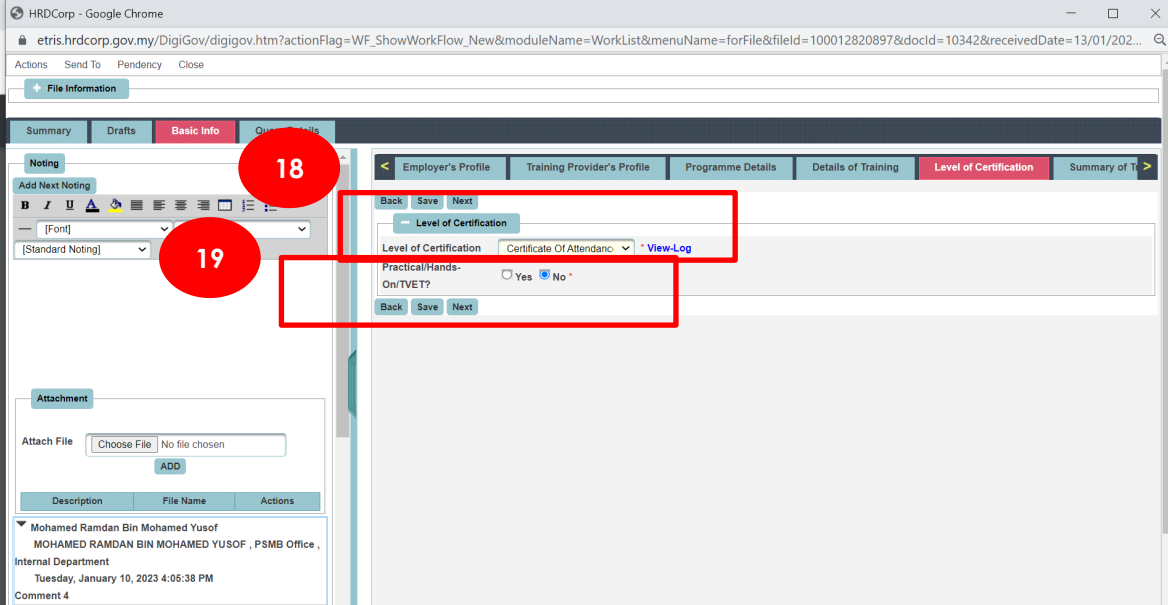


# GRANT PROCESSING FLOW WITHOUT ICE AI

## 18. LEVEL OF CERTIFICATION TAB

- CHECK THE SELECTION OF LEVEL CERTIFICATION (CERTIFICATE OF ATTENDANCE / PROFESSIONAL CERTIFICATE)
- IF PROFESSIONAL CERT REQUIRE SUPPORTING DOCUMENT

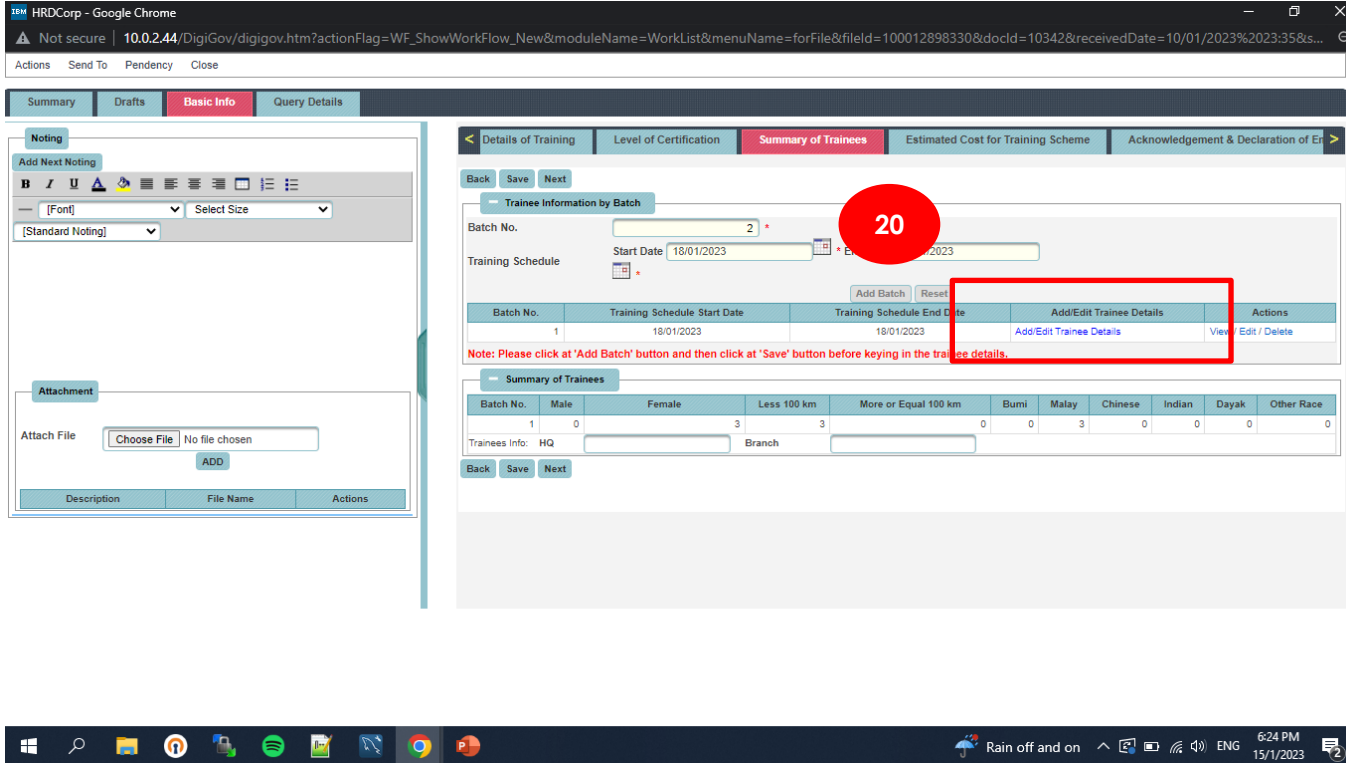
## 19. CHECK WHETHER THE ATTACHMENT DESCRIBE IT IS PRACTICAL / HANDS-ON/TVET TRAINING



The screenshot displays the HRD Corp web application interface. The browser address bar shows the URL: `etris.hrdcorp.gov.my/DigiGov/digigov.htm?actionFlag=WF_ShowWorkflow_New&moduleName=WorkList&menuName=forFile&fileId=100012820897&docId=10342&receivedDate=13/01/202...`. The application has a navigation menu with tabs: Summary, Drafts, Basic Info, and Others. The 'Level of Certification' tab is selected. The 'Level of Certification' section contains a dropdown menu set to 'Certificate Of Attendance' and a 'View-Log' link. Below this is the 'Practical/Hands-On/TVET?' field with radio buttons for 'Yes' and 'No', where 'No' is selected. A red circle with the number '18' highlights the 'Level of Certification' section, and another red circle with the number '19' highlights the 'Practical/Hands-On/TVET?' field. The 'Attachment' section shows an 'Attach File' button and an 'ADD' button. A table at the bottom lists a comment by 'Mohamed Ramdan Bin Mohamed Yusof'.

# GRANT PROCESSING FLOW WITHOUT ICE AI

## 20. GO TO NEXT TAB (SUMMARY OF TRAINEES TAB). CLICK ON ADD/EDIT TRAINEE DETAILS



The screenshot shows the HRD Corp web application interface. The browser address bar indicates the URL: `10.0.2.44/DigiGov/digigov.htm?actionFlag=WF_ShowWorkFlow_New&moduleName=WorkList&menuName=forFile&fileId=100012898330&dclid=10342&receivedDate=10/01/2023%2023:35&s...`. The application has several tabs: Summary, Drafts, Basic Info, and Query Details. The 'Basic Info' tab is active, and within it, the 'Summary of Trainees' sub-tab is selected. The 'Trainee Information by Batch' section shows a 'Batch No.' of 20 (highlighted with a red circle) and a 'Training Schedule' from 18/01/2023 to 18/01/2023. Below this is a table with columns for Batch No., Training Schedule Start Date, Training Schedule End Date, and Actions. The 'Add/Edit Trainee Details' button in the Actions column is highlighted with a red box. A note below the table reads: "Note: Please click at 'Add Batch' button and then click at 'Save' button before keying in the trainee details." Below the table is a 'Summary of Trainees' table with columns for Batch No., Male, Female, Less 100 km, More or Equal 100 km, Bumi, Malay, Chinese, Indian, Dayak, and Other Race. The 'Trainees Info' section shows 'HQ' and 'Branch' fields. The bottom of the screen shows the Windows taskbar with the date and time: 6:24 PM, 15/1/2023.

# GRANT PROCESSING FLOW WITHOUT ICE AI

## 21. TRAINEE DETAILS SCREEN POP OUT, SCROLL DOWN TO CHECK THE TRAINEE RECORDS

HRDCorp - Google Chrome

Not secure | 10.0.2.44/DigiGov/digigov.htm?actionFlag=getTraineeDetailsNewForLoad&elementId=601927&batchId=100011221738&grantId=100,...

Close

**Trainee Details**

Trainer Detail Per Batch

\*Note: Select the Trainer for this batch.

Select Trainer	Trainer Name	IC No./Passport No.	Trainer Type
<input checked="" type="checkbox"/>	Uma Devi A/P Subramaniam	721120145782	External Trainer

One record found.

Data Entry Mode

Data Entry Mode  Manual  Excel

Trainees Details

IC No.  \*

Name  \*

Gender  \*

Race  \*

Academic Qualification  \*

Trainee Designation  \*

HQ/Branch  \*

Distance to Training Location  \*

Note: If your branch is not listed, please update your profile to add the branch details.

Update Trainee Details

No	Name	IC No.	Gender	Race	Academic Qualification	Trainee Designation	HQ/Branch	Distance to Training Location	Actions
1	AISYA SYAFIERA BINTI MOHAMED RADZI	980523096188	Female	Malay	Diploma	Executive	TCRS RESTAURANTS SDN. BHD.	Less 100 km	<a href="#">View / Edit / Delete</a>
2	NURUL SHAZLYNN BINTI AMRAN	960828086384	Female	Malay	Degree	Executive	TCRS RESTAURANTS SDN. BHD.	Less 100 km	<a href="#">View / Edit / Delete</a>
3	NUR SYAHIRA AFIQAH BINTI MOHD FAHMIL	940120015398	Female	Malay	Degree	Executive	TCRS RESTAURANTS SDN. BHD.	Less 100 km	<a href="#">View / Edit / Delete</a>

# GRANT PROCESSING FLOW WITHOUT ICE AI

22. VERIFY ALL COLUMNS ARE FILLED UP. NO DUPLICATE NAME OR IC. NO FOREIGNER OR PERMANENT RESIDENT (MIDDLE IC NUMBER 60 OR HIGHER). CHECK WHETHER THE HQ/BRANCH LOCATION FOR EACH TRAINEE IS LESS OR MORE THAN 70KM WITH THE TRAINING LOCATION ADDRESS

22

HRDCorp - Google Chrome  
 Not secure | 10.0.2.44/DigiGov/digigov.htm?actionFlag=getTraineeDetailsNewForLoad&elementId=601927&batchId=100011221738&grantId=100011439580&readonlyflag=true&partSequenceNo=6&appea...

**Trainees Details**

Trainer Detail Per Batch

\*Note: Select the Trainer for this batch.

Select Trainer	Trainer Name	IC No./Passport No.	Trainer Type
<input type="checkbox"/>	Uma Devi A/P Subramaniam	721120145782	External Trainer

One record found.

Data Entry Mode:  Manual  Excel

Trainees Details

IC No.  \* [Update Trainee Details](#)

Name  \*

Gender  \*  
 \*  
 \*

Race  \*  
 \*  
 \*

Academic Qualification  \*  
 \*  
 \*

Trainee Designation  \*  
 \*  
 \*

HQ/Branch  \*  
 \*  
 \*

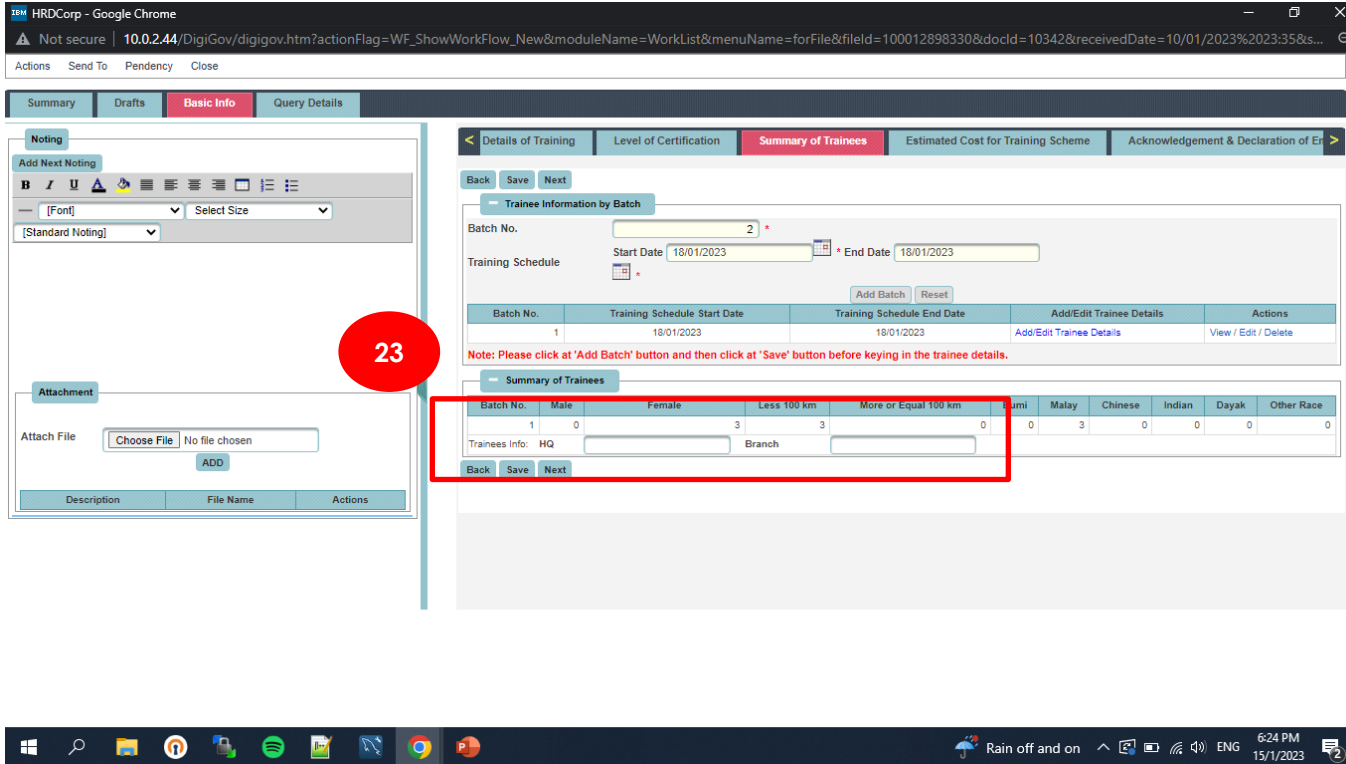
Note: If your branch is not listed, please update your profile to add the branch details.

Distance to Training Location:  km

No	Name	IC No.	Gender	Race	Academic Qualification	Trainee Designation	HQ/Branch	Distance to Training Location	Actions
1	AISYA SYAFIERA BINTI MOHAMED RADZI	980523095188	Female	Malay	Diploma	Executive	TCRS RESTAURANTS SDN. BHD.	Less 100 km	<a href="#">View / Edit / Delete</a>
2	NURUL SHAZLYNN BINTI AMRAN	960626089394	Female	Malay	Degree	Executive	TCRS RESTAURANTS SDN. BHD.	Less 100 km	<a href="#">View / Edit / Delete</a>
3	NUR SYAHIRA AFIQAH BINTI MOHO FAHMII	940120015398	Female	Malay	Degree	Executive	TCRS RESTAURANTS SDN. BHD.	Less 100 km	<a href="#">View / Edit / Delete</a>

# GRANT PROCESSING FLOW WITHOUT ICE AI

## 23. FILL UP THE NUMBER OF HQ AND BRANCH TRAINEES BASED ON THE PREVIOUS SCREEN



The screenshot displays the HRD Corp web application interface. The browser address bar shows the URL: `10.0.2.44/DigiGov/digigov.htm?actionFlag=WF_ShowWorkFlow_New&moduleName=WorkList&menuName=forFile&fileId=100012898330&dclid=10342&receivedDate=10/01/2023%2023:35&s...`

The application has several tabs: **Summary**, **Drafts**, **Basic Info** (selected), and **Query Details**. The **Basic Info** tab contains a **Noting** section with a rich text editor and an **Attachment** section with a file upload button.

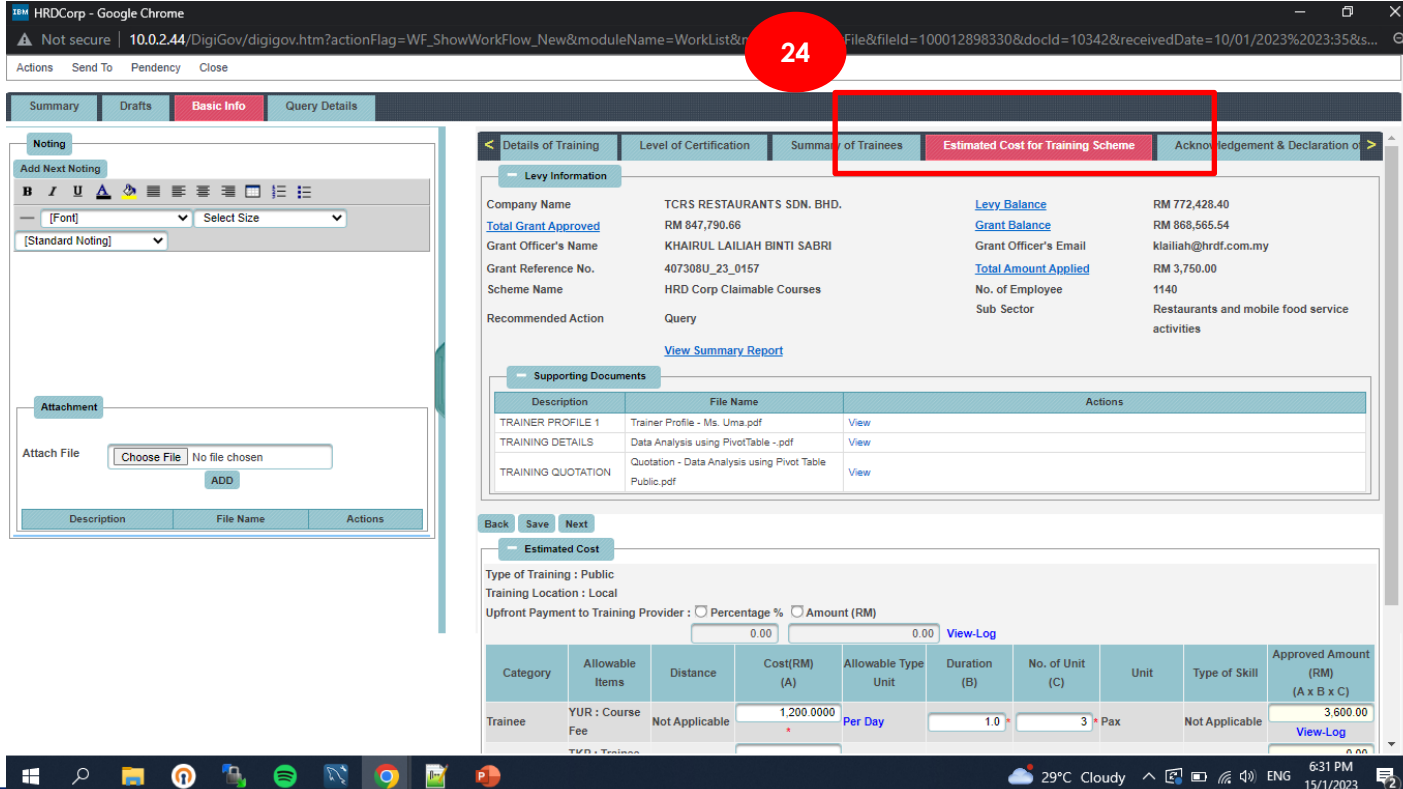
The main content area is titled **Details of Training** and includes sub-tabs: **Level of Certification**, **Summary of Trainees** (selected), **Estimated Cost for Training Scheme**, and **Acknowledgement & Declaration of**. The **Summary of Trainees** sub-tab shows a **Trainee Information by Batch** section with fields for **Batch No.** (2), **Start Date** (18/01/2023), and **End Date** (18/01/2023). Below this is a table with columns: **Batch No.**, **Training Schedule Start Date**, **Training Schedule End Date**, **Add/Edit Trainee Details**, and **Actions**. A note below the table states: "Note: Please click at 'Add Batch' button and then click at 'Save' button before keying in the trainee details."

The **Summary of Trainees** table is highlighted with a red rectangle. It has columns: **Batch No.**, **Male**, **Female**, **Less 100 km**, **More or Equal 100 km**, **Juni**, **Malay**, **Chinese**, **Indian**, **Dayak**, and **Other Race**. The data row shows: **Batch No.** 1, **Male** 0, **Female** 3, **Less 100 km** 3, **More or Equal 100 km** 0, **Juni** 0, **Malay** 3, **Chinese** 0, **Indian** 0, **Dayak** 0, and **Other Race** 0. Below the table is a **Trainees Info** section with **HQ** and **Branch** input fields.

A red circle with the number **23** is overlaid on the **Attachment** section. A red rectangle highlights the **Summary of Trainees** table and the **Trainees Info** form below it.

# GRANT PROCESSING FLOW WITHOUT ICE AI

24. GO TO THE NEXT TAB (ESTIMATED COST FOR TRAINING SCHEME TAB) AND SCROLL DOWN THE SCREEN.



HRDCorp - Google Chrome

Not secure | 10.0.2.44/DigiGov/digigov.htm?actionFlag=WF\_ShowWorkFlow\_New&moduleName=WorkList&... File&fileId=100012898330&docId=10342&receivedDate=10/01/2023%2023:35&s...

Actions Send To Pendency Close

Summary Drafts **Basic Info** Query Details

Noting

Add Next Noting

[Font] [Standard Noting]

Attachment

Attach File Choose File No file chosen ADD

Details of Training Level of Certification Summary of Trainees **Estimated Cost for Training Scheme** Acknowledgement & Declaration

Levy Information

Company Name TCRS RESTAURANTS SDN. BHD. Levy Balance RM 772,428.40  
Total Grant Approved RM 847,790.66 Grant Balance RM 868,565.54  
Grant Officer's Name KHAIRUL LAILIAH BINTI SABRI Grant Officer's Email klailiah@hrdf.com.my  
Grant Reference No. 407308U\_23\_0157 Total Amount Applied RM 3,750.00  
Scheme Name HRD Corp Claimable Courses No. of Employee 1140  
Recommended Action Query Sub Sector Restaurants and mobile food service activities

View Summary Report

Supporting Documents

Description	File Name	Actions
TRAINER PROFILE 1	Trainer Profile - Ms. Uma.pdf	View
TRAINING DETAILS	Data Analysis using PivotTable - pdf	View
TRAINING QUOTATION	Quotation - Data Analysis using Pivot Table Public.pdf	View

Back Save Next

Estimated Cost

Type of Training : Public  
Training Location : Local  
Upfront Payment to Training Provider:  Percentage %  Amount (RM)  
0.00 0.00 View-Log

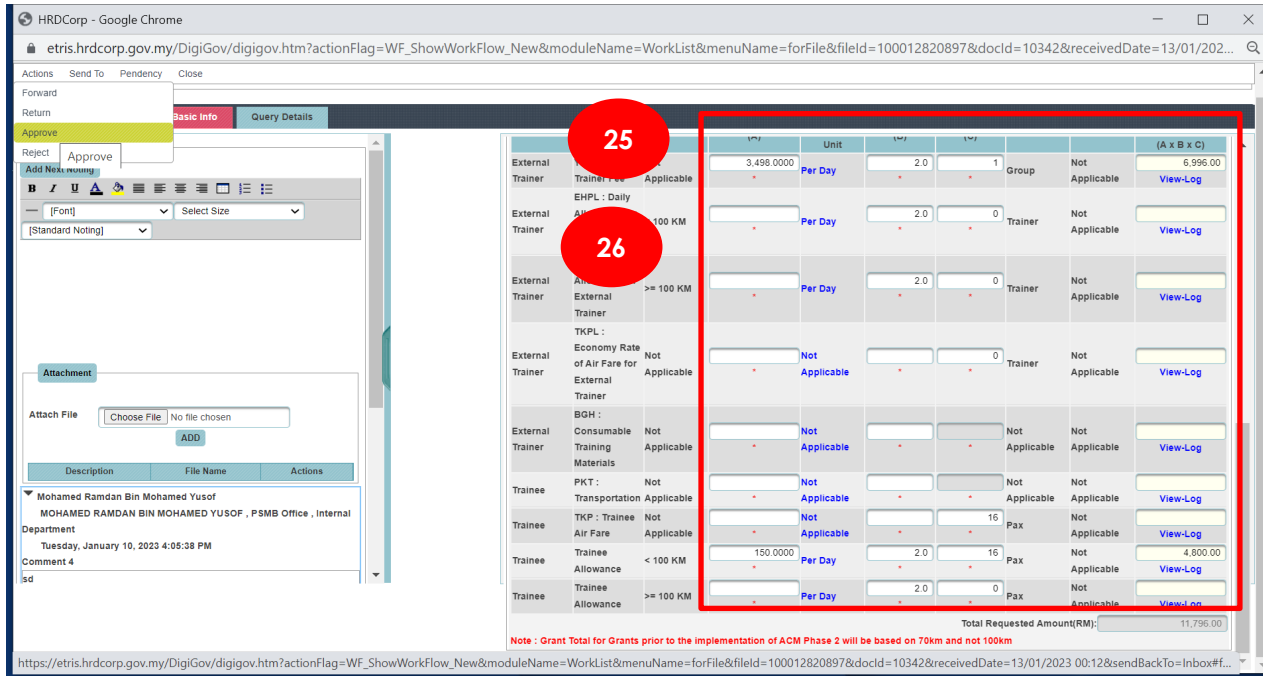
Category	Allowable Items	Distance	Cost(RM) (A)	Allowable Type Unit	Duration (B)	No. of Unit (C)	Unit	Type of Skill	Approved Amount (RM) (A x B x C)
Trainee	YUR : Course Fee	Not Applicable	1,200.0000	Per Day	1.0	3	Pax	Not Applicable	3,600.00

29°C Cloudy 6:31 PM 15/1/2023

# GRANT PROCESSING FLOW WITHOUT ICE AI

25. CHECK THE AMOUNT REQUEST AS PER SUPPORTING DOCUMENT

26. CHECK AMOUNT BASED ON ALLOWABLE COST MATRIX ELIGIBILITY



HRDCorp - Google Chrome

etris.hrdcorp.gov.my/DigiGov/digigov.htm?actionFlag=WF\_ShowWorkFlow\_New&moduleName=WorkList&menuName=forFile&fileId=100012820897&docId=10342&receivedDate=13/01/202...

Actions Send To Pendingy Close

Forward

Return

Approve

Reject Approve

Add Next

Basic Info Query Details

[Font] Select Size

[Standard Noting]

Attachment

Attach File Choose File No file chosen

ADD

Description	File Name	Actions
Mohamed Ramdan Bin Mohamed Yusof		
MOHAMED RAMDAN BIN MOHAMED YUSOF , PSMB Office , Internal		
Department		
Tuesday, January 10, 2023 4:05:38 PM		
Comment 4		
isd		

Description	Unit	Amount	Total
External Trainer Trainer Fee Applicable	Per Day	3,498,000.00	6,996.00
EHPL : Daily			
External Trainer Air Fare >= 100 KM	Per Day		0
External Trainer Air Fare >= 100 KM	Per Day		0
External Trainer Economy Rate of Air Fare for External Trainer	Not Applicable		0
External Trainer Consumable Training Materials	Not Applicable		0
Trainee PKT : Transportation	Not Applicable		0
Trainee TKP : Trainee Air Fare	Not Applicable		16
Trainee Allowance < 100 KM	Per Day	150,000.00	4,800.00
Trainee Allowance >= 100 KM	Per Day		0

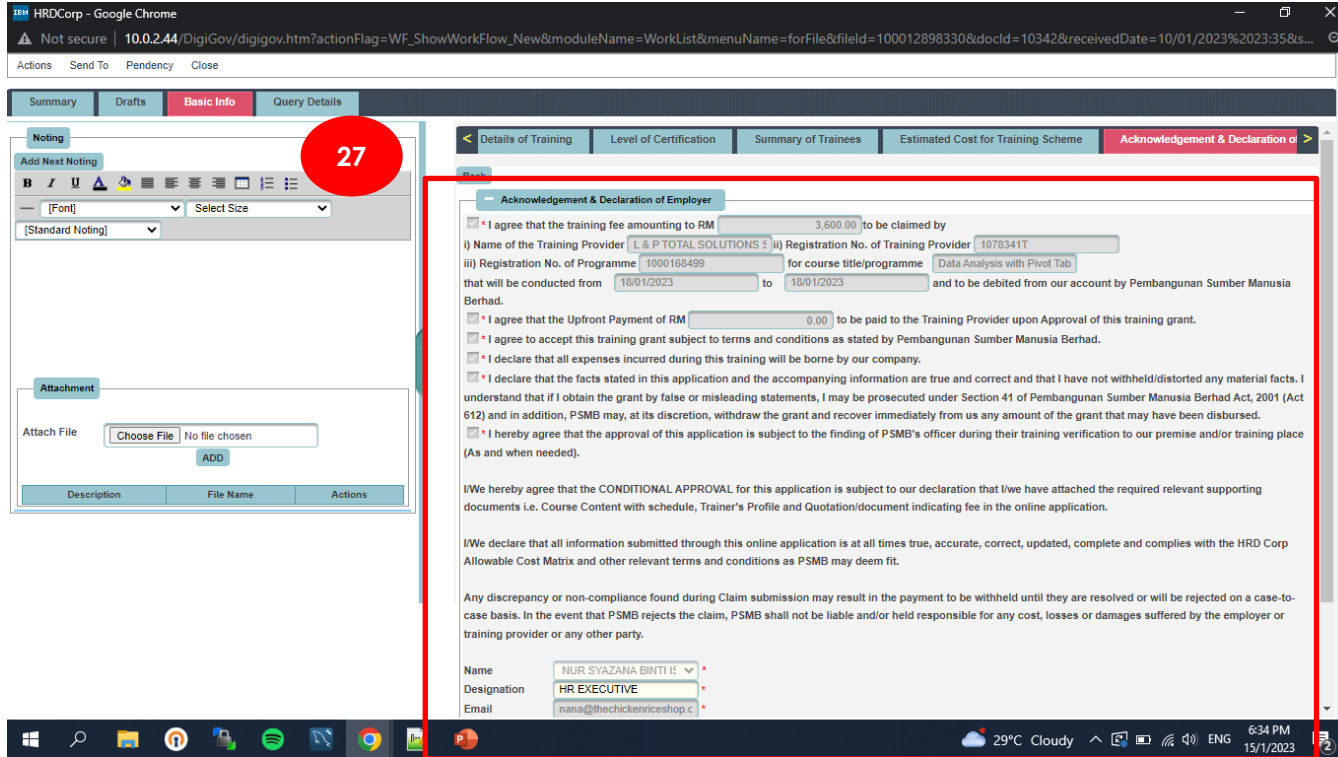
Total Requested Amount(RM): 11,796.00

Note : Grant Total for Grants prior to the implementation of ACM Phase 2 will be based on 70km and not 100km

https://etris.hrdcorp.gov.my/DigiGov/digigov.htm?actionFlag=WF\_ShowWorkFlow\_New&moduleName=WorkList&menuName=forFile&fileId=100012820897&docId=10342&receivedDate=13/01/2023 00:12&sendBackTo=Inbox#f...

# GRANT PROCESSING FLOW WITHOUT ICE AI

27. ENSURE BOTH CHECKBOXES ARE TICKED AND ALL FIELDS ARE FILLED UP (EXCLUDE REMARKS).



HRD Corp - Google Chrome

Not secure | 10.0.2.44/DigiGov/digigov.htm?actionFlag=WF\_ShowWorkflow\_New&module=WorkList&menuName=forFile&fileId=100012898330&docId=10342&receivedDate=10/01/2023%2023:35&...

Actions Send To Pendency Close

Summary Drafts **Basic Info** Query Details

Noting

Add Next Noting

[Font] [Standard Noting]

Attachment

Attach File Choose File No file chosen ADD

Description File Name Actions

Details of Training Level of Certification Summary of Trainees Estimated Cost for Training Scheme **Acknowledgement & Declaration of Employer**

**Acknowledgement & Declaration of Employer**

I agree that the training fee amounting to RM 3,600.00 to be claimed by

i) Name of the Training Provider L & P TOTAL SOLUTIONS Sdn Bhd Registration No. of Training Provider 1078341T

iii) Registration No. of Programme 1000168499 for course title/programme Data Analysis with Pivot Tab

that will be conducted from 18/01/2023 to 18/01/2023 and to be debited from our account by Pembangunan Sumber Manusia Berhad.

I agree that the Upfront Payment of RM 0.00 to be paid to the Training Provider upon Approval of this training grant.

I agree to accept this training grant subject to terms and conditions as stated by Pembangunan Sumber Manusia Berhad.

I declare that all expenses incurred during this training will be borne by our company.

I declare that the facts stated in this application and the accompanying information are true and correct and that I have not withheld/distorted any material facts. I understand that if I obtain the grant by false or misleading statements, I may be prosecuted under Section 41 of Pembangunan Sumber Manusia Berhad Act, 2001 (Act 612) and in addition, PSMB may, at its discretion, withdraw the grant and recover immediately from us any amount of the grant that may have been disbursed.

I hereby agree that the approval of this application is subject to the finding of PSMB's officer during their training verification to our premise and/or training place (As and when needed).

I/We hereby agree that the CONDITIONAL APPROVAL for this application is subject to our declaration that I/we have attached the required relevant supporting documents i.e. Course Content with schedule, Trainer's Profile and Quotation/document indicating fee in the online application.

I/We declare that all information submitted through this online application is at all times true, accurate, correct, updated, complete and complies with the HRD Corp Allowable Cost Matrix and other relevant terms and conditions as PSMB may deem fit.

Any discrepancy or non-compliance found during Claim submission may result in the payment to be withheld until they are resolved or will be rejected on a case-to-case basis. In the event that PSMB rejects the claim, PSMB shall not be liable and/or held responsible for any cost, losses or damages suffered by the employer or training provider or any other party.

Name NUR SYAZANA BINTI IC \*

Designation HR EXECUTIVE \*

Email nama@thickeniceshop.com \*

29°C Cloudy 6:34 PM 15/1/2023



**“IF QUERY”**

## 28. CLICK ON QUERY DETAILS

HRD Corp - Google Chrome

Not secure | 10.0.2... Gov/digigov.htm?actionFlag=WF\_ShowWorkFlow\_New&moduleName=WorkList&menuName=forFile&fileId=100012898119&docId=10342&receivedDate=10/01/2023%2018:54&send...

Actions Send To

+ File Information

Summary Drafts Basic Info **Query Details**

Noting

Add Next Noting

[Font] Select Size

[Standard Noting]

Attachment

Attach File Choose File No file chosen

ADD

Description File Name Actions

Forward Type  Email

Send Application With Query  Yes  No

Sr.No.	Select	Reason of Query
1	<input type="checkbox"/>	Common: This is the first Query Reason for workflow Testing as common for all process.
2	<input type="checkbox"/>	Course Content / Training Schedule
3	<input type="checkbox"/>	Quotation For Course Fee
4	<input type="checkbox"/>	List of Consumable Training Materials (With Price)
5	<input type="checkbox"/>	Trainer Profile
6	<input type="checkbox"/>	Quotation for Transportation
7	<input type="checkbox"/>	Quotation for Hotel Rental Package / Rental of Training Premise
8	<input type="checkbox"/>	Training Schedule
9	<input type="checkbox"/>	List of Speakers
10	<input type="checkbox"/>	Justification Letter for Joint Training Programme (List of Employees From Each Company)

11 records found, displaying 1 to 10 records. [First/Prev] 1 2 [Next / Last]

Generate Reset

Pembangunan Sumber Manusia Berhad (545143-D)  
Kementerian Sumber Manusia

11:04 AM  
15/1/2023

## 29. CHOOSE REASON BASED ON FINDING

The screenshot shows a web application interface for HRD Corp. The browser address bar indicates the URL: `10.0.2.44/DigiGov/digigov.htm?actionFlag=WF_ShowWorkFlow_New&moduleName=WorkList&menuName=forFile&fileId=100012898119&docId=10342&receivedDate=10/01/2023%2018:54&send...`

The page has a navigation bar with tabs: Summary, Drafts, Basic Info, and Query Details. A red circle highlights the number '29' in the top right corner of the page.

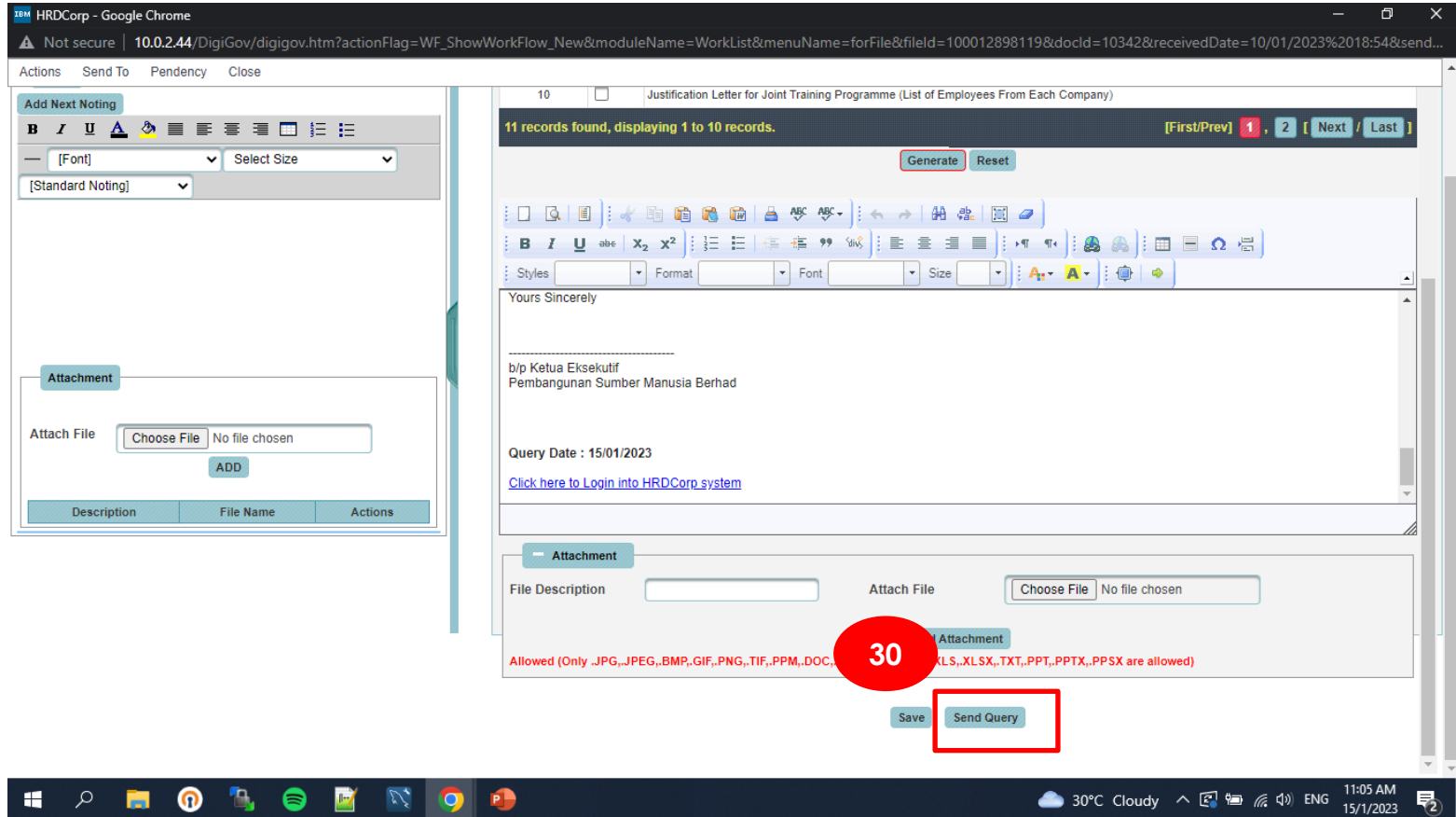
The main content area is titled 'Forward Type' and includes a 'Send Application With Query' section. Below this is a table with the following columns: Sr.No., Select, and Reason of Query. The table contains 10 rows of data, each with a checkbox in the 'Select' column and a description in the 'Reason of Query' column. A red rectangle highlights the entire table area.

Sr.No.	Select	Reason of Query
1	<input type="checkbox"/>	Common: This is the first Query Reason for workflow Testing as common for all process.
2	<input type="checkbox"/>	Course Content / Training Schedule
3	<input type="checkbox"/>	Quotation For Course Fee
4	<input type="checkbox"/>	List of Consumable Training Materials (With Price)
5	<input type="checkbox"/>	Trainer Profile
6	<input type="checkbox"/>	Quotation for Transportation
7	<input type="checkbox"/>	Quotation for Hotel Rental Package / Rental of Training Premise
8	<input type="checkbox"/>	Training Schedule
9	<input type="checkbox"/>	List of Speakers
10	<input type="checkbox"/>	Justification Letter for Joint Training Programme (List of Employees From Each Company)

Below the table, it says '11 records found, displaying 1 to 10 records.' and includes navigation buttons: [First], [Prev], 1, 2, [Next], [Last].

The interface also includes a 'Noting' section on the left with a rich text editor and an 'Attachment' section with a file upload button.

### 30. SEND QUERY TO EMPLOYER



The screenshot shows a web browser window with the URL: `10.0.2.44/DigiGov/digigov.htm?actionFlag=WF_ShowWorkFlow_New&moduleName=WorkList&menuName=forFile&fileId=100012898119&docId=10342&receivedDate=10/01/2023%2018:54&send...`

The main content area displays a form for sending a query to an employer. The form includes a rich text editor with a toolbar, a text area containing "Yours Sincerely", and a section for attaching files. The "Attachment" section has a "Choose File" button and an "ADD" button. Below this, there is a table with columns for "Description", "File Name", and "Actions".

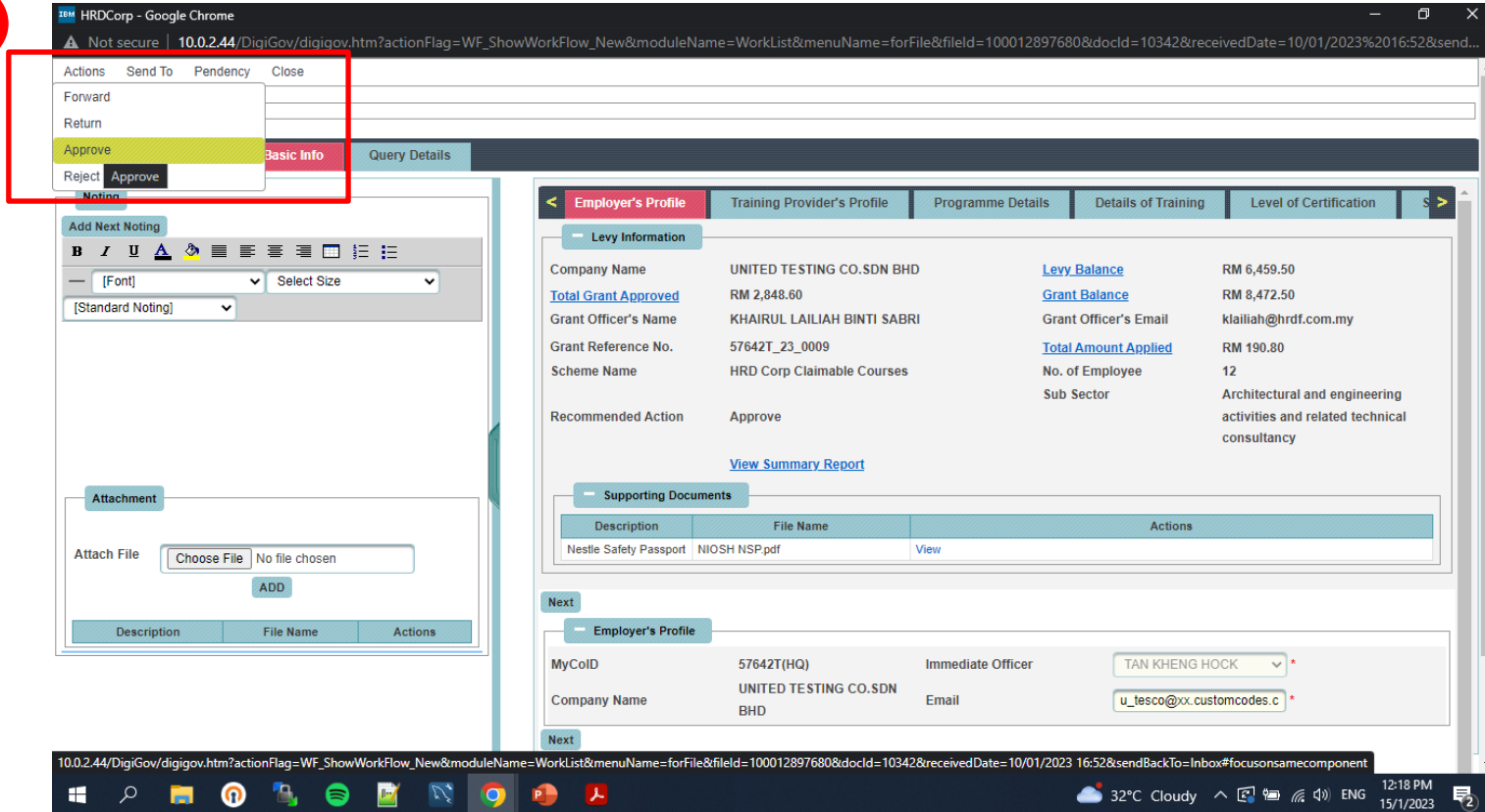
The form also includes a "Send Query" button, which is highlighted with a red box. A red circle with the number "30" is overlaid on the "Attachment" section.

Allowed (Only .JPG,.JPEG,.BMP,.GIF,.PNG,.TIF,.PPM,.DOC,.XLS,.XLSX,.TXT,.PPT,.PPTX,.PPSX are allowed)

**“IF APPROVE”**

# 31. CLICK ACTION AND CLICK APPROVE

31



The screenshot shows a web application interface. A red box highlights a dropdown menu with the following options: Actions, Send To, Pendency, Close, Forward, Return, Approve (highlighted in yellow), and Reject. Below the menu is a 'Basic Info' tab. The main content area displays the 'Employer's Profile' section, which includes a 'Levy Information' table and a 'Supporting Documents' table.

Levy Information			
Company Name	UNITED TESTING CO.SDN BHD	<a href="#">Levy Balance</a>	RM 6,459.50
<a href="#">Total Grant Approved</a>	RM 2,848.60	<a href="#">Grant Balance</a>	RM 8,472.50
Grant Officer's Name	KHAIRUL LAILIAH BINTI SABRI	Grant Officer's Email	klailiah@hrdf.com.my
Grant Reference No.	57642T_23_0009	<a href="#">Total Amount Applied</a>	RM 190.80
Scheme Name	HRD Corp Claimable Courses	No. of Employee	12
Recommended Action	Approve	Sub Sector	Architectural and engineering activities and related technical consultancy

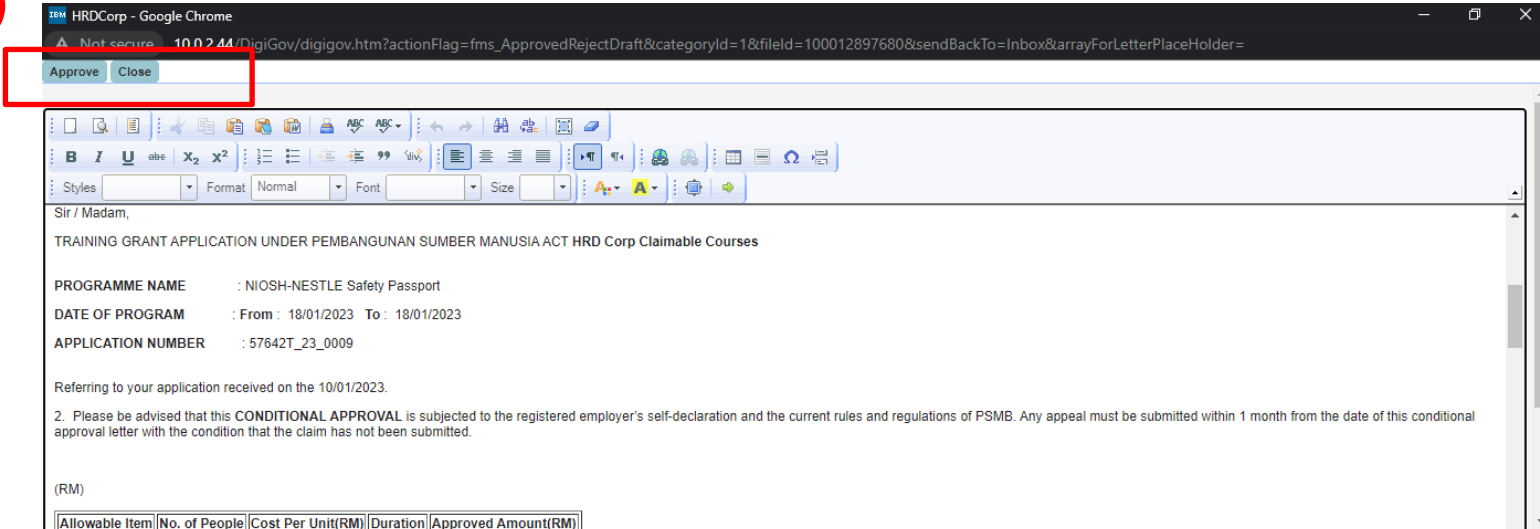
Supporting Documents		
Description	File Name	Actions
Nestle Safety Passport	NIOSH NSP.pdf	<a href="#">View</a>

Employer's Profile			
MyCoId	57642T(HQ)	Immediate Officer	TAN KHENG HOCK *
Company Name	UNITED TESTING CO.SDN BHD	Email	u_tesco@xx.customcodes.c *

## 32. CLICK APPROVE AND CONDITIONAL APPROVAL WILL BE ISSUED TO EMPLOYER

32



HRDCorp - Google Chrome

Not secure 10.0.2.44/DigiGov/digigov.htm?actionFlag=fms\_AprovedRejectDraft&categoryId=1&fileId=100012897680&sendBackTo=Inbox&arrayForLetterPlaceHolder=

Approve Close

Sir / Madam,

TRAINING GRANT APPLICATION UNDER PEMBANGUNAN SUMBER MANUSIA ACT HRD Corp Claimable Courses

PROGRAMME NAME : NIOSH-NESTLE Safety Passport

DATE OF PROGRAM : From : 18/01/2023 To : 18/01/2023

APPLICATION NUMBER : 57642T\_23\_0009

Referring to your application received on the 10/01/2023.

2. Please be advised that this **CONDITIONAL APPROVAL** is subjected to the registered employer's self-declaration and the current rules and regulations of PSMB. Any appeal must be submitted within 1 month from the date of this conditional approval letter with the condition that the claim has not been submitted.

(RM)

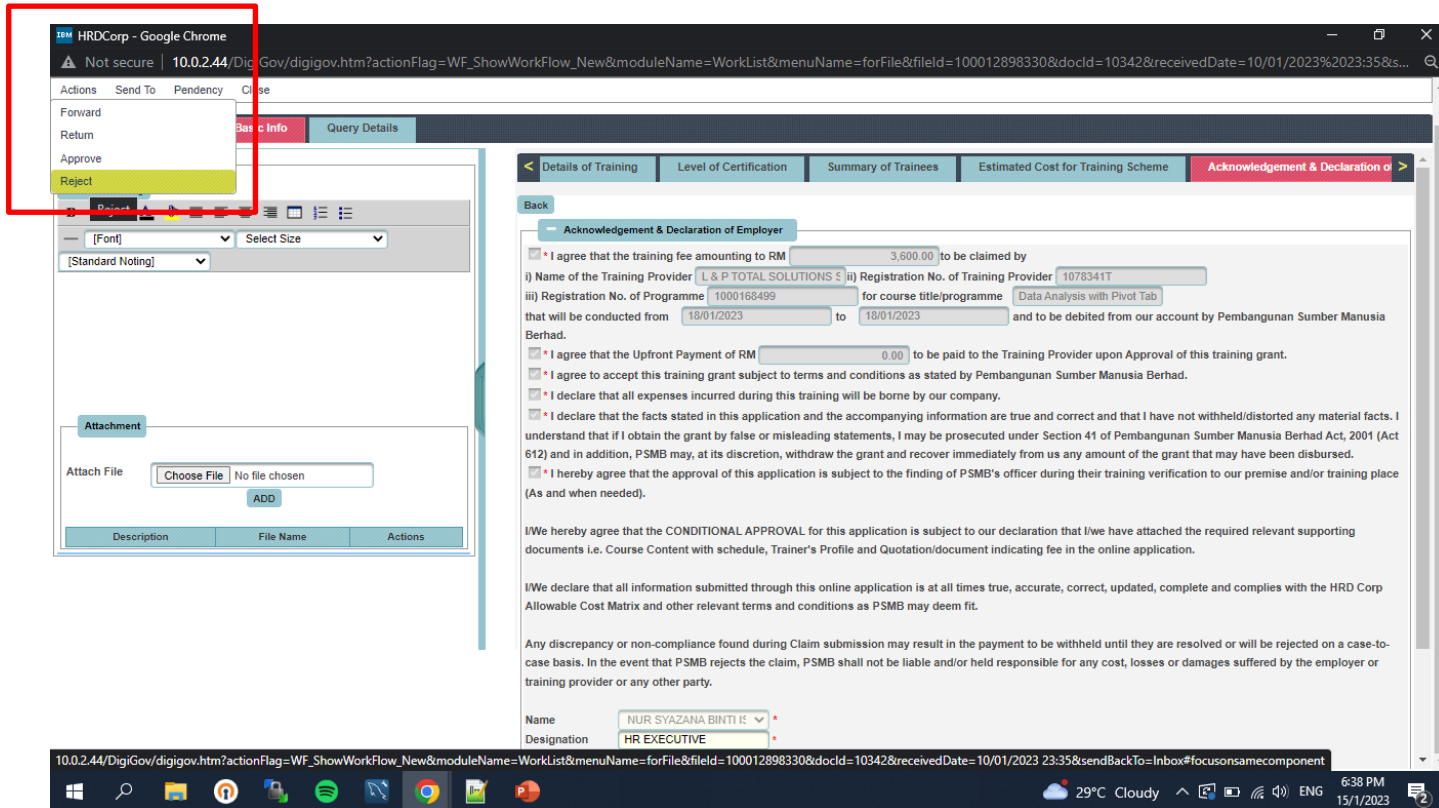
Allowable Item	No. of People	Cost Per Unit(RM)	Duration	Approved Amount(RM)
----------------	---------------	-------------------	----------	---------------------

**“IF REJECT”**



### 33. CLICK ACTION AND CLICK REJECT

33



The screenshot displays a web browser window with the HRD Corp application. A red box highlights the 'Actions' menu, which includes options like Forward, Return, Approve, and Reject. The 'Reject' option is highlighted in yellow. Below the menu, there is a text area with a font size selector and a 'Reject' button. The main content area shows the 'Acknowledgement & Declaration of Employer' form, which includes fields for training fee, provider details, and various declaration checkboxes. The form is titled 'Acknowledgement & Declaration of Employer' and contains several sections for the user to agree to terms and conditions.

HRDCorp - Google Chrome  
Not secure | 10.0.2.44/DigiGov/digigov.htm?actionFlag=WF\_ShowWorkFlow\_New&moduleName=WorkList&menuName=forFile&fileId=100012898330&docId=10342&receivedDate=10/01/2023%2023:35:58...

Actions Send To Pendency Close

Forward  
Return  
Approve  
Reject

Reject

[Font] Select Size

[Standard Noting]

Attachment

Attach File Choose File No file chosen  
ADD

Description File Name Actions

Details of Training Level of Certification Summary of Trainees Estimated Cost for Training Scheme Acknowledgement & Declaration of Employer

Back

Acknowledgement & Declaration of Employer

I agree that the training fee amounting to RM 3,600.00 to be claimed by

i) Name of the Training Provider L & P TOTAL SOLUTIONS Sdn Bhd Registration No. of Training Provider 1078341T

iii) Registration No. of Programme 1000168499 for course title/programme Data Analysis with Pivot Tab  
that will be conducted from 18/01/2023 to 18/01/2023 and to be debited from our account by Pembangunan Sumber Manusia Berhad.

I agree that the Upfront Payment of RM 0.00 to be paid to the Training Provider upon Approval of this training grant.

I agree to accept this training grant subject to terms and conditions as stated by Pembangunan Sumber Manusia Berhad.

I declare that all expenses incurred during this training will be borne by our company.

I declare that the facts stated in this application and the accompanying information are true and correct and that I have not withheld/distorted any material facts. I understand that if I obtain the grant by false or misleading statements, I may be prosecuted under Section 41 of Pembangunan Sumber Manusia Berhad Act, 2001 (Act 612) and in addition, PSMB may, at its discretion, withdraw the grant and recover immediately from us any amount of the grant that may have been disbursed.

I hereby agree that the approval of this application is subject to the finding of PSMB's officer during their training verification to our premise and/or training place (As and when needed).

I/We hereby agree that the CONDITIONAL APPROVAL for this application is subject to our declaration that I/we have attached the required relevant supporting documents i.e. Course Content with schedule, Trainer's Profile and Quotation/document indicating fee in the online application.

I/We declare that all information submitted through this online application is at all times true, accurate, correct, updated, complete and complies with the HRD Corp Allowable Cost Matrix and other relevant terms and conditions as PSMB may deem fit.

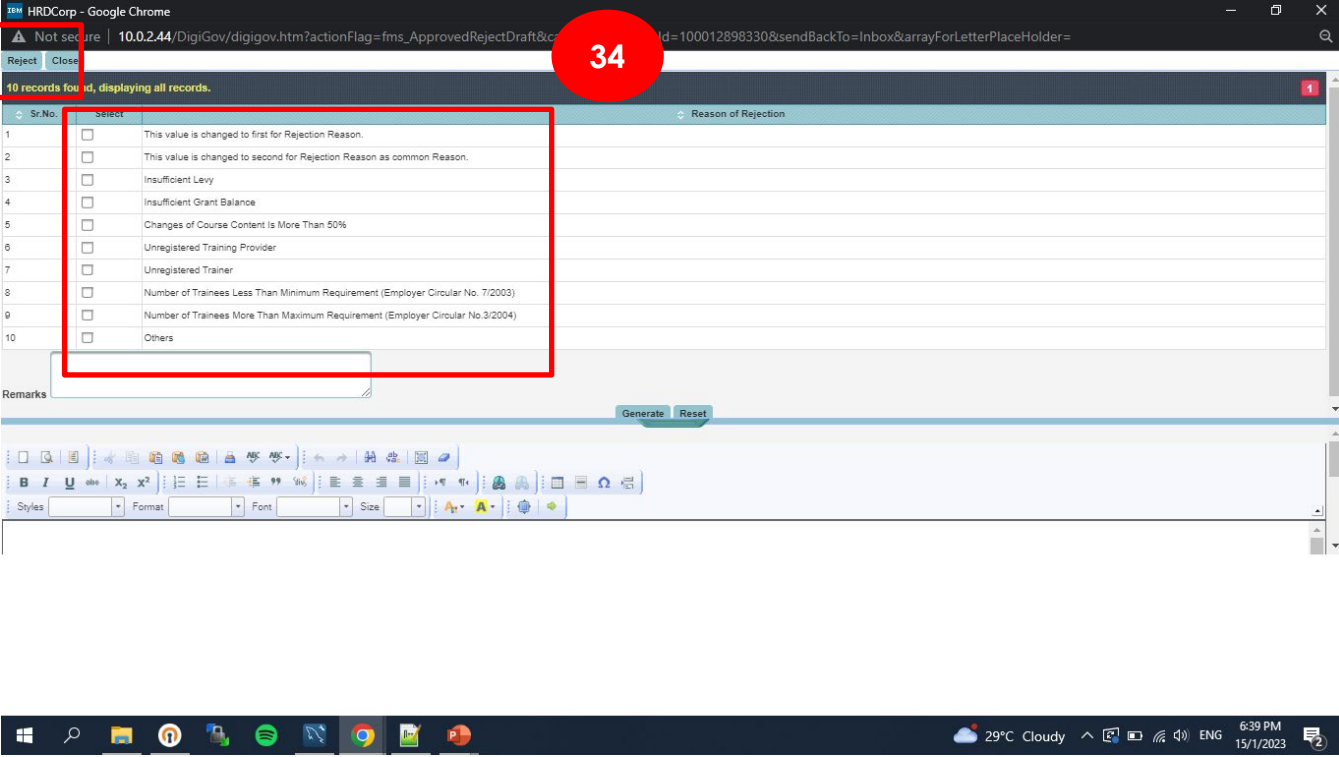
Any discrepancy or non-compliance found during Claim submission may result in the payment to be withheld until they are resolved or will be rejected on a case-to-case basis. In the event that PSMB rejects the claim, PSMB shall not be liable and/or held responsible for any cost, losses or damages suffered by the employer or training provider or any other party.

Name NUR SYAZANA BINTI IE  
Designation HR EXECUTIVE

10.0.2.44/DigiGov/digigov.htm?actionFlag=WF\_ShowWorkFlow\_New&moduleName=WorkList&menuName=forFile&fileId=100012898330&docId=10342&receivedDate=10/01/2023 23:35:58&sendBackTo=Inbox#focusonsamecomponent

29°C Cloudy 6:38 PM 15/1/2023

34. CHOOSE REJECT REASON  
35. CLICK REJECT BUTTON



HRDCorp - Google Chrome

Not secure | 10.0.2.44/DigiGov/digigov.htm?actionFlag=fms\_ApprovedRejectDraft&... Id=100012898330&sendBackTo=Inbox&arrayForLetterPlaceHolder=

Reject Close

10 records found, displaying all records.

Sr.No.	Select	Reason of Rejection
1	<input type="checkbox"/>	This value is changed to first for Rejection Reason.
2	<input type="checkbox"/>	This value is changed to second for Rejection Reason as common Reason.
3	<input type="checkbox"/>	Insufficient Levy
4	<input type="checkbox"/>	Insufficient Grant Balance
5	<input type="checkbox"/>	Changes of Course Content is More Than 50%
6	<input type="checkbox"/>	Unregistered Training Provider
7	<input type="checkbox"/>	Unregistered Trainer
8	<input type="checkbox"/>	Number of Trainees Less Than Minimum Requirement (Employer Circular No. 7/2003)
9	<input type="checkbox"/>	Number of Trainees More Than Maximum Requirement (Employer Circular No.3/2004)
10	<input type="checkbox"/>	Others

Remarks

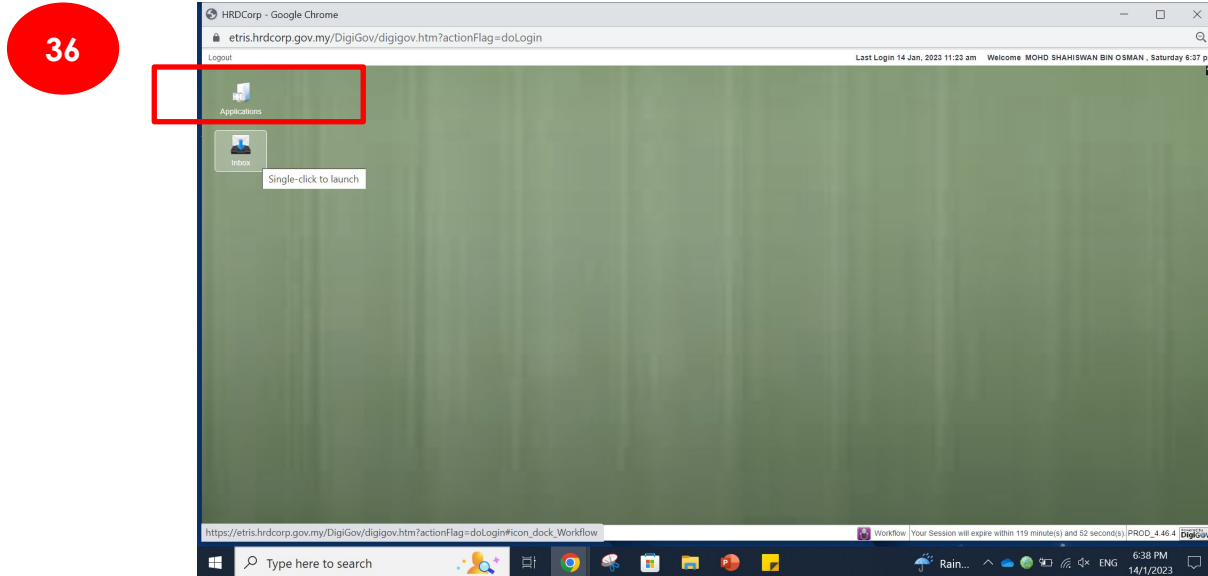
Generate Reset

Windows taskbar: 29°C Cloudy, 6:39 PM, 15/1/2023

# SEARCH FOR REGISTERED TRAINING PROVIDER

# GRANT PROCESSING FLOW WITHOUT ICE AI

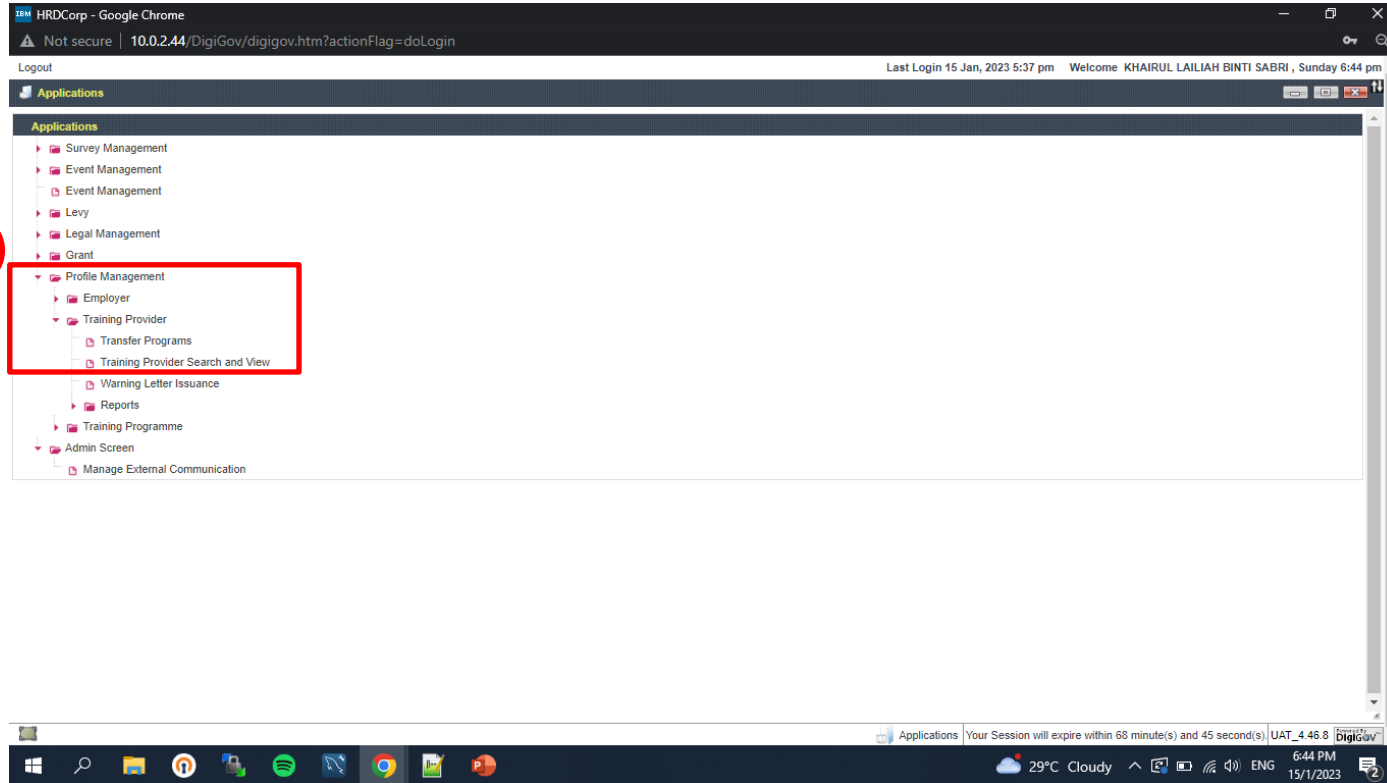
## 36. CLICK APPLICATION BUTTON



# GRANT PROCESSING FLOW WITHOUT ICE AI

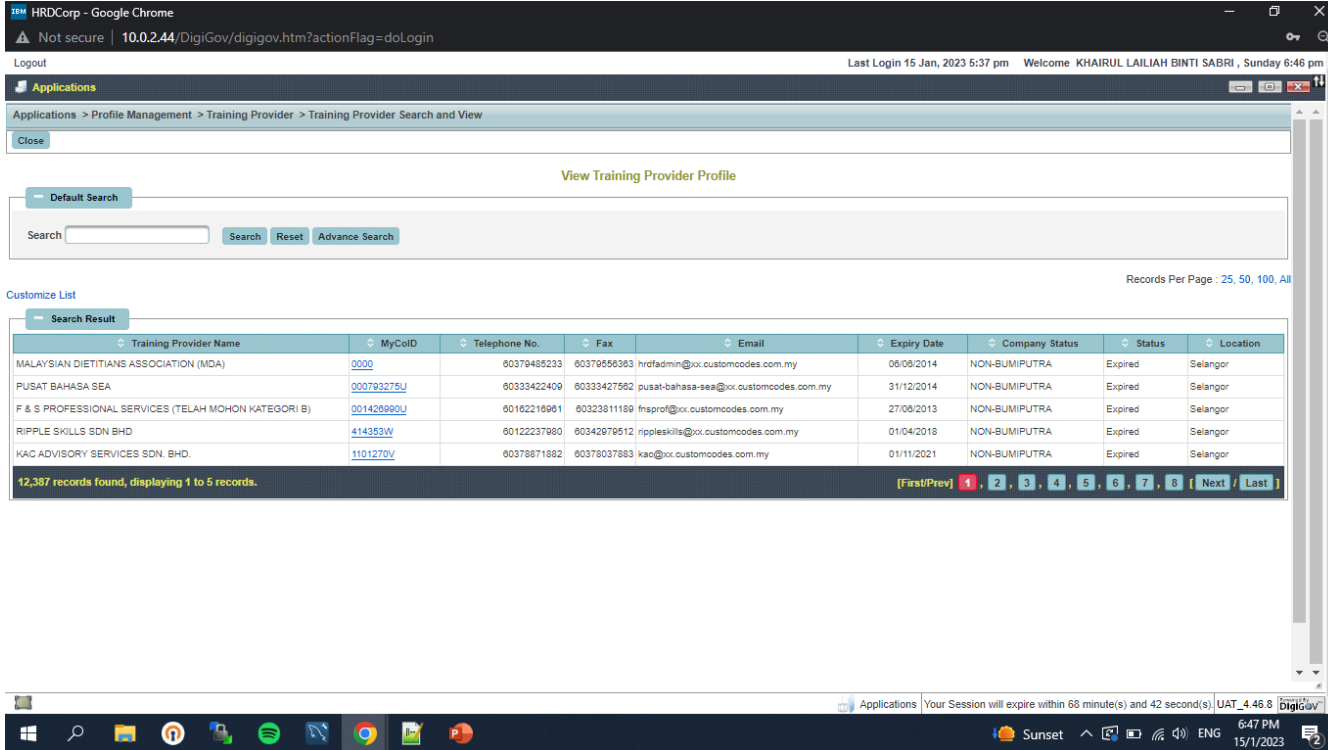
## 37. EXPAND, PROFILE MANAGEMENT, TRAINING PROVIDER, CLICK TRAINING PROVIDER SEARCH AND VIEW

37



# GRANT PROCESSING FLOW WITHOUT ICE AI

## 38. TRAINING PROVIDER LIST APPEAR



HRD Corp - Google Chrome  
 Not secure | 10.0.2.44/DigiGov/digigov.htm?actionFlag=doLogin  
 Logout | Last Login 15 Jan, 2023 5:37 pm | Welcome KHAIROL LAILIAH BINTI SABRI, Sunday 6:46 pm

Applications > Profile Management > Training Provider > Training Provider Search and View

View Training Provider Profile

Default Search

Search  Search Reset Advance Search

Records Per Page : 25, 50, 100, All

Search Result

Training Provider Name	MyCoID	Telephone No.	Fax	Email	Expiry Date	Company Status	Status	Location
MALAYSIAN DIETITIANS ASSOCIATION (MDA)	<a href="#">0000</a>	60379458233	60379556393	hrdfadmin@xx.custommodes.com.my	09/08/2014	NON-BUMIPUTRA	Expired	Selangor
PUSAT BAHASA SEA	<a href="#">000793275U</a>	60333422409	60333427562	pusat-bahasa-sea@xx.custommodes.com.my	31/12/2014	NON-BUMIPUTRA	Expired	Selangor
F & S PROFESSIONAL SERVICES (TELAH MOHON KATEGORI B)	<a href="#">001426990U</a>	60162216961	60323811189	fnspref@xx.custommodes.com.my	27/08/2013	NON-BUMIPUTRA	Expired	Selangor
RIPPLE SKILLS SDN BHD	<a href="#">414353W</a>	60122237960	60342076512	rippleskills@xx.custommodes.com.my	01/04/2018	NON-BUMIPUTRA	Expired	Selangor
KAC ADVISORY SERVICES SDN. BHD.	<a href="#">1101270V</a>	60378871882	60378037883	ka@xx.custommodes.com.my	01/11/2021	NON-BUMIPUTRA	Expired	Selangor

12,387 records found, displaying 1 to 5 records. [First/Prev] 1 2 3 4 5 6 7 8 Next / Last

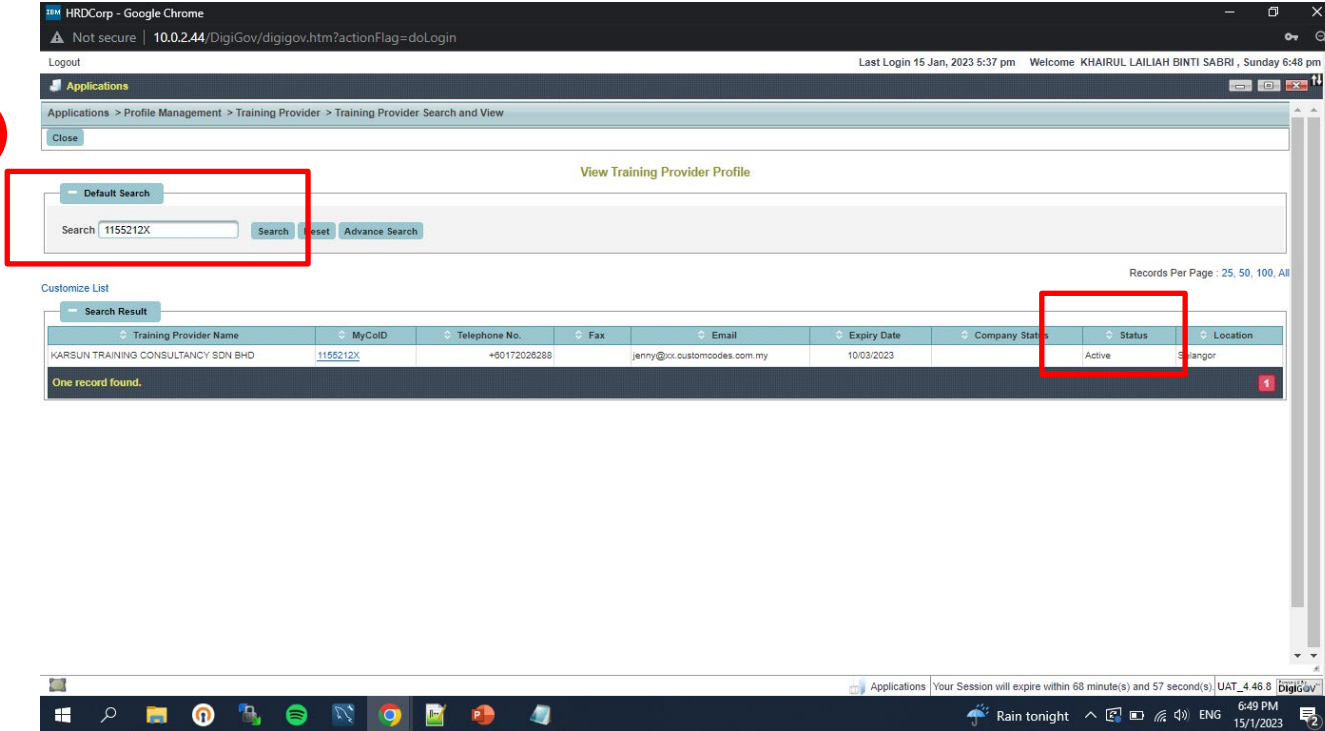
Your Session will expire within 68 minute(s) and 42 second(s) | UAT\_4.46.8 | DigiGov

6:47 PM 15/1/2023

# GRANT PROCESSING FLOW WITHOUT ICE AI

## 39. CLICK SEARCH TO VERIFY THAT THE TRAINER EXIST AND ACTIVE STATUS

39



The screenshot shows a web browser window with the URL `10.0.244/DigiGov/digigov.htm?actionFlag=doLogin`. The user is logged in as **KHAIRUL LAILIAH BINTI SABRI** on Sunday 6:48 pm. The breadcrumb navigation is **Applications > Profile Management > Training Provider > Training Provider Search and View**. A search bar is highlighted with a red box, containing the text `1155212X`. Below the search bar, a table titled "Search Result" displays one record for **KARSUN TRAINING CONSULTANCY SDN BHD**. The **Status** column for this record is highlighted with a red box and contains the value **Active**. The table columns are: Training Provider Name, MyCoID, Telephone No., Fax, Email, Expiry Date, Company Status, Status, and Location. The status "Active" is also highlighted in the table header.

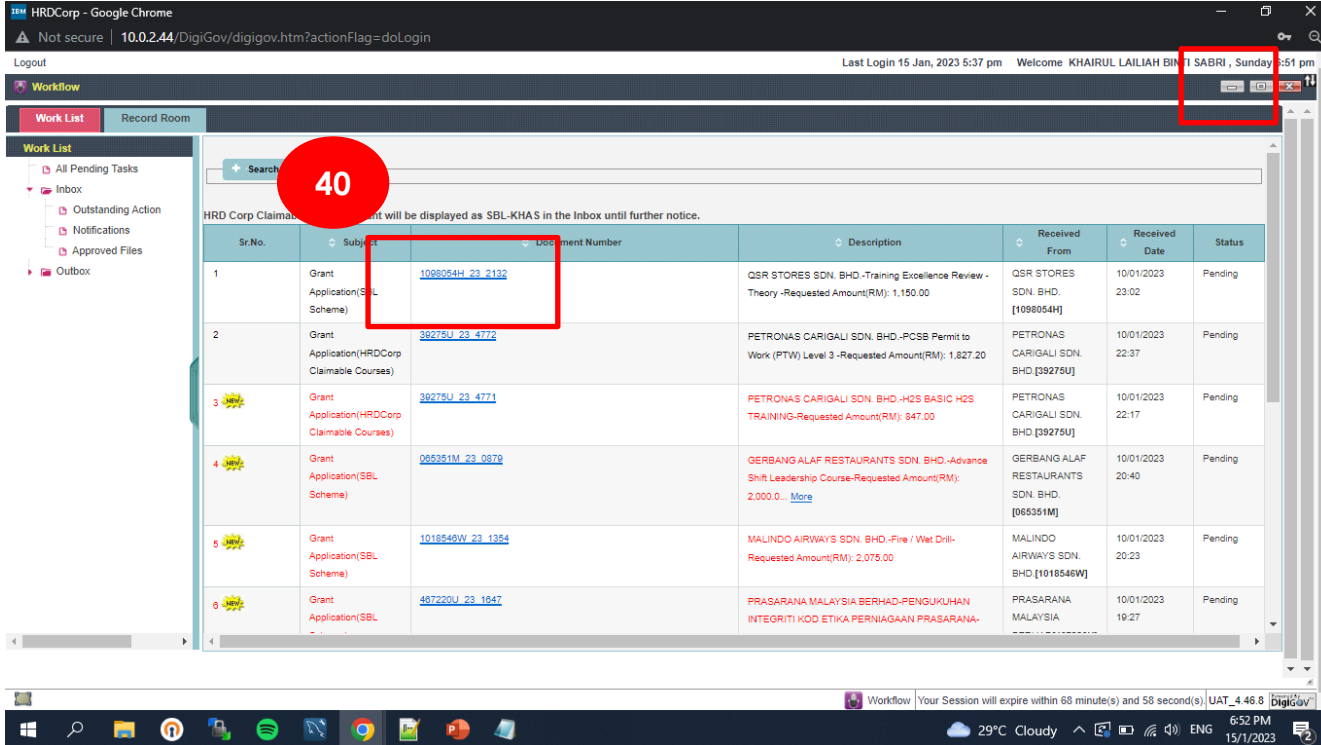
Training Provider Name	MyCoID	Telephone No.	Fax	Email	Expiry Date	Company Status	Status	Location
KARSUN TRAINING CONSULTANCY SDN BHD	1155212X	+60172028268		jenny@rc.customodes.com.my	10/03/2023		Active	Selangor

**PRINT THE FORM TO PDF**



# GRANT PROCESSING FLOW WITHOUT ICE AI

## 40. COPY THE GRANT REFERENCE NUMBER, MINIMIZE

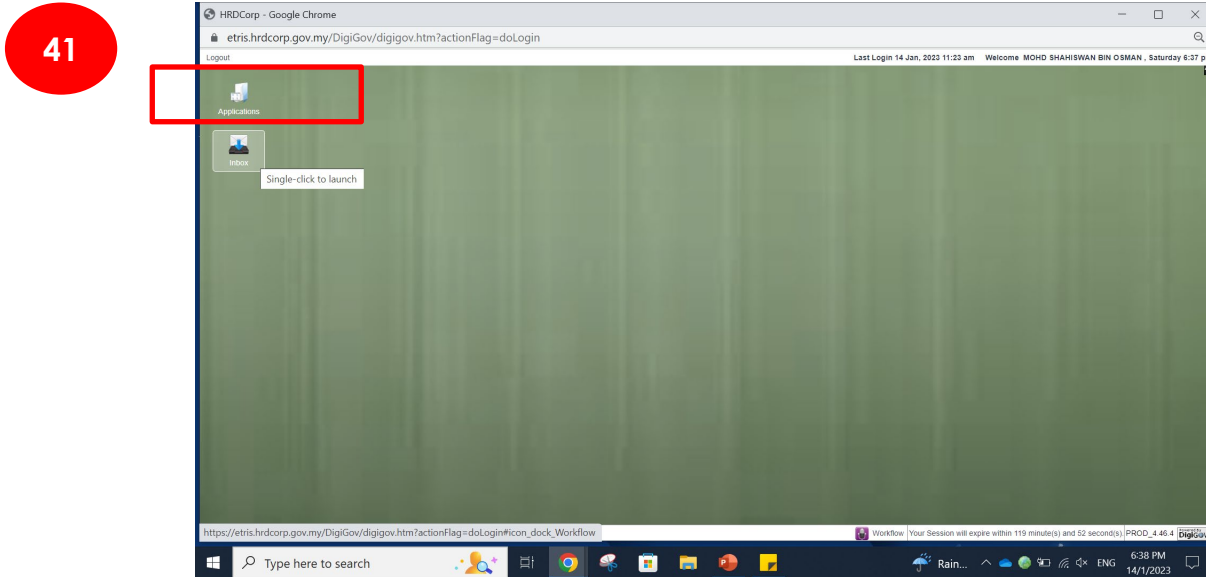


The screenshot shows the HRD Corp Work List interface. A red circle with the number '40' is overlaid on the first row of the table. A red box highlights the grant reference number '1098054H\_23\_2132' in the 'Document Number' column.

Sr.No.	Subject	Document Number	Description	Received From	Received Date	Status
1	Grant Application(SBL Scheme)	<a href="#">1098054H_23_2132</a>	QSR STORES SDN. BHD.-Training Excellence Review - Theory -Requested Amount(RM): 1,150.00	QSR STORES SDN. BHD. [1098054H]	10/01/2023 23:02	Pending
2	Grant Application(HRD Corp Claimable Courses)	<a href="#">39275U_23_4772</a>	PETRONAS CARIGALI SDN. BHD.-PCSS Permit to Work (PTW) Level 3 -Requested Amount(RM): 1,827.20	PETRONAS CARIGALI SDN. BHD [39275U]	10/01/2023 22:37	Pending
3	Grant Application(HRD Corp Claimable Courses)	<a href="#">39275U_23_4771</a>	PETRONAS CARIGALI SDN. BHD.-H2S BASIC H2S TRAINING-Requested Amount(RM): 847.00	PETRONAS CARIGALI SDN. BHD [39275U]	10/01/2023 22:17	Pending
4	Grant Application(SBL Scheme)	<a href="#">065351M_23_0879</a>	GERBANG ALAF RESTAURANTS SDN. BHD.-Advance Shift Leadership Course-Requested Amount(RM): 2,000.0. <a href="#">More</a>	GERBANG ALAF RESTAURANTS SDN. BHD. [065351M]	10/01/2023 20:40	Pending
5	Grant Application(SBL Scheme)	<a href="#">1018549W_23_1354</a>	MALINDO AIRWAYS SDN. BHD.-Fire / Wet Drill- Requested Amount(RM): 2,075.00	MALINDO AIRWAYS SDN. BHD [1018549W]	10/01/2023 20:23	Pending
6	Grant Application(SBL Scheme)	<a href="#">467220U_23_1647</a>	PRASARANA MALAYSIA BERHAD-PENGUKLHAN INTEGRITI KOD ETIKA PERNIAGAAN PRASARANA-	PRASARANA MALAYSIA	10/01/2023 19:27	Pending

# GRANT PROCESSING FLOW WITHOUT ICE AI

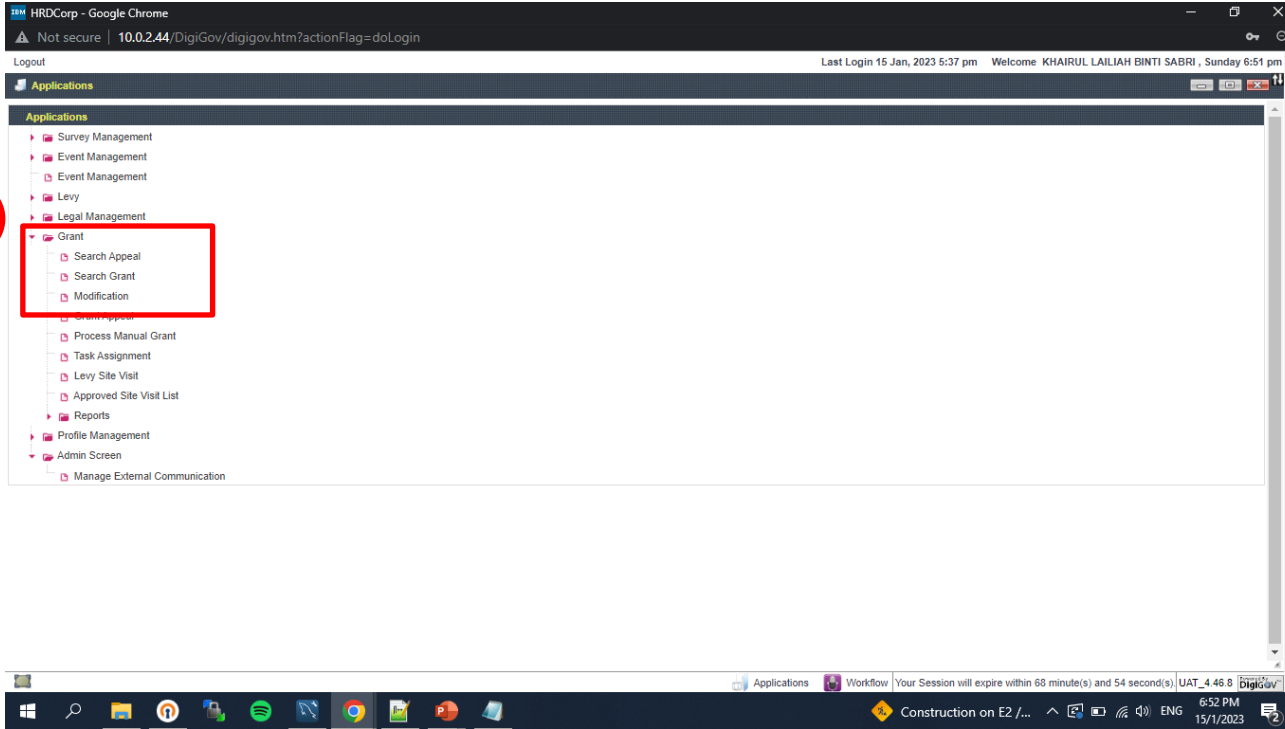
## 41. CLICK APPLICATION BUTTON



# GRANT PROCESSING FLOW WITHOUT ICE AI

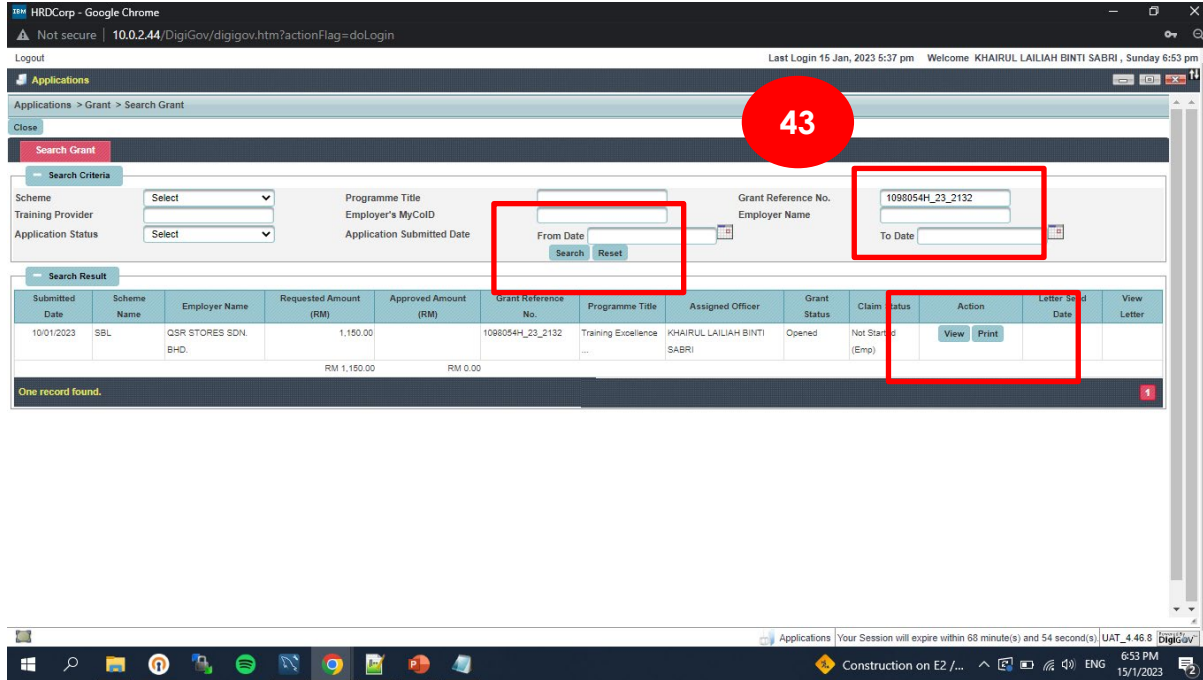
## 42. EXPAND GRANT, CLICK SEARCH GRANT

42



# GRANT PROCESSING FLOW WITHOUT ICE AI

## 43. PASTE GRANT REFERENCE NO, CLICK SEARCH, CLICK PRINT



HRDCorp - Google Chrome  
Not secure | 10.0.2.44/DigiGov/digigov.htm?actionFlag=doLogin

Logout Last Login 15 Jan, 2023 6:37 pm Welcome KHAIRUL LAILIAH BINTI SABRI, Sunday 6:53 pm

Applications > Grant > Search Grant

Search Grant

Search Criteria

Scheme: Select  
Training Provider: Select  
Application Status: Select

Programme Title: [Input Field]  
Employer's MyCoID: [Input Field]  
Application Submitted Date: [From Date] [To Date]  
Grant Reference No.: 1098054H\_23\_2132  
Employer Name: [Input Field]

Search Reset

Search Result

Submitted Date	Scheme Name	Employer Name	Requested Amount (RM)	Approved Amount (RM)	Grant Reference No.	Programme Title	Assigned Officer	Grant Status	Claim Status	Action	Letter Date	View Letter
10/01/2023	SBL	QSR STORES SDN. BHD.	1,150.00		1098054H_23_2132	Training Excellence	KHAIRUL LAILIAH BINTI SABRI	Opened	Not Started (Emp)	View   Print		

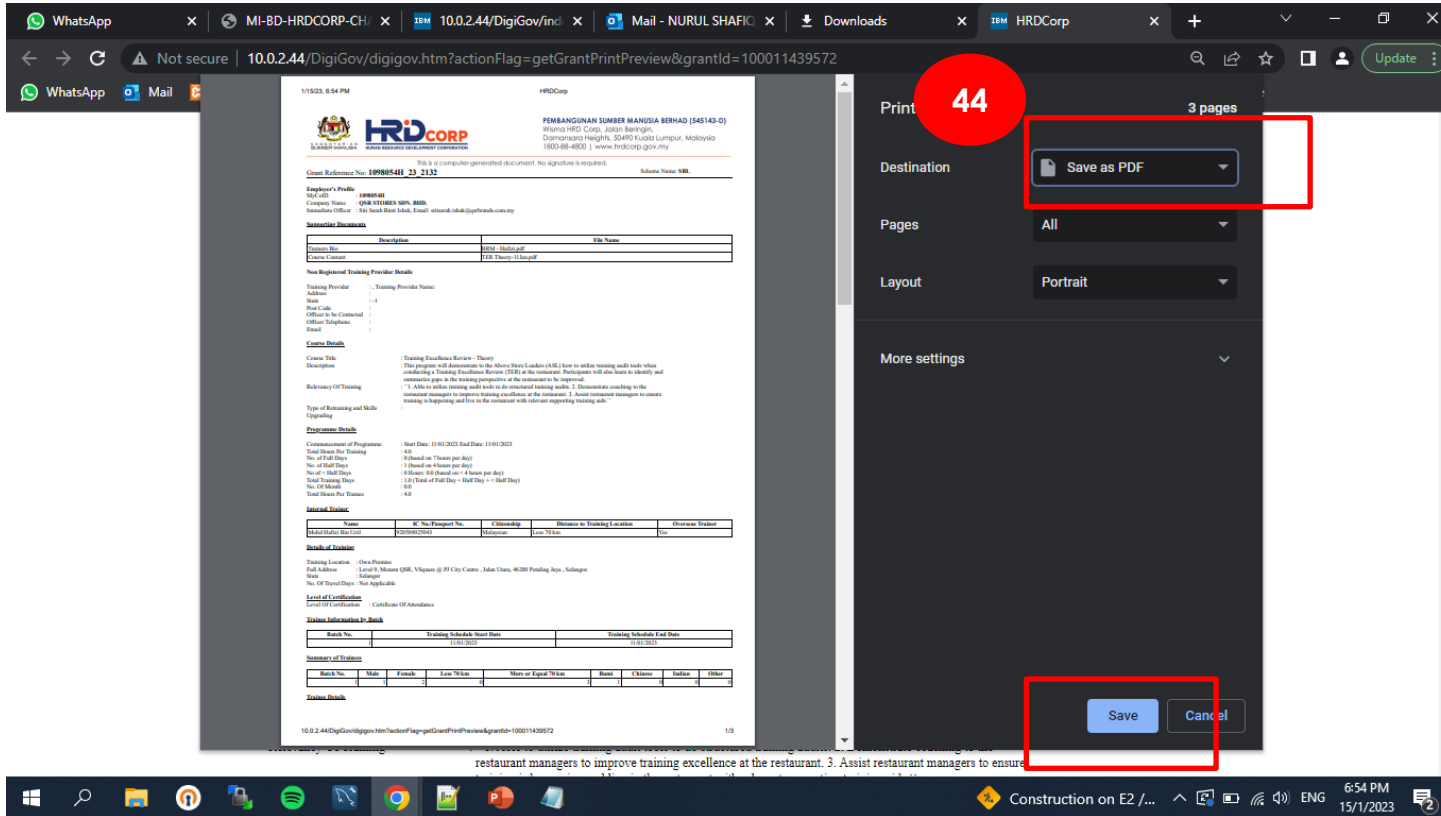
One record found.

Applications | Your Session will expire within 68 minute(s) and 54 second(s) | UAT\_4.46.8 | DigiGov

6:53 PM 15/1/2023

# GRANT PROCESSING FLOW WITHOUT ICE AI

## 44. CHOOSE DESTINATION SAVE AS PDF. CLICK SAVE BUTTON



The screenshot shows a web browser window with a print dialog open over a grant print preview page. The print dialog has a red circle with the number 44 over the 'Save as PDF' button. The 'Destination' dropdown is set to 'Save as PDF'. The 'Pages' dropdown is set to 'All'. The 'Layout' dropdown is set to 'Portrait'. The 'Save' and 'Cancel' buttons are at the bottom of the dialog.

**Print** 44 3 pages

Destination: Save as PDF

Pages: All

Layout: Portrait

More settings

Save Cancel

11/5/23, 6:54 PM HRDCorp

**PEMBANGUNAN SUMBER MANUSIA BERHAD (548143-D)**  
HRDCorp, Jalan Bersejarah,  
Damansara Heights, 50490 Kuala Lumpur, Malaysia  
1800-88-4900 | www.hrdcorp.gov.my

Grant Reference No: **10995481 23 2132** Submission Name: **NBL**

Employer's Profile  
MFL No: **18081401**  
Company Name: **Q&R STEAKS Sdn. Bhd.**  
Registration Office: **505 South Street Suite, Email: [enrol@shah.com.my](mailto:enrol@shah.com.my)**

**Submission Details**

Document No.	Description	File Name
18081401	HRM - HRM (MFL)	HRM - HRM (MFL)
18081401	HRM - HRM (MFL)	HRM - HRM (MFL)

Next Registered Training Provider Details

Training Provider: **Training Provider Name:**  
Address: **1-4**  
State: **1-4**  
Post Code: **1-4**  
Office in the Commercial: **1-4**  
Office Telephone: **1-4**  
Email: **1-4**

**Course Details**

Course Title: **Training Excellence Review - Theory**  
Description: **This program will demonstrate to the above State Landmark (SLM) how to deliver training and track when conducting a Training Excellence Review (TER) at the restaurant. Participants will also learn to identify and understand gaps in the training programme as the restaurant is prepared.**

Relativity Of Training: **1. Able to deliver training and track to demonstrate training quality. 2. Demonstrate coaching to the management manager to improve training excellence at the restaurant. 3. Assist management manager to ensure training is happening and live in the restaurant with other supporting training aids.**

Type of R training and Skills: **1. Training**

**Programme Details**

Commencement of Programme: **Start Date: 11/01/2023 End Date: 11/01/2023**

Start Date	End Date
11/01/2023	11/01/2023

**Summary of Training**

Mark No.	Male	Female	Less Than 70 km	More or Equal 70 km	Basic	4 Master	Infant	Other

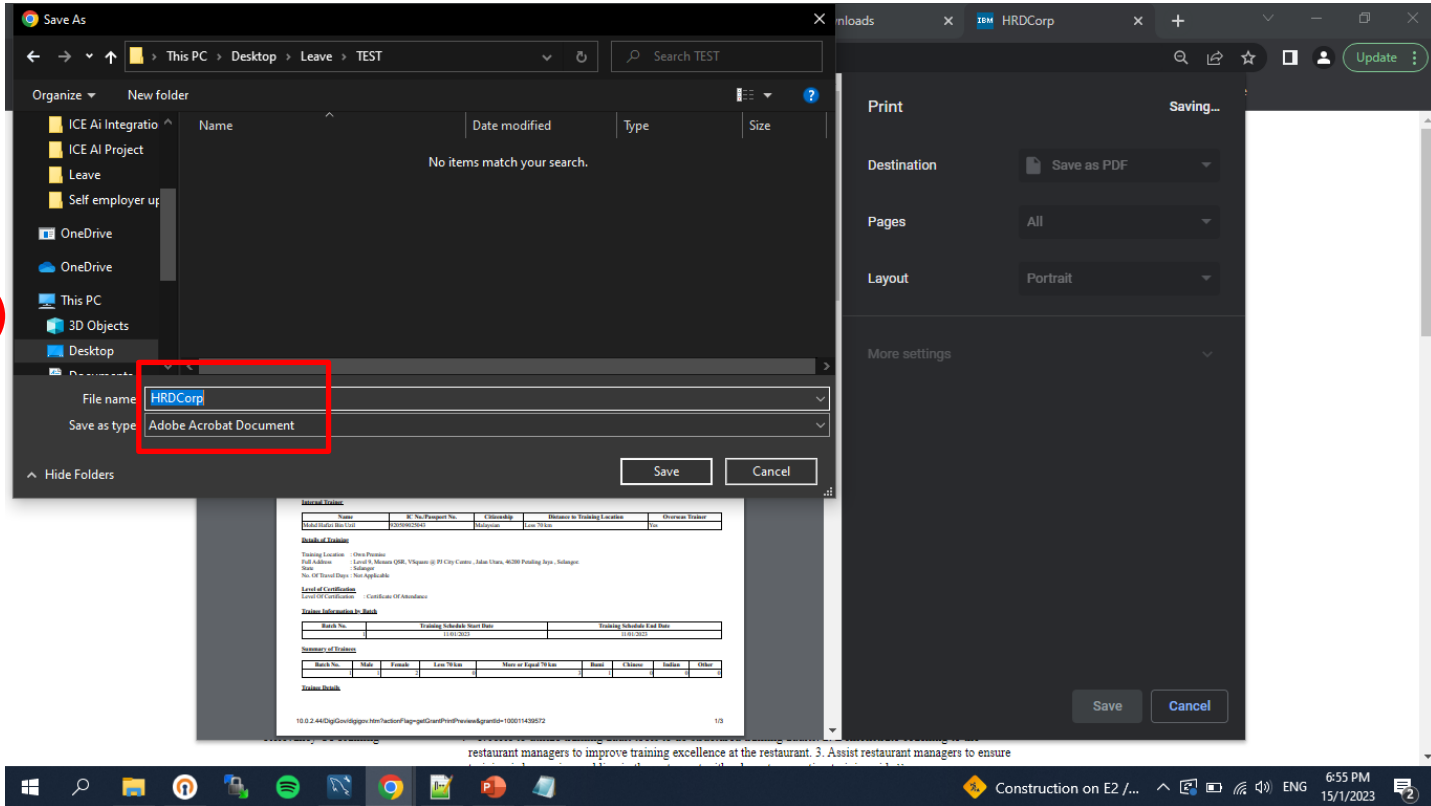
**Printable Details**

10.0.2.44/DigiGov/gov/hm?actionFlag=getGrantPrintPreview&grantId=100011439572 1/3

# GRANT PROCESSING FLOW WITHOUT ICE AI

45. CHOOSE YOUR PREFER FOLDER AND CLICK SAVE BUTTON.

45



The screenshot shows a Windows 'Save As' dialog box and a 'Print' settings panel. The 'Save As' dialog is open to the path 'This PC > Desktop > Leave > TEST'. The file name is 'HRDCorp' and the 'Save as type' is 'Adobe Acrobat Document', both highlighted with a red box. The 'Print' panel shows 'Save as PDF' selected for the destination. A document preview is visible in the background.

Name	ID No./Program No.	Classroom	Resource to Training Location	Overseas Student
HRDCorp	2022/02/01/01	HRDCorp		No

Branch No.	Training Schedule Start Date	Training Schedule End Date
HRDCorp	01/01/2022	01/01/2022

Branch No.	Male	Female	Less Than	More or Equal Than	None	Chinese	Indies	Other
HRDCorp								

# GRANT PROCESSING FLOW WITHOUT ICE AI

## 46. WEB VERSION OF THE PRINTING APPEAR



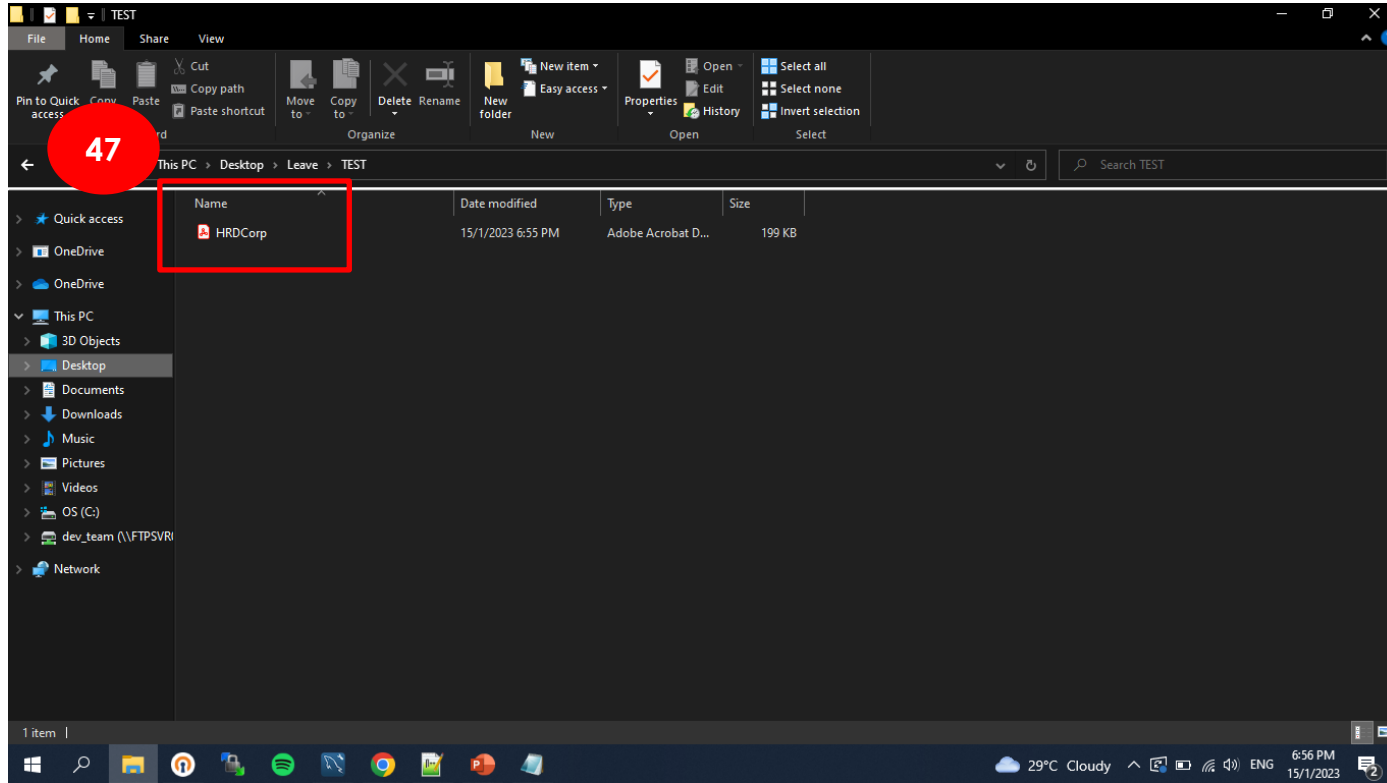
The screenshot shows a web browser window with the following details:

- Address bar: [10.0.2.44/DigiGov/digigov.htm?actionFlag=getGrantPrintPreview&grantId=100011439572](https://10.0.2.44/DigiGov/digigov.htm?actionFlag=getGrantPrintPreview&grantId=100011439572)
- Page Title: **PEMBANGUNAN SUMBER MANUSIA BERHAD (545143-D)**
- Address: Wisma HRD Corp, Jalan Beringin, Damansara Heights, 50490 Kuala Lumpur, Malaysia | 1800-88-4800 | [www.hrdcorp.gov.my](http://www.hrdcorp.gov.my)
- Text: This is a computer-generated document. No signature is required.
- Grant Reference No: **1098054H\_23\_2132** | Scheme Name: SBL
- Employer's Profile:
  - MyCoID : 1098054H
  - Company Name : QSR STORES SDN. BHD.
  - Immediate Officer : Siti Sarah Binti Ishak, Email: [sitisarah.ishak@qsrbrands.com.my](mailto:sitisarah.ishak@qsrbrands.com.my)
- Supporting Documents:

Description	File Name
Trainers Bio	BRM - Hafizi.pdf
Course Content	TER Theory-11Jan.pdf
- Non Registered Training Provider Details:
  - Training Provider : , Training Provider Name:
  - Address :
  - State : -1
  - Post Code :
  - Officer to be Contacted :
  - Officer Telephone :
  - Email :
- Course Details:
  - Course Title : Training Excellence Review - Theory
  - Description : This program will demonstrate to the Above Store Leaders (ASL) how to utilize training audit tools when conducting a Training Excellence Review (TER) at the restaurant. Participants will also learn to identify and summarize gaps in the training perspective at the restaurant to be improved.
  - Relevancy Of Training : 1. Able to utilize training audit tools to do structured training audits. 2. Demonstrate coaching to the restaurant managers to improve training excellence at the restaurant. 3. Assist restaurant managers to ensure

# GRANT PROCESSING FLOW WITHOUT ICE AI

## 47. PDF is generated



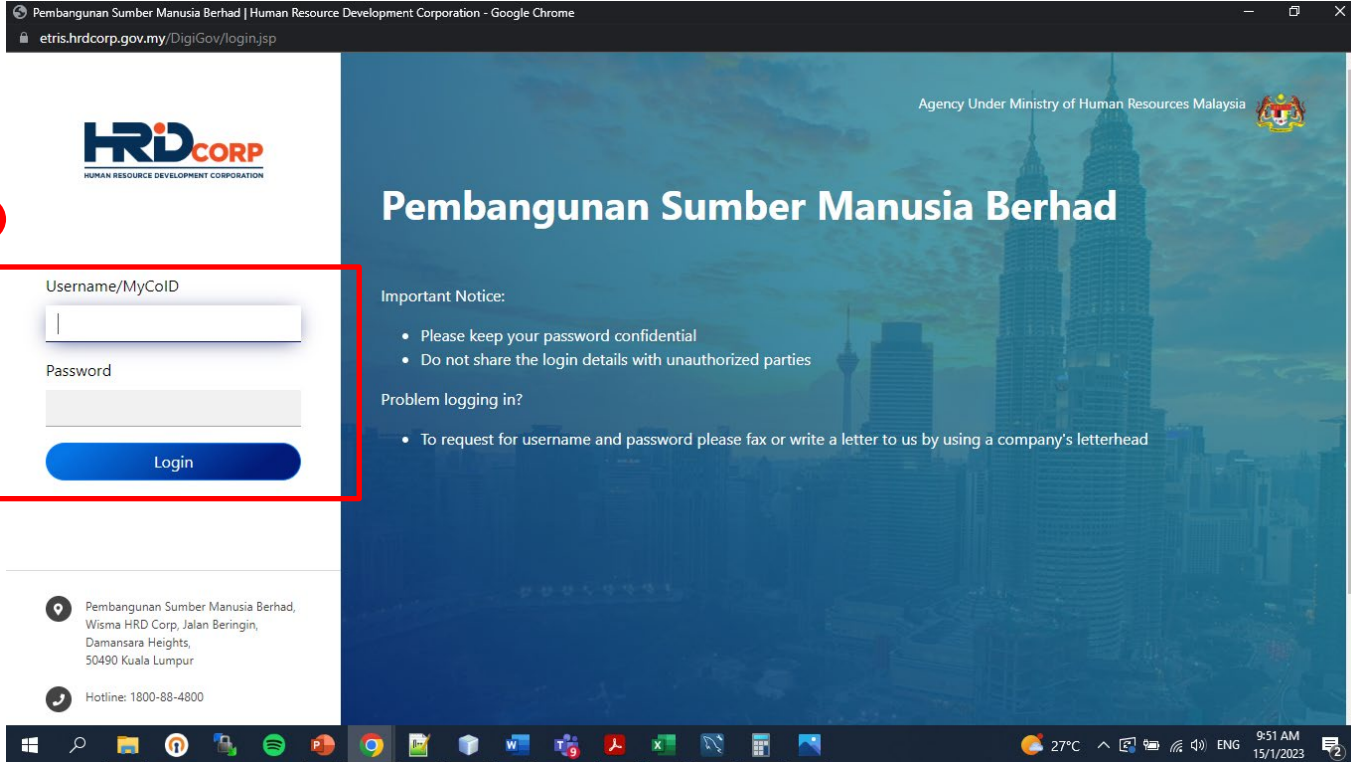


# GRANT APPLICATION PROCESSING FLOW WITH ICE AI : QUERY APPLICATION

## 1. LOGIN TO ETRIS SYSTEM

- ENTER USERNAME AND PASSWORD. CLICK LOGIN BUTTON


1



Pembangunan Sumber Manusia Berhad | Human Resource Development Corporation - Google Chrome

etris.hrdcorp.gov.my/DigiGov/login.jsp

**HRD CORP**  
HUMAN RESOURCE DEVELOPMENT CORPORATION

Agency Under Ministry of Human Resources Malaysia 

# Pembangunan Sumber Manusia Berhad

Important Notice:

- Please keep your password confidential
- Do not share the login details with unauthorized parties

Problem logging in?

- To request for username and password please fax or write a letter to us by using a company's letterhead

Username/MyCoID

Password

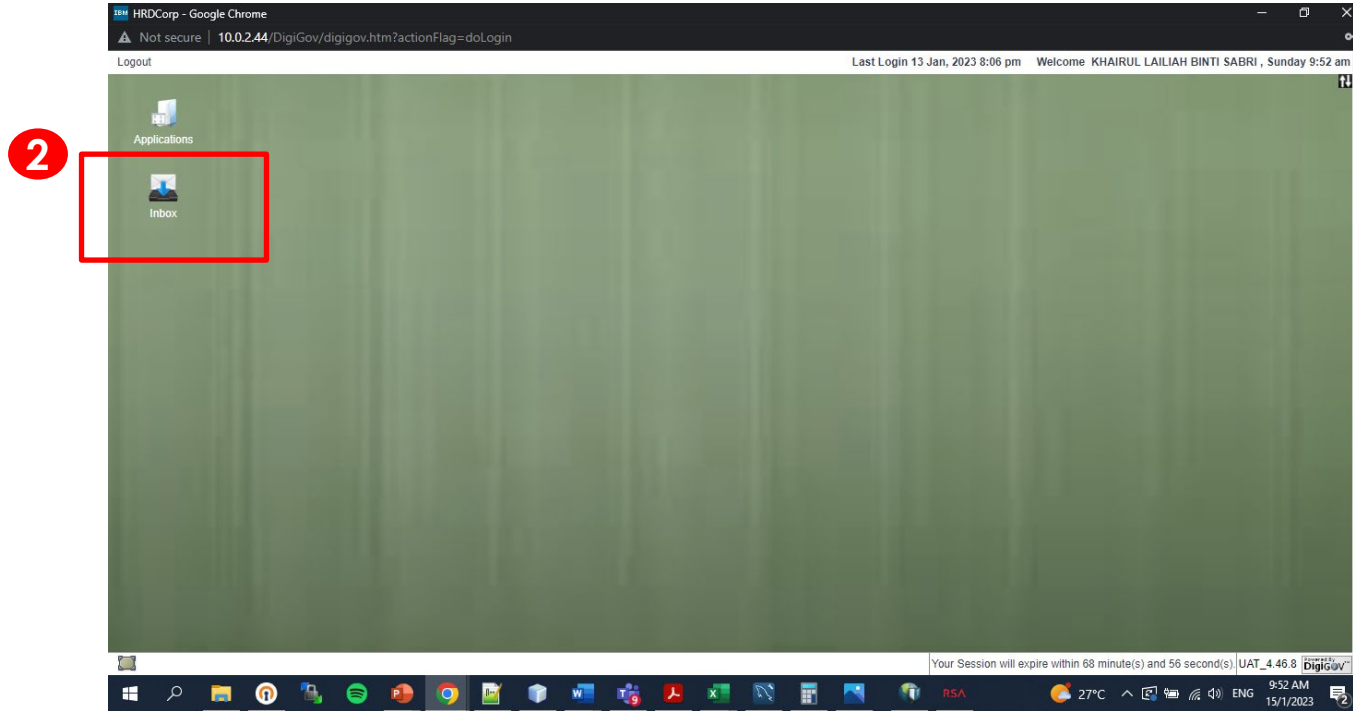
Login

Pembangunan Sumber Manusia Berhad,  
Wisma HRD Corp, Jalan Beringin,  
Damansara Heights,  
50490 Kuala Lumpur

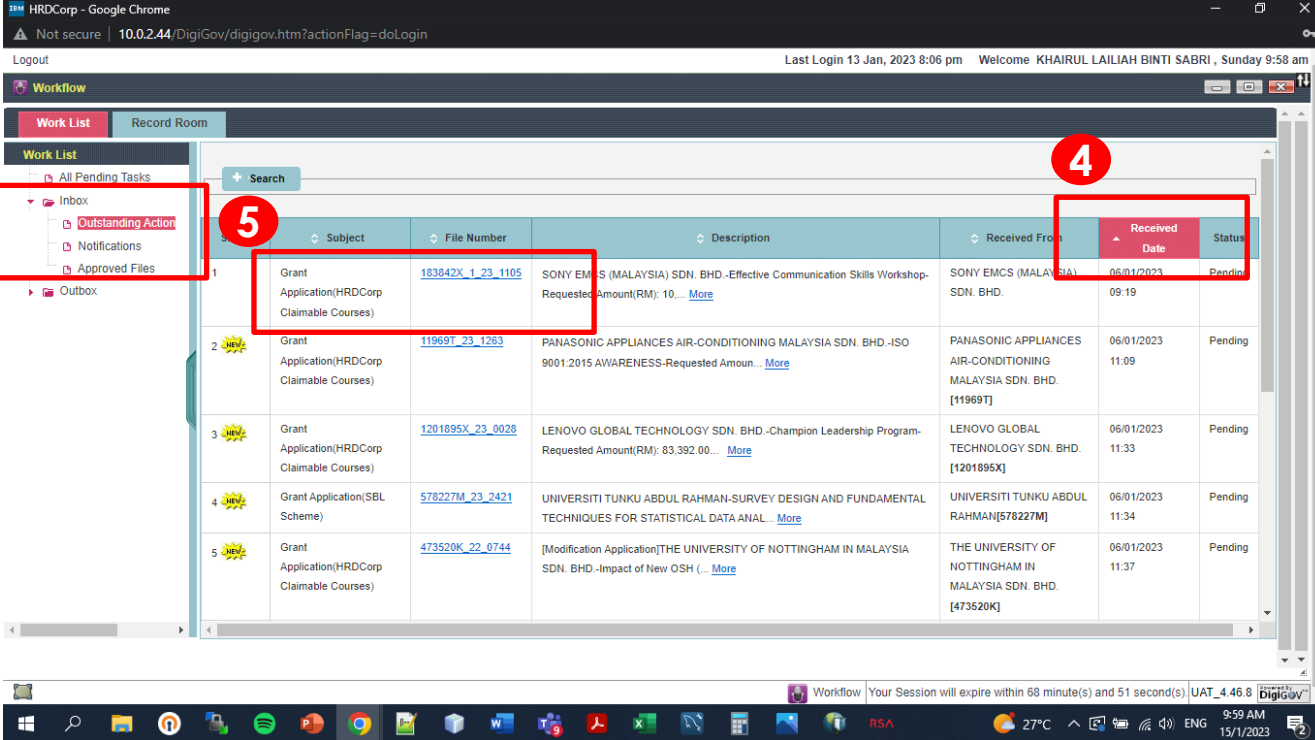
Hotline: 1800-88-4800

27°C 9:51 AM 15/1/2023

## 2. CLICK ON INBOX ICON



3. CLICK OUTSTANDING ACTION TO SEE THE LIST GRANT REQUEST THAT NEED TO HANDLE
4. CLICK THE RECEIVE DATE COLUMN TITLE TO SORT THE OLD CASE ON TOP (BASE ON FIRST IN FIRST OUT).
5. THEN CLICK ON THE FILE NUMBER TO OPEN THE FIRST CASE

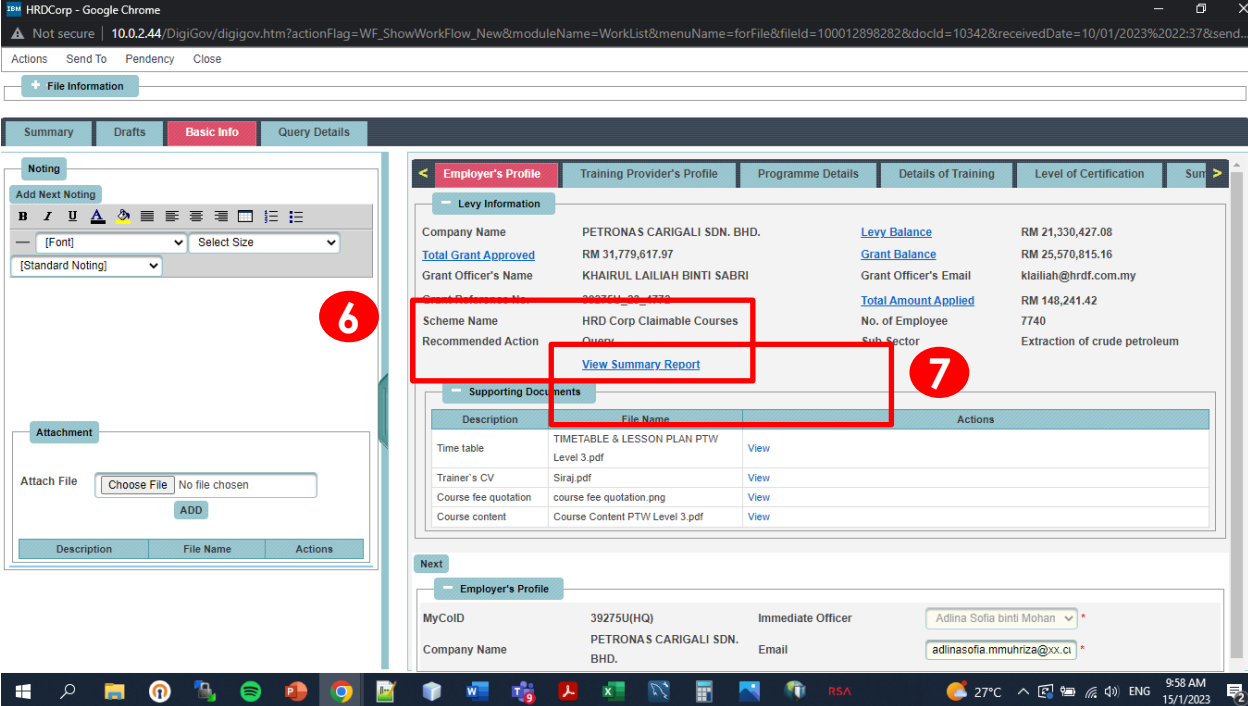


The screenshot shows a web browser window displaying the HRD Corp 'Work List' page. The page has a navigation menu on the left with 'Outstanding Action' highlighted (annotated with a red box and the number 3). The main content area contains a table of grant applications. The 'Received Date' column header is highlighted with a red box and the number 4. The first row of the table is highlighted with a red box and the number 5, indicating the file number to be clicked.

	Subject	File Number	Description	Received From	Received Date	Status
1	Grant Application(HRD Corp Claimable Courses)	<a href="#">183842X_1_23_1105</a>	SONY EMCS (MALAYSIA) SDN. BHD.-Effective Communication Skills Workshop- Requested Amount(RM): 10... <a href="#">More</a>	SONY EMCS (MALAYSIA) SDN. BHD.	06/01/2023 09:19	Pending
2	Grant Application(HRD Corp Claimable Courses)	<a href="#">11969T_23_1263</a>	PANASONIC APPLIANCES AIR-CONDITIONING MALAYSIA SDN. BHD.-ISO 9001.2015 AWARENESS-Requested Amoun... <a href="#">More</a>	PANASONIC APPLIANCES AIR-CONDITIONING MALAYSIA SDN. BHD. [11969T]	06/01/2023 11:09	Pending
3	Grant Application(HRD Corp Claimable Courses)	<a href="#">1201895X_23_0028</a>	LENOVO GLOBAL TECHNOLOGY SDN. BHD.-Champion Leadership Program- Requested Amount(RM): 83,392.00... <a href="#">More</a>	LENOVO GLOBAL TECHNOLOGY SDN. BHD. [1201895K]	06/01/2023 11:33	Pending
4	Grant Application(SBL Scheme)	<a href="#">578227M_23_2421</a>	UNIVERSITI TUNKU ABDUL RAHMAN-SURVEY DESIGN AND FUNDAMENTAL TECHNIQUES FOR STATISTICAL DATA ANAL... <a href="#">More</a>	UNIVERSITI TUNKU ABDUL RAHMAN[578227M]	06/01/2023 11:34	Pending
5	Grant Application(HRD Corp Claimable Courses)	<a href="#">473520K_22_0744</a>	[Modification Application]THE UNIVERSITY OF NOTTINGHAM IN MALAYSIA SDN. BHD.-Impact of New OSH (... <a href="#">More</a>	THE UNIVERSITY OF NOTTINGHAM IN MALAYSIA SDN. BHD. [473520K]	06/01/2023 11:37	Pending

## 6. VIEW RECOMMENDED ACTION STATUS AND REPORT

### 7. IF QUERY, CLICK SUMMARY REPORT TO VIEW DETAILS PROCESSING REPORT



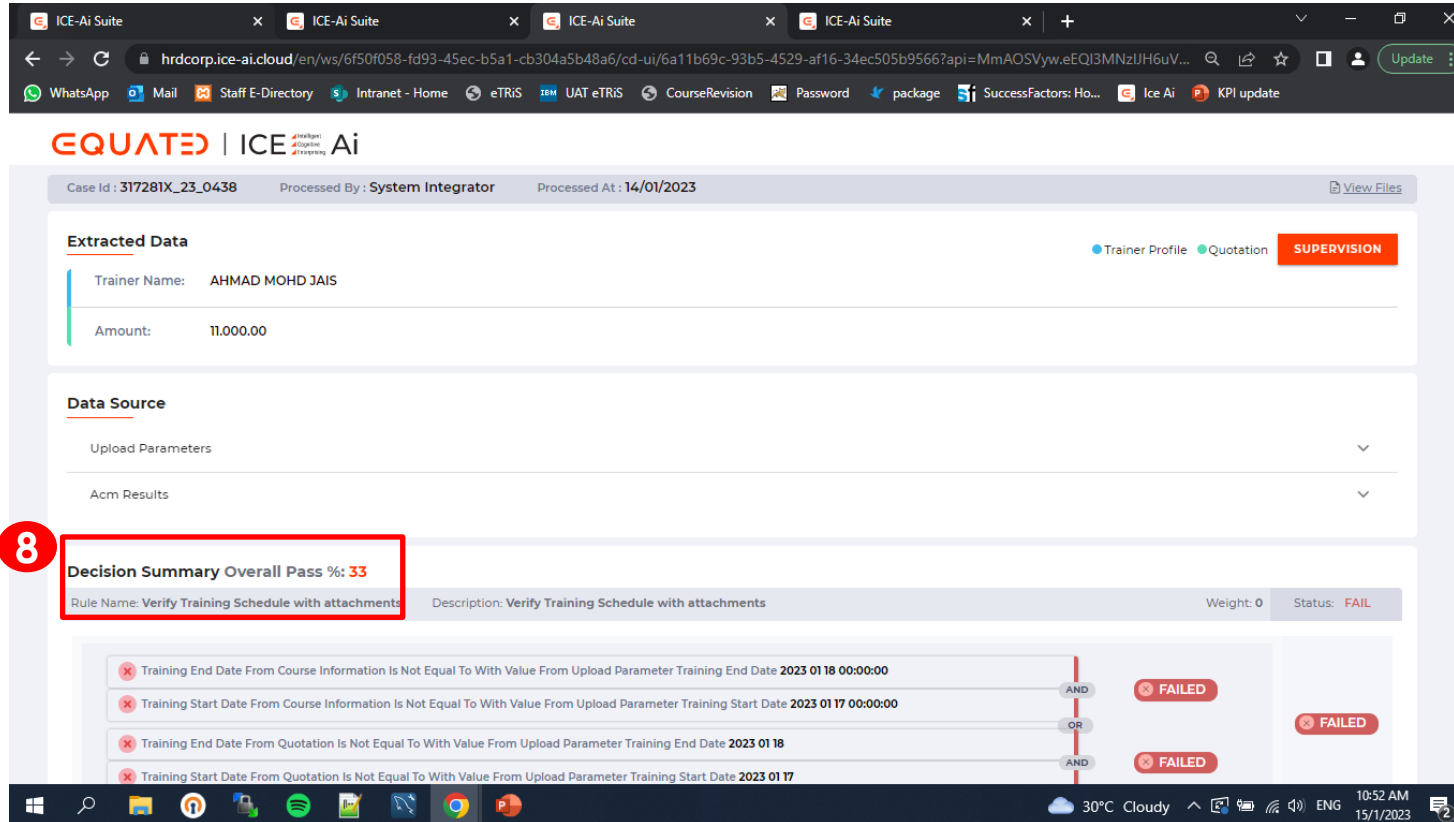
The screenshot displays the HRD Corp web application interface. The browser address bar shows the URL: `10.0.2.44/DigiGov/digigov.htm?actionFlag=WF_ShowWorkflow_New&moduleName=WorkList&menuName=forFile&fileId=100012898282&docId=10342&receivedDate=10/01/2023%2022:37&send...`

The application has a navigation bar with tabs: Summary, Drafts, Basic Info (selected), and Query Details. Below this is a 'Noting' section with a rich text editor toolbar. A red circle with the number '6' highlights the toolbar. The main content area is divided into several sections:

- Employer's Profile**: Contains 'Levy Information' with fields for Company Name (PETRONAS CARIGALI SDN. BHD.), Total Grant Approved (RM 31,779,617.97), Grant Officer's Name (KHAIRUL LAILIAH BINTI SABRI), Scheme Name (HRD Corp Claimable Courses), and Recommended Action (Dues). A red box highlights the 'View Summary Report' link. A red circle with the number '7' is placed next to this link.
- Supporting Documents**: A table listing documents such as 'TIMETABLE & LESSON PLAN PTW Level 3.pdf', 'Trainer's CV Siraj.pdf', 'Course fee quotation course fee quotation.png', and 'Course content Course Content PTW Level 3.pdf'. Each document has a 'View' link.
- Employer's Profile**: Includes MyCoID (39275U(HQ)), Immediate Officer (Adlina Sofia binti Mohan), and Company Name (PETRONAS CARIGALI SDN. BHD.).

The Windows taskbar at the bottom shows the system tray with the date and time: 9:58 AM, 15/1/2023.

## 8. VIEW DECISION SUMMARY. IF OVERALL PASS IS BELOW THAN 100% NEED ATTENTION. WHICH IS SOME OF THE MANDATORY RULES IS FAILED

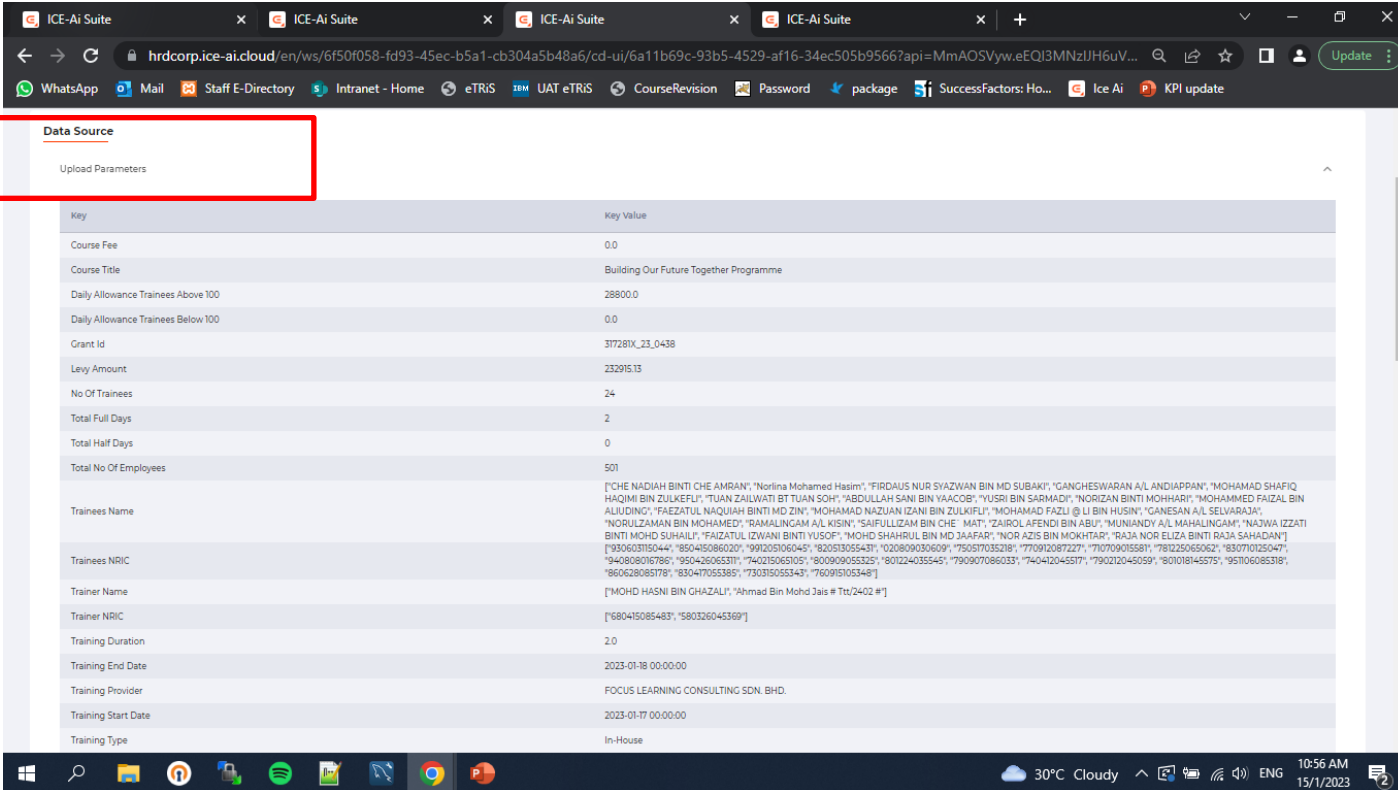


The screenshot shows the ICE-AI Suite interface. At the top, the browser address bar displays the URL: `hrdcorp.ice-ai.cloud/en/ws/6f50f058-fd93-45ec-b5a1-cb304a5b48a6/cd-ui/6a11b69c-93b5-4529-af16-34ec505b9566?api=MmAOSVyw.eEQ3MNzJH6uV...`. The page header includes the EQUATEX | ICE AI logo and navigation links for WhatsApp, Mail, Staff E-Directory, Intranet - Home, eTRiS, UAT eTRiS, CourseRevision, Password, package, SuccessFactors: Ho..., Ice Ai, and KPI update. The main content area shows a case summary for Case Id: 317281X\_23\_0438, processed by System Integrator on 14/01/2023. The extracted data includes Trainer Name: AHMAD MOHD JAIS and Amount: 11,000.00. The data source section shows Upload Parameters and Acm Results. A red circle with the number 8 highlights the Decision Summary Overall Pass %: 33. Below this, a table lists failed rules for the rule 'Verify Training Schedule with attachments'. The table has columns for Rule Name, Description, Weight, and Status. The status for all listed rules is 'FAIL'.

Rule Name	Description	Weight	Status
Training End Date From Course Information Is Not Equal To With Value From Upload Parameter Training End Date	2023 01 18 00:00:00	0	FAIL
Training Start Date From Course Information Is Not Equal To With Value From Upload Parameter Training Start Date	2023 01 17 00:00:00	0	FAIL
Training End Date From Quotation Is Not Equal To With Value From Upload Parameter Training End Date	2023 01 18	0	FAIL
Training Start Date From Quotation Is Not Equal To With Value From Upload Parameter Training Start Date	2023 01 17	0	FAIL

## 9. EXPEND UPLOAD PARAMETERS TO VIEW DATA FROM ETRIS

9



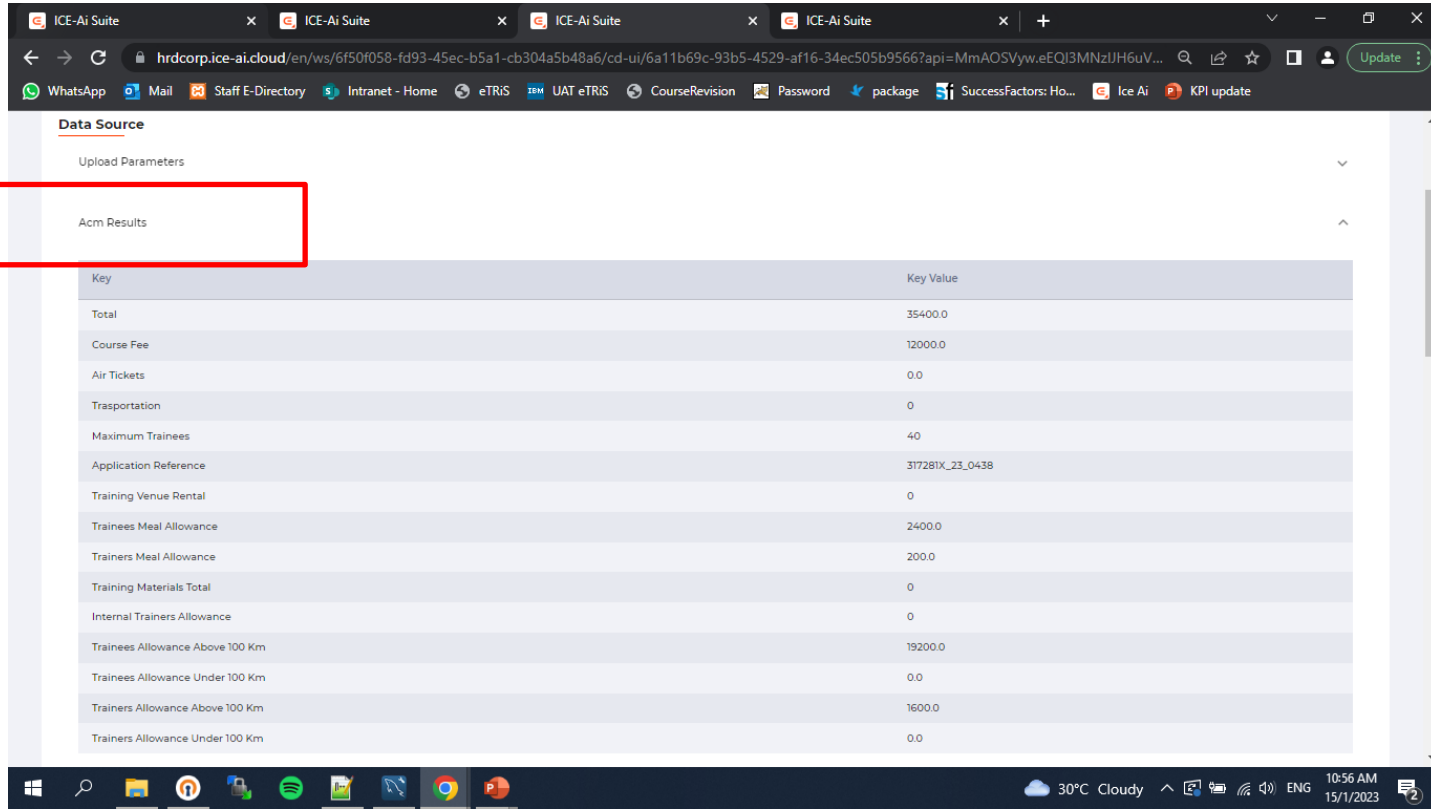
The screenshot shows a web browser window with multiple tabs for 'ICE-Ai Suite'. The address bar shows the URL: [hrdcorp.ice-ai.cloud/en/ws/6f50f058-fd93-45ec-b5a1-cb304a5b48a6/cd-ui/6a11b69c-93b5-4529-af16-34ec505b9566?api=MmAOSVyw.eEQI3BMNzUJH6uV...](https://hrdcorp.ice-ai.cloud/en/ws/6f50f058-fd93-45ec-b5a1-cb304a5b48a6/cd-ui/6a11b69c-93b5-4529-af16-34ec505b9566?api=MmAOSVyw.eEQI3BMNzUJH6uV...)

The 'Data Source' section is highlighted with a red box. Below it, the 'Upload Parameters' table is visible:

Key	Key Value
Course Fee	0.0
Course Title	Building Our Future Together Programme
Daily Allowance Trainees Above 100	28800.0
Daily Allowance Trainees Below 100	0.0
Grant Id	317281X_23_0438
Levy Amount	252915.13
No Of Trainees	24
Total Full Days	2
Total Half Days	0
Total No Of Employees	501
Trainees Name	[\"CHE NADIAH BINTI CHE AMRAN\", \"Norlina Mohamed Hasim\", \"FIRDAUS NUR SYAZWAN BIN MD SUBAKI\", \"GANGHESWARAN A/L ANDIAPPAN\", \"MOHAMAD SHAFIQ HAQIMI BIN ZULKEFLI\", \"TUAN ZAILWATI BT TUAN SOH\", \"ABDULLAH SANI BIN YAACOB\", \"YUSRI BIN SARMAZI\", \"NORIZAN BINTI MOHARRI\", \"MOHAMMED FAIZAL BIN ALIUDING\", \"FAEZATUL NAQIJAH BINTI MD ZIN\", \"MOHAMAD NAZIJAN IZANI BIN ZULKIFLI\", \"MOHAMAD FAZLI @ LI BIN HUSIN\", \"GANESAN A/L SELVARAJAH\", \"NORULZAMAN BIN MOHAMED\", \"RAMALINGAM A/L KISIN\", \"SAIFULLIZAM BIN CHE MAT\", \"ZAIROL AEFENDI BIN ABU\", \"MUNJANDY A/L MAHALINGAM\", \"NAJWA IZZATI BINTI MOHD SUHAILI\", \"FAIZATUL IZWANI BINTI YUSOF\", \"MOHD SHAHRUL BIN MD JAAFAR\", \"NOR AZIS BIN MOKHTAR\", \"RAJA NOR ELIZA BINTI RAJA SAHADAN\"]
Trainees NRIC	[\"93060315044\", \"85045086020\", \"9912010106045\", \"820513055431\", \"020809030609\", \"750517035218\", \"770912087227\", \"710709015581\", \"781225065062\", \"830710125047\", \"940808016786\", \"950426065311\", \"740215065105\", \"800909055325\", \"801224035545\", \"790907086033\", \"740412045517\", \"790212045059\", \"801018145575\", \"95106085318\", \"860628085178\", \"83047055385\", \"7303180553431\", \"760915105348\"]
Trainer Name	[\"MOHD HASNI BIN GHAZALI\", \"Ahmad Bin Mohd Jais # Ttt/2402 #\"]
Trainer NRIC	[\"680415085483\", \"580326045369\"]
Training Duration	2.0
Training End Date	2023-01-18 00:00:00
Training Provider	FOCUS LEARNING CONSULTING SDN. BHD.
Training Start Date	2023-01-17 00:00:00
Training Type	In-House

## 10. EXPEND ACM RESULTS TO VIEW ACM CALCULATION

10



The screenshot shows a web browser window with the URL `hrdcorp.ice-ai.cloud/en/ws/6f50f058-fd93-45ec-b5a1-cb304a5b48a6/cd-ui/6a11b69c-93b5-4529-af16-34ec505b9566?api=MmAOSVyw.eEQJ3MNzJH6uV...`. The page title is 'Data Source'. Underneath, there are two expandable sections: 'Upload Parameters' and 'Acm Results'. The 'Acm Results' section is highlighted with a red box. Below this, a table displays the following data:

Key	Key Value
Total	35400.0
Course Fee	12000.0
Air Tickets	0.0
Transportation	0
Maximum Trainees	40
Application Reference	317281X_23_0438
Training Venue Rental	0
Trainees Meal Allowance	2400.0
Trainers Meal Allowance	200.0
Training Materials Total	0
Internal Trainers Allowance	0
Trainees Allowance Above 100 Km	19200.0
Trainees Allowance Under 100 Km	0.0
Trainers Allowance Above 100 Km	1600.0
Trainers Allowance Under 100 Km	0.0

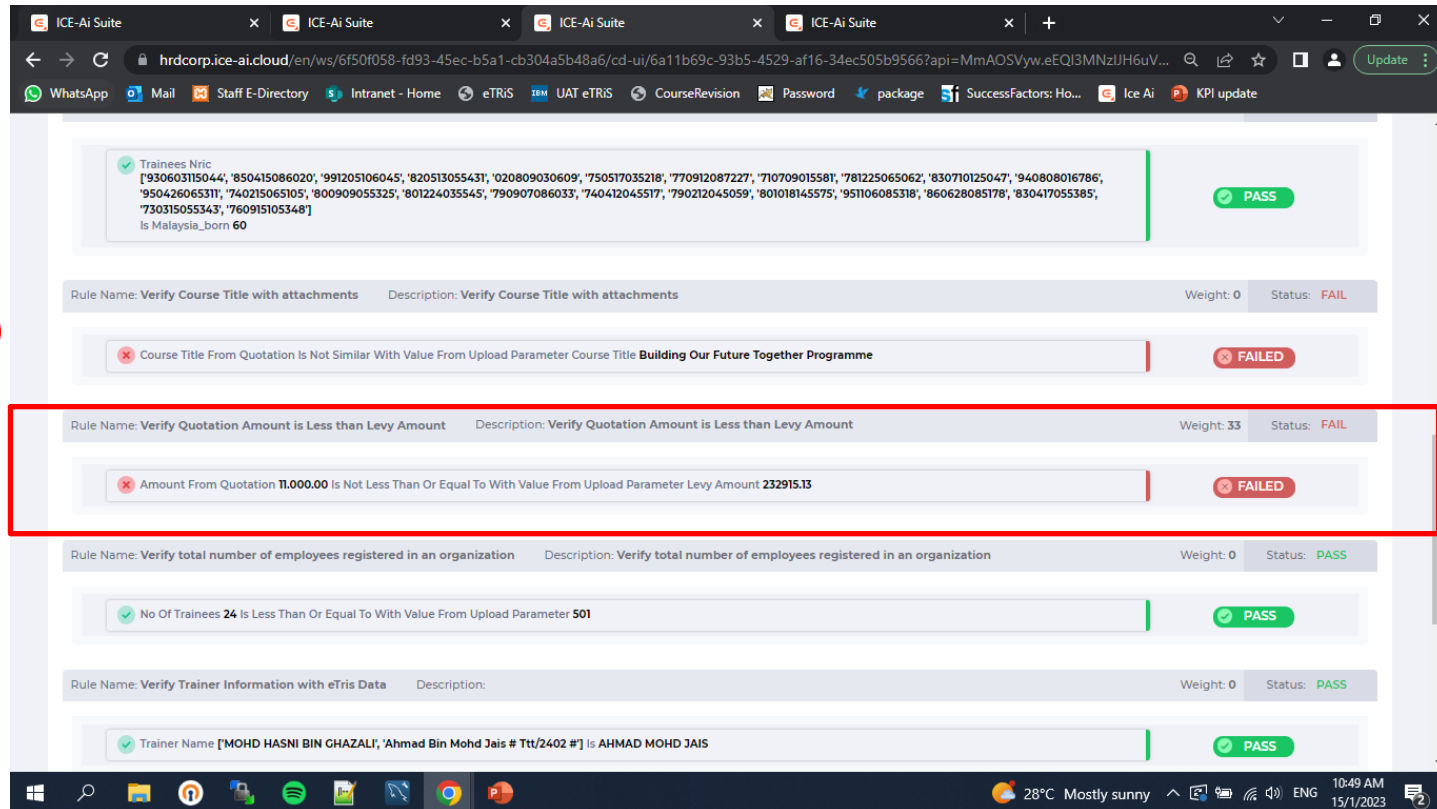


## 11. SCROLL DECISION SUMMARY TO VIEW FAILED RULES

- IN THIS CASE 2 RULES ARE FAILED

A) VERIFY QUOTATION AMOUNT IS LESS THAN LEVY AMOUNT IS FAILED

11A



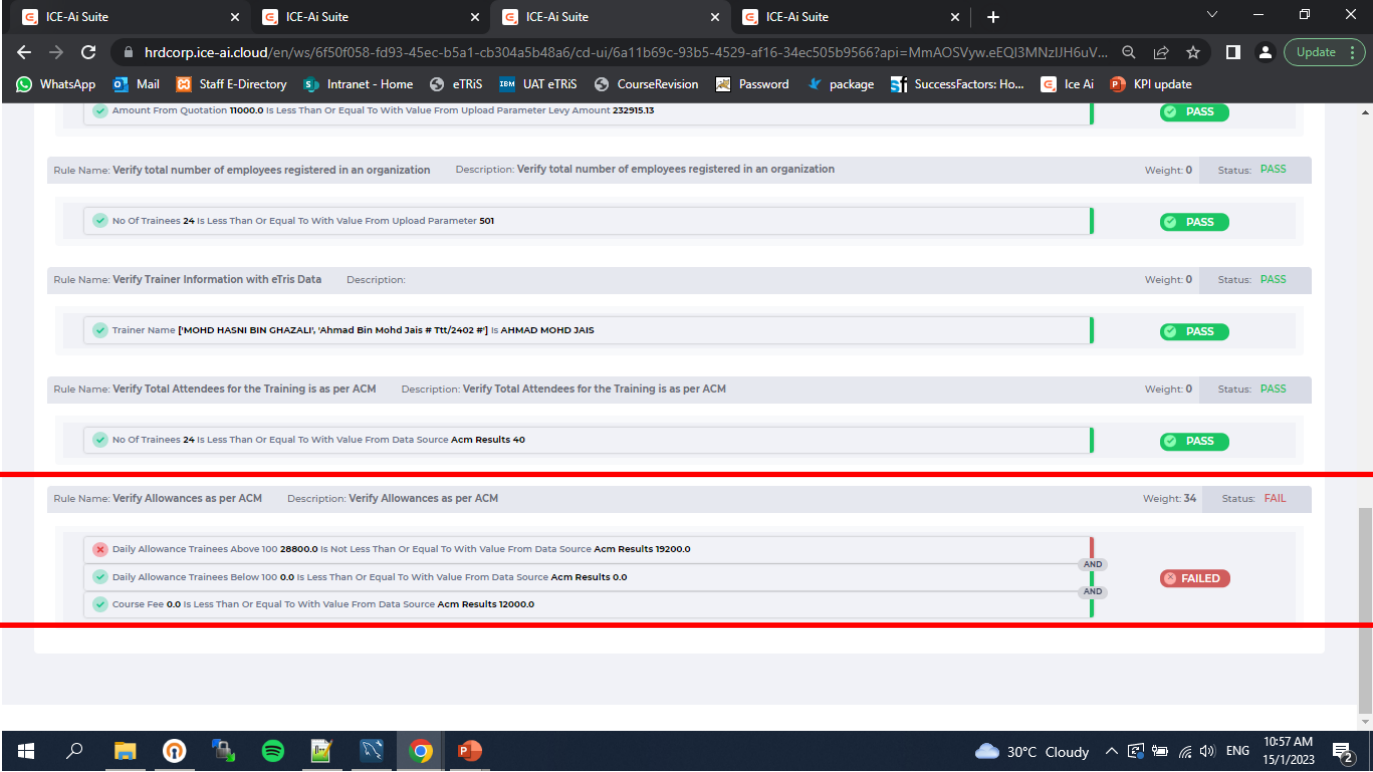
The screenshot displays the ICE-Ai Suite interface with a list of rules. The rule 'Verify Quotation Amount is Less than Levy Amount' is highlighted with a red box and marked as FAILED. The rule details are as follows:

Rule Name	Description	Weight	Status
Verify Course Title with attachments	Verify Course Title with attachments	0	FAIL
Course Title From Quotation Is Not Similar With Value From Upload Parameter Course Title	Building Our Future Together Programme		FAILED
Verify Quotation Amount is Less than Levy Amount	Verify Quotation Amount is Less than Levy Amount	33	FAIL
Amount From Quotation	11,000.00 Is Not Less Than Or Equal To With Value From Upload Parameter Levy Amount	232915.13	FAILED
Verify total number of employees registered in an organization	Verify total number of employees registered in an organization	0	PASS
No Of Trainees	24 Is Less Than Or Equal To With Value From Upload Parameter	501	PASS
Verify Trainer Information with eTris Data		0	PASS
Trainer Name	['MOHD HASNI BIN GHAZALI', 'Ahmad Bin Mohd Jais # Ttt/2402 #'] Is AHMAD MOHD JAIS		PASS

# 11. SCROLL DECISION SUMMARY TO VIEW FAILED RULES

## B) VERIFY ALLOWANCES AS PER ACM IS FAILED

11B



Amount From Quotation **11000.0** is Less Than Or Equal To With Value From Upload Parameter Levy Amount: **232915.13** PASS

Rule Name: Verify total number of employees registered in an organization Description: Verify total number of employees registered in an organization Weight: 0 Status: PASS

No Of Trainees **24** is Less Than Or Equal To With Value From Upload Parameter **501** PASS

Rule Name: Verify Trainer Information with eTris Data Description: Weight: 0 Status: PASS

Trainer Name [MOHD HASNI BIN GHAZALI, Ahmad Bin Mohd Jais # Ttu/2402 #] is AHMAD MOHD JAIS PASS

Rule Name: Verify Total Attendees for the Training is as per ACM Description: Verify Total Attendees for the Training is as per ACM Weight: 0 Status: PASS

No Of Trainees **24** is Less Than Or Equal To With Value From Data Source **AcM Results 40** PASS

Rule Name: Verify Allowances as per ACM Description: Verify Allowances as per ACM Weight: 34 Status: FAIL

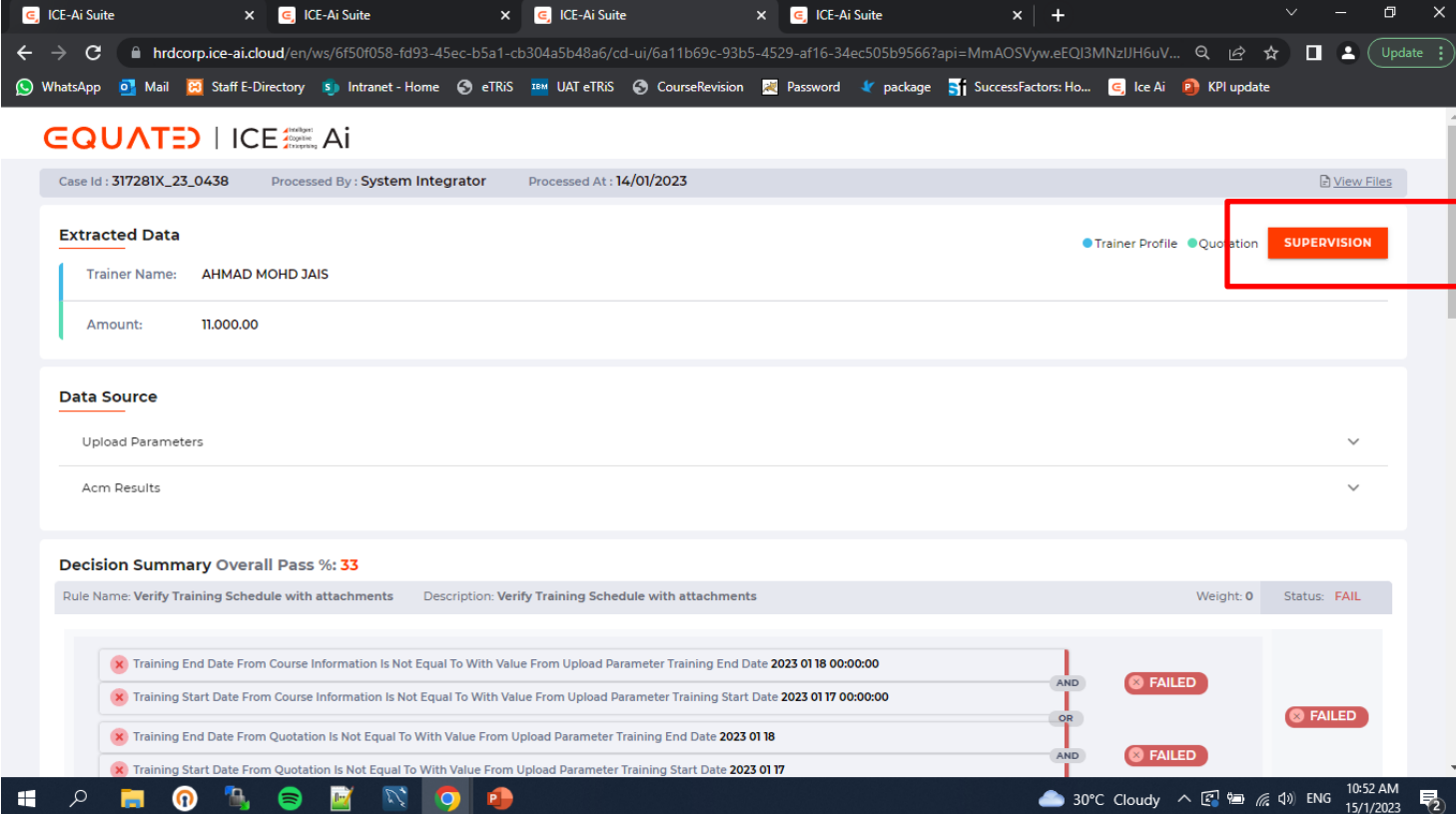
Daily Allowance Trainees Above 100 **28800.0** is Not Less Than Or Equal To With Value From Data Source **AcM Results 19200.0**

Daily Allowance Trainees Below 100 **0.0** is Less Than Or Equal To With Value From Data Source **AcM Results 0.0**

Course Fee **0.0** is Less Than Or Equal To With Value From Data Source **AcM Results 12000.0**

**FAILED**

## 12. SCROLL TO THE TOP PAGE. CLICK SUPERVISION TO VERIFY THE INFORMATION EXTRACTED FROM THE DOCUMENTS



ICE-AI Suite

hrdcorp.ice-ai.cloud/en/ws/6f50f058-fd93-45ec-b5a1-cb304a5b48a6/cd-ui/6a11b69c-93b5-4529-af16-34ec505b9566?api=MmAOSVyw.eEQ3MNzJH6uV...

WhatsApp Mail Staff E-Directory Intranet - Home eTRiS UAT eTRiS CourseRevision Password package SuccessFactors: Ho... Ice Ai KPI update

EQUATEX | ICE AI

Case Id : 317281X\_23\_0438 Processed By : System Integrator Processed At : 14/01/2023 View Files

**Extracted Data** Trainer Profile Quotation **SUPERVISION**

Trainer Name: AHMAD MOHD JAIS

Amount: 11,000.00

**Data Source**

Upload Parameters

Acm Results

**Decision Summary Overall Pass %: 33**

Rule Name: Verify Training Schedule with attachments Description: Verify Training Schedule with attachments Weight: 0 Status: FAIL

Training End Date From Course Information Is Not Equal To With Value From Upload Parameter Training End Date 2023 01 18 00:00:00

Training Start Date From Course Information Is Not Equal To With Value From Upload Parameter Training Start Date 2023 01 17 00:00:00

Training End Date From Quotation Is Not Equal To With Value From Upload Parameter Training End Date 2023 01 18

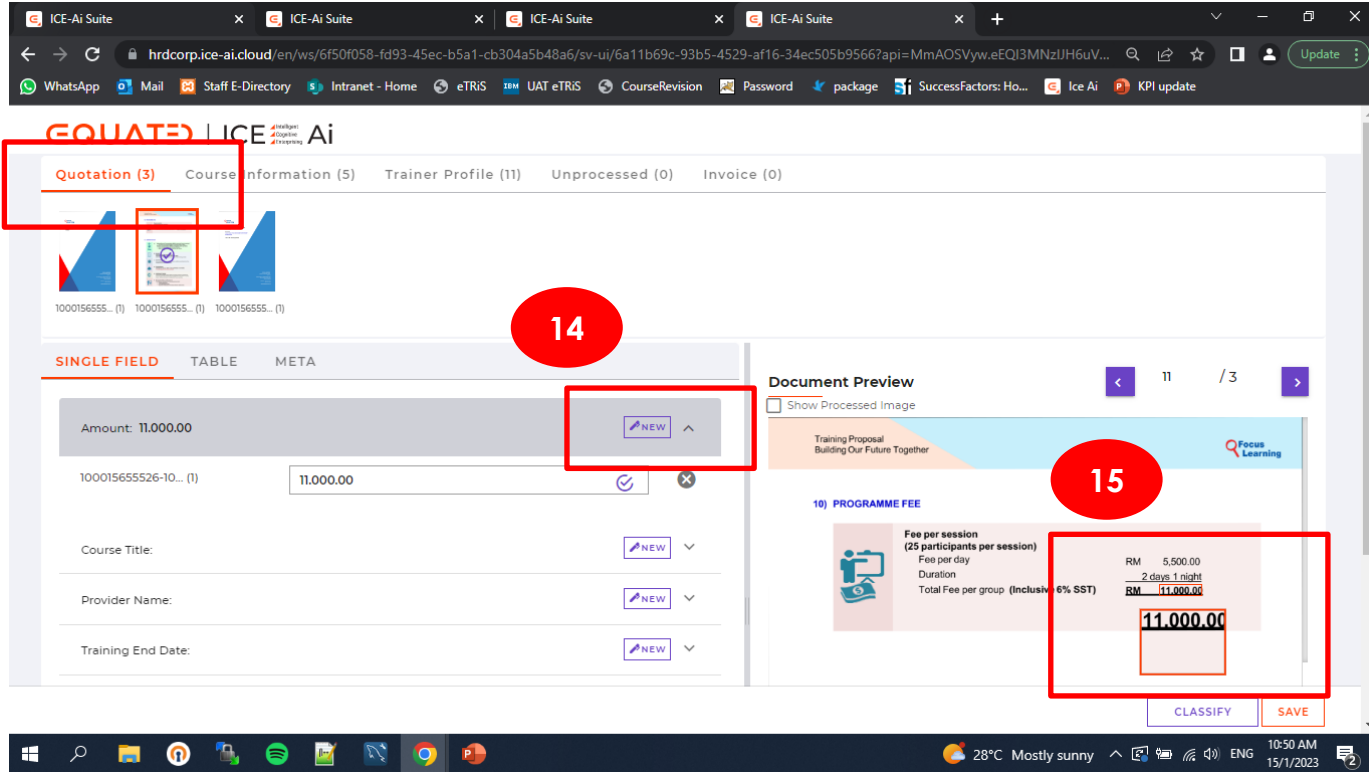
Training Start Date From Quotation Is Not Equal To With Value From Upload Parameter Training Start Date 2023 01 17

30°C Cloudy 10:52 AM 15/1/2023

12

13. CLICK QUOTATION TAB TO VIEW QUOTATION DOCUMENT
14. FIND THE AMOUNT IN THE DOCUMENT
15. CLICK NEW (PEN TOOL) TO HIGHLIGHT THE AMOUNT IN DOCUMENT

13



The screenshot shows the ICE-Ai Suite interface. At the top, there are navigation tabs: 'Quotation (3)', 'Course Information (5)', 'Trainer Profile (11)', 'Unprocessed (0)', and 'Invoice (0)'. The 'Quotation (3)' tab is active. Below the tabs, there are three document thumbnails. The first thumbnail is highlighted with a red box. Below the thumbnails, there are three input fields for 'Amount: 11,000.00', '100015655526-10...', and '11,000.00'. Each input field has a 'NEW' button next to it. The 'NEW' button for the '11,000.00' field is highlighted with a red box. To the right, there is a 'Document Preview' section. It shows a 'Training Proposal' document. The 'PROGRAMME FEE' section is expanded, showing a table with the following data:

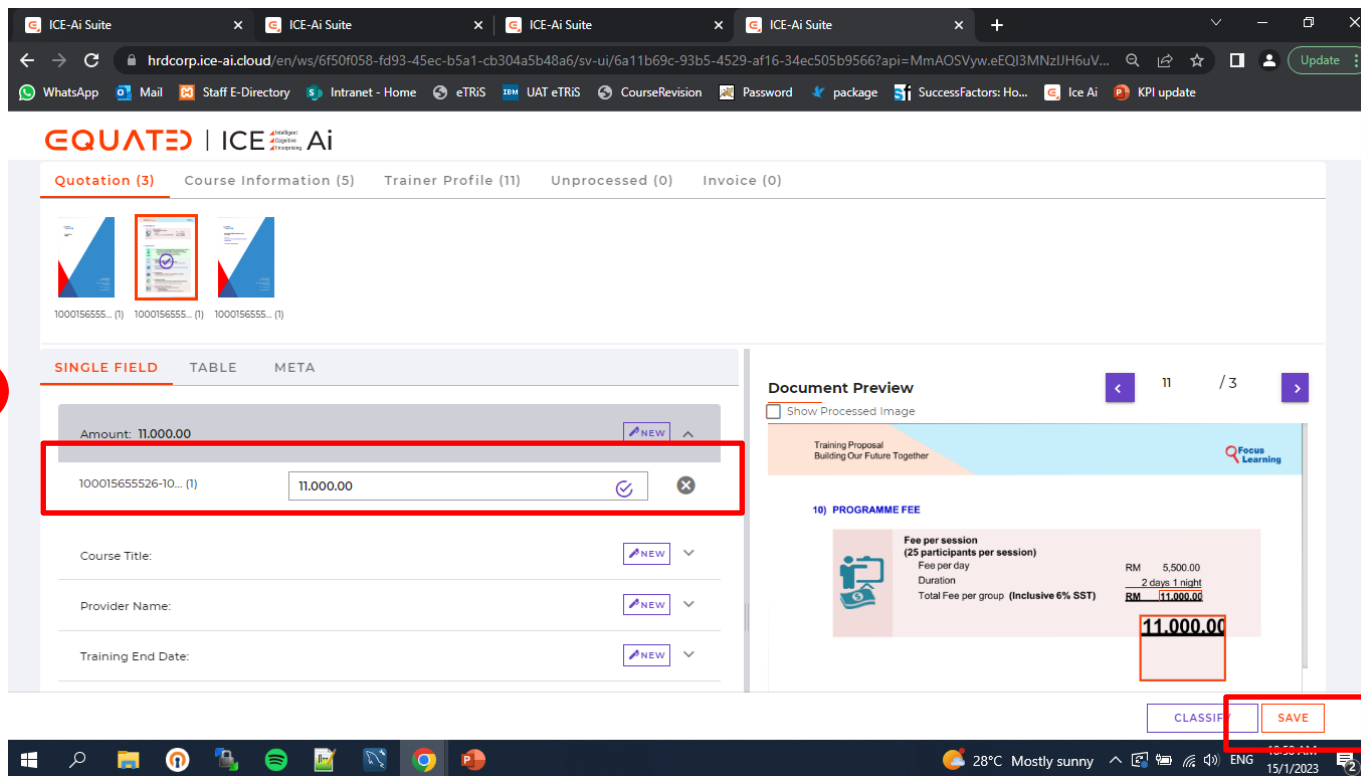
Fee per session (25 participants per session)	RM 5,500.00
Fee per day	2 days 1 night
Duration	
Total Fee per group (Inclusive 6% SST)	RM 11,000.00
	<b>11,000.00</b>

The '11,000.00' value in the table is highlighted with a red box. At the bottom of the document preview, there are 'CLASSIFY' and 'SAVE' buttons.

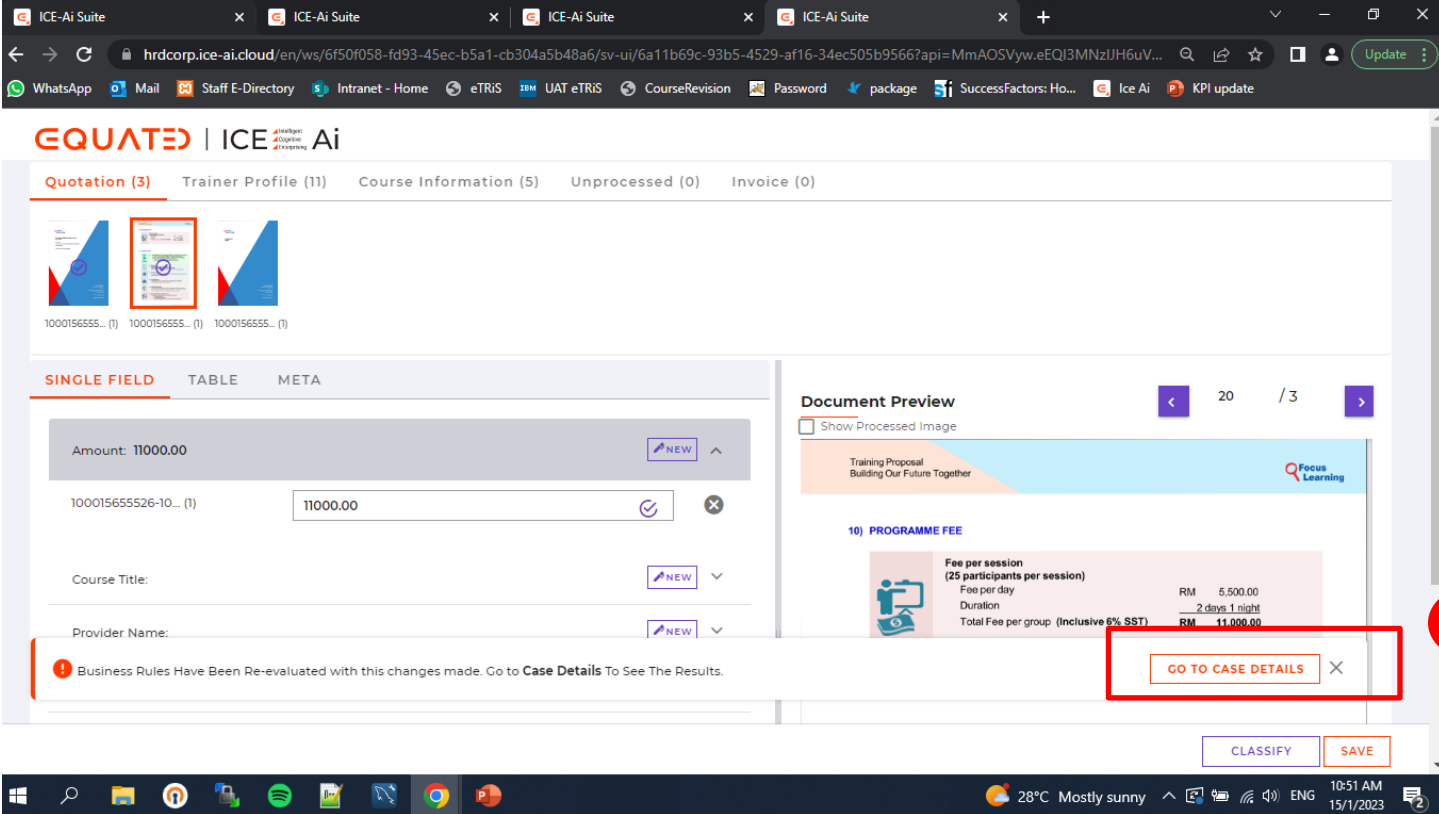
14

15

16. AMOUNT WILL REFLECT IN TEXT FIELD. OFFICER ALSO CAN UPDATE MANUAL IN THE TEXT FIELD. FOR EXAMPLE, ICE AI DETECT 11.000.00 IN DOCUMENT. OFFICER CAN CHANGE TO 11000.00.
17. CLICK SAVE FOR ICE AI TO RE-VALIDATE THE CHANGES.



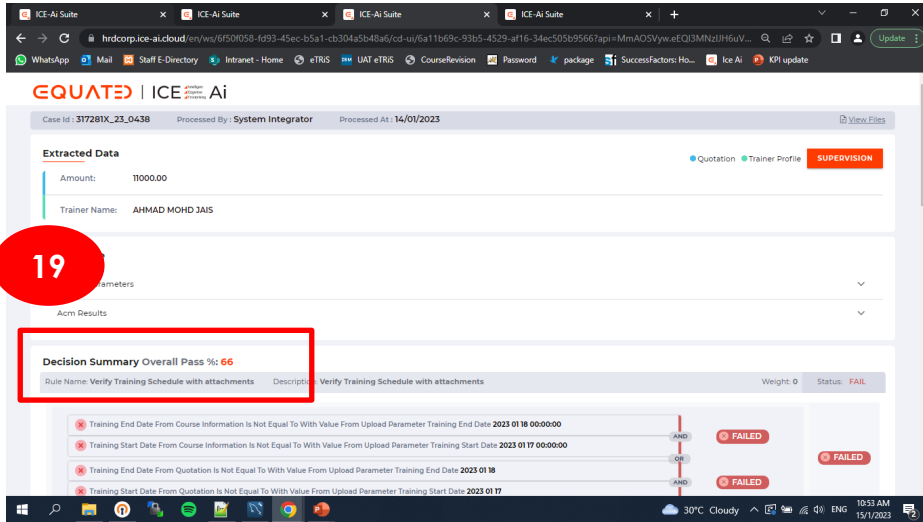
## 18. GO TO CASE DETAILS TO VIEW DECISION SUMMARY



The screenshot shows the ICE-Ai Suite web application interface. The browser address bar displays the URL: `hrdcorp.ice-ai.cloud/en/ws/6f50f058-fd93-45ec-b5a1-cb304a5b48a6/sv-ui/6a11b69c-93b5-4529-af16-34ec505b9566?api=MmAOSVyw.eEQI3MNzIJH6uV...`. The page header includes the logo for EQUATE | ICE-Ai and navigation tabs for Quotation (3), Trainer Profile (11), Course Information (5), Unprocessed (0), and Invoice (0). Below the tabs, there are three document thumbnails, with the middle one highlighted by a red box. The main content area is divided into two sections: a form on the left and a document preview on the right. The form has tabs for SINGLE FIELD, TABLE, and META. It contains fields for Amount (11000.00), a text input with the value 11000.00, Course Title, and Provider Name. A red box highlights a message: "Business Rules Have Been Re-evaluated with this changes made. Go to Case Details To See The Results." The document preview shows a "Training Proposal" with the logo "Focus Learning" and a section titled "10) PROGRAMME FEE". A table lists the fee details: Fee per session (25 participants per session), Fee per day (RM 5,500.00), Duration (2 days 1 night), and Total Fee per group (Inclusive 6% SST) (RM 11,000.00). A red box highlights a button labeled "GO TO CASE DETAILS" with a close icon. At the bottom of the page, there are buttons for "CLASSIFY" and "SAVE". The Windows taskbar at the bottom shows the time as 10:51 AM on 15/1/2023 and the weather as 28°C Mostly sunny.

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# 19. NOW OVERALL PASS PERCENTAGE IS INCREASE BECAUSE THE RULE VERIFY QUOTATION AMOUNT IS LESS THAN LEVY AMOUNT IS PASS



ICE-AI Suite

Case Id: 317281X\_23\_0438 Processed By: System Integrator Processed At: 14/01/2023

**Extracted Data**

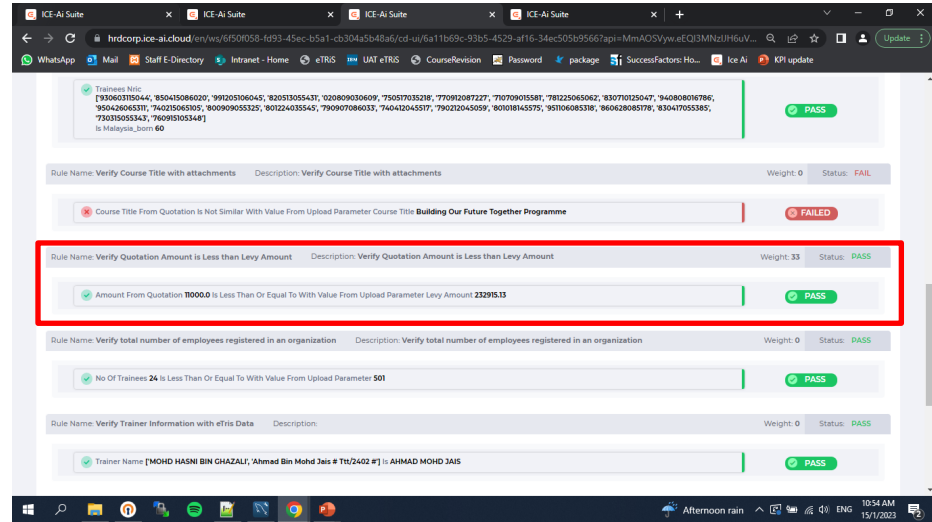
Amount: 11000.00

Trainer Name: AHMAD MOHD JAIS

**Decision Summary Overall Pass %: 66**

Rule Name: Verify Training Schedule with attachments Description: Verify Training Schedule with attachments Weight: 0 Status: **FAIL**

- Training End Date From Course Information Is Not Equal To With Value From Upload Parameter Training End Date 2023 01 10 00:00:00 AND **FAILED**
- Training Start Date From Course Information Is Not Equal To With Value From Upload Parameter Training Start Date 2023 01 17 00:00:00 AND **FAILED**
- Training End Date From Quotation Is Not Equal To With Value From Upload Parameter Training End Date 2023 01 10 AND **FAILED**
- Training Start Date From Quotation Is Not Equal To With Value From Upload Parameter Training Start Date 2023 01 17 AND **FAILED**



ICE-AI Suite

Trainers Nric: [930603195444; 850435086020; 99120336045; 820513055431; 0208090350609; 75057033218; 770912087227; 70709015581; 781225065062; 830701255047; 94080806786; 958428065311; 760225085205; 009909055325; 801224035545; 790907086033; 740412045517; 790212045559; 80018145575; 9570608318; 860628085178; 830417055385; 73035055343; 76091505348]

Rule Name: Verify Course Title with attachments Description: Verify Course Title with attachments Weight: 0 Status: **FAIL**

Course Title From Quotation Is Not Similar With Value From Upload Parameter Course Title **Building Our Future Together Programme** **FAILED**

**Rule Name: Verify Quotation Amount is Less than Levy Amount Description: Verify Quotation Amount is Less than Levy Amount Weight: 33 Status: **PASS****

Amount From Quotation 11000.0 is Less Than Or Equal To With Value From Upload Parameter Levy Amount 23295.13 **PASS**

Rule Name: Verify total number of employees registered in an organization Description: Verify total number of employees registered in an organization Weight: 0 Status: **PASS**

No Of Trainers 24 is Less Than Or Equal To With Value From Upload Parameter 501 **PASS**

Rule Name: Verify Trainer Information with eTRIS Data Description: Weight: 0 Status: **PASS**

Trainer Name [MOHD HASNI BIN CHAZALI; Ahmad Bin Mohd Jais # T1/2402 #] is: AHMAD MOHD JAIS **PASS**

## 20. RULE VERIFY ALLOWANCES AS PER ACM IS FAILED WHICH REQUIRE OFFICER TO QUERY EMPLOYER. OFFICER BACK TO ETRIS SYSTEM. CLICK ON QUERY DETAILS

HRDCorp - Google Chrome

Not secure | 10.0.2... Gov/digigov.htm?actionFlag=WF\_ShowWorkFlow\_New&moduleName=WorkList&menuName=forFile&fileId=100012898119&docId=10342&receivedDate=10/01/2023%2018:54&send...

Actions Send To

+ File Information

Summary Drafts Basic Info **Query Details**

Noting

Add Next Noting

[Font] [Standard Noting]

Attachment

Attach File Choose File No file chosen ADD

Forward Type  Email  
Send Application With Query  Yes  No

Sr.No.	Select	Reason of Query
1	<input type="checkbox"/>	Common: This is the first Query Reason for workflow Testing as common for all process.
2	<input type="checkbox"/>	Course Content / Training Schedule
3	<input type="checkbox"/>	Quotation For Course Fee
4	<input type="checkbox"/>	List of Consumable Training Materials (With Price)
5	<input type="checkbox"/>	Trainer Profile
6	<input type="checkbox"/>	Quotation for Transportation
7	<input type="checkbox"/>	Quotation for Hotel Rental Package / Rental of Training Premise
8	<input type="checkbox"/>	Training Schedule
9	<input type="checkbox"/>	List of Speakers
10	<input type="checkbox"/>	Justification Letter for Joint Training Programme (List of Employees From Each Company)

11 records found, displaying 1 to 10 records. [First/Prev] 1, 2 [Next / Last]

Generate Reset

Pembangunan Sumber Manusia Berhad (545143-D)  
Kementerian Sumber Manusia

11:04 AM  
15/1/2023



## 21. CHOOSE REASON BASED ON FINDING FROM ICE AI SYSTEM

HRDCorp - Google Chrome

Not secure | 10.0.2.44/DigiGov/digigov.htm?actionFlag=WF\_ShowWorkFlow\_New&moduleName=WorkList&menuName=forFile&fileId=100012898119&docId=10342&receivedDate=10/01/2023%2018:54&send...

Actions Send To Pendency Close

+ File Information

Summary Drafts Basic Info **Query Details**

21

Noting

Add Next Noting

Forward Type  Email  
 Yes  No

Send Application With Query

Sr.No.	Select	Reason of Query
1	<input type="checkbox"/>	Common: This is the first Query Reason for workflow Testing as common for all process.
2	<input type="checkbox"/>	Course Content / Training Schedule
3	<input type="checkbox"/>	Quotation For Course Fee
4	<input type="checkbox"/>	List of Consumable Training Materials (With Price)
5	<input type="checkbox"/>	Trainer Profile
6	<input type="checkbox"/>	Quotation for Transportation
7	<input type="checkbox"/>	Quotation for Hotel Rental Package / Rental of Training Premise
8	<input type="checkbox"/>	Training Schedule
9	<input type="checkbox"/>	List of Speakers
10	<input type="checkbox"/>	Justification Letter for Joint Training Programme (List of Employees From Each Company)

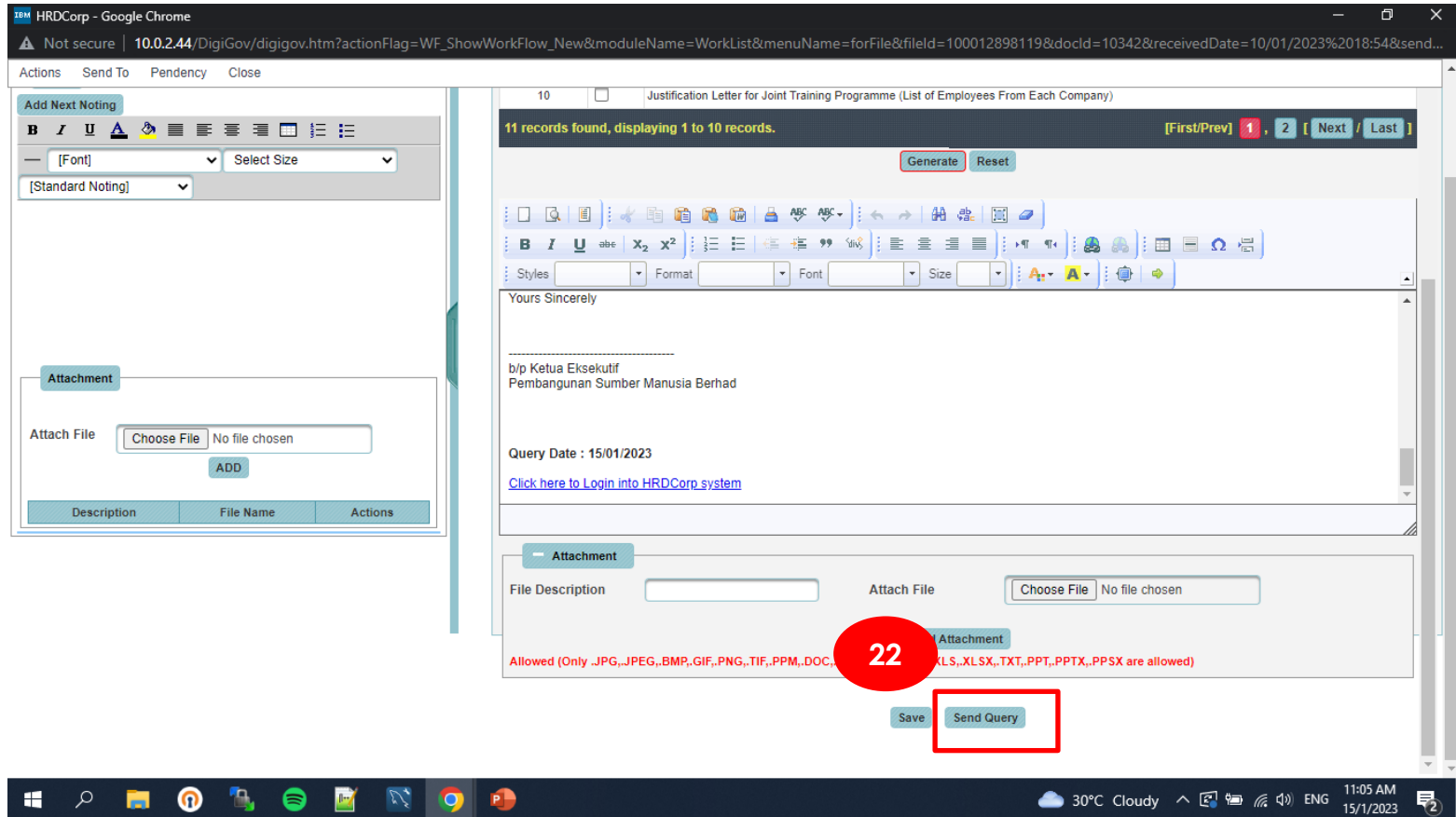
11 records found, displaying 1 to 10 records. [First/Prev] 1, 2 [Next/Last]

Generate Reset

Pembangunan Sumber Manusia Berhad (545143-D)  
Kementerian Sumber Manusia

11:04 AM  
15/1/2023

## 22. SEND QUERY TO EMPLOYER



The screenshot shows a web browser window with the URL: `10.0.2.44/DigiGov/digigov.htm?actionFlag=WF_ShowWorkFlow_New&moduleName=WorkList&menuName=forFile&fileId=100012898119&docId=10342&receivedDate=10/01/2023%2018:54&send...`

The main content area displays a form for sending a query to an employer. The form includes a rich text editor with the text: "Yours Sincerely", "b/p Ketua Eksekutif", "Pembangunan Sumber Manusia Berhad", and "Query Date : 15/01/2023". A link "Click here to Login into HRDCorp system" is also present.

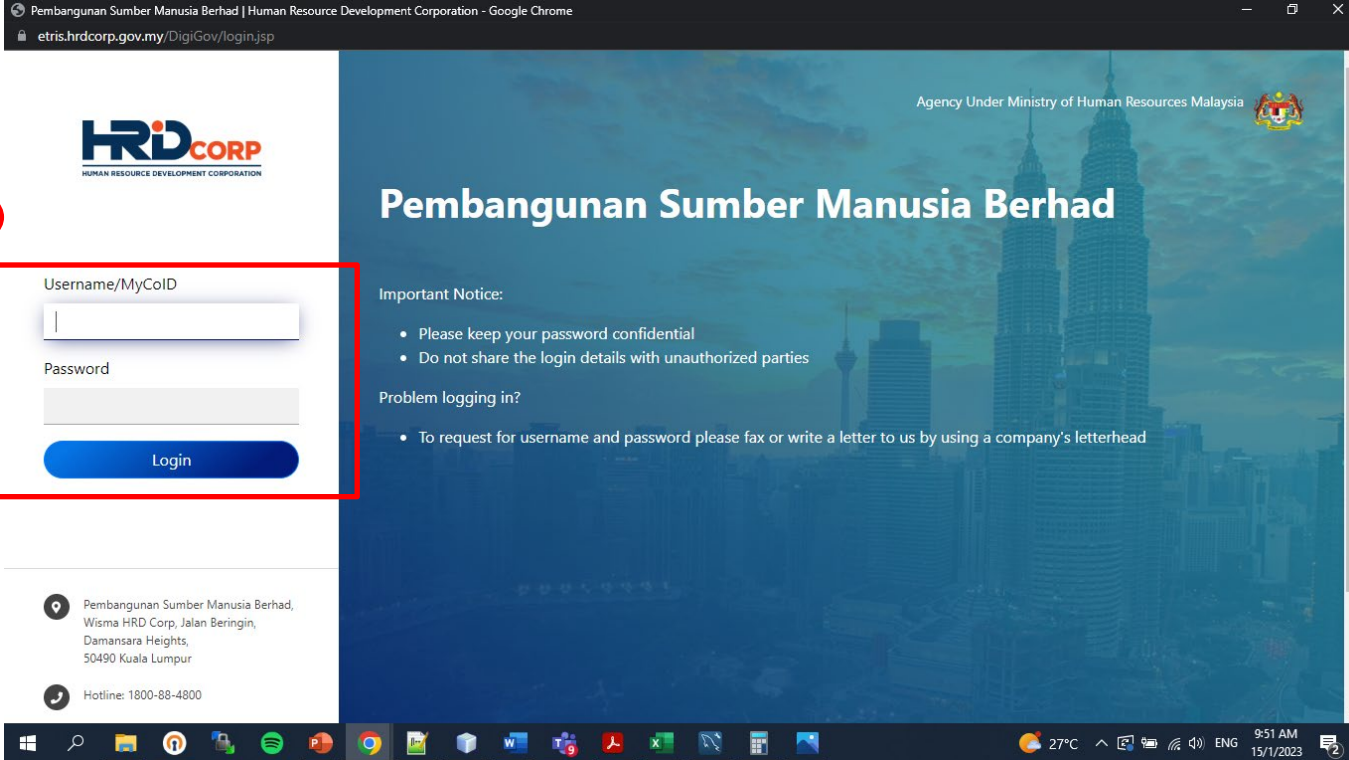
Below the text editor, there is an "Attachment" section with a "File Description" field and an "Attach File" button. A red circle with the number "22" is overlaid on the "Attach File" button. Below this, a red box highlights the "Send Query" button.

At the bottom of the page, there is a taskbar with various application icons and system information: "30°C Cloudy", "11:05 AM", "15/1/2023".

# GRANT APPLICATION PROCESSING FLOW WITH ICE AI : APPROVE APPLICATION

# 1. LOGIN TO ETRIS SYSTEM

- ENTER USERNAME AND PASSWORD. CLICK LOGIN BUTTON



1

Username/MyCoID

Password

Login

Agency Under Ministry of Human Resources Malaysia

## Pembangunan Sumber Manusia Berhad

Important Notice:

- Please keep your password confidential
- Do not share the login details with unauthorized parties

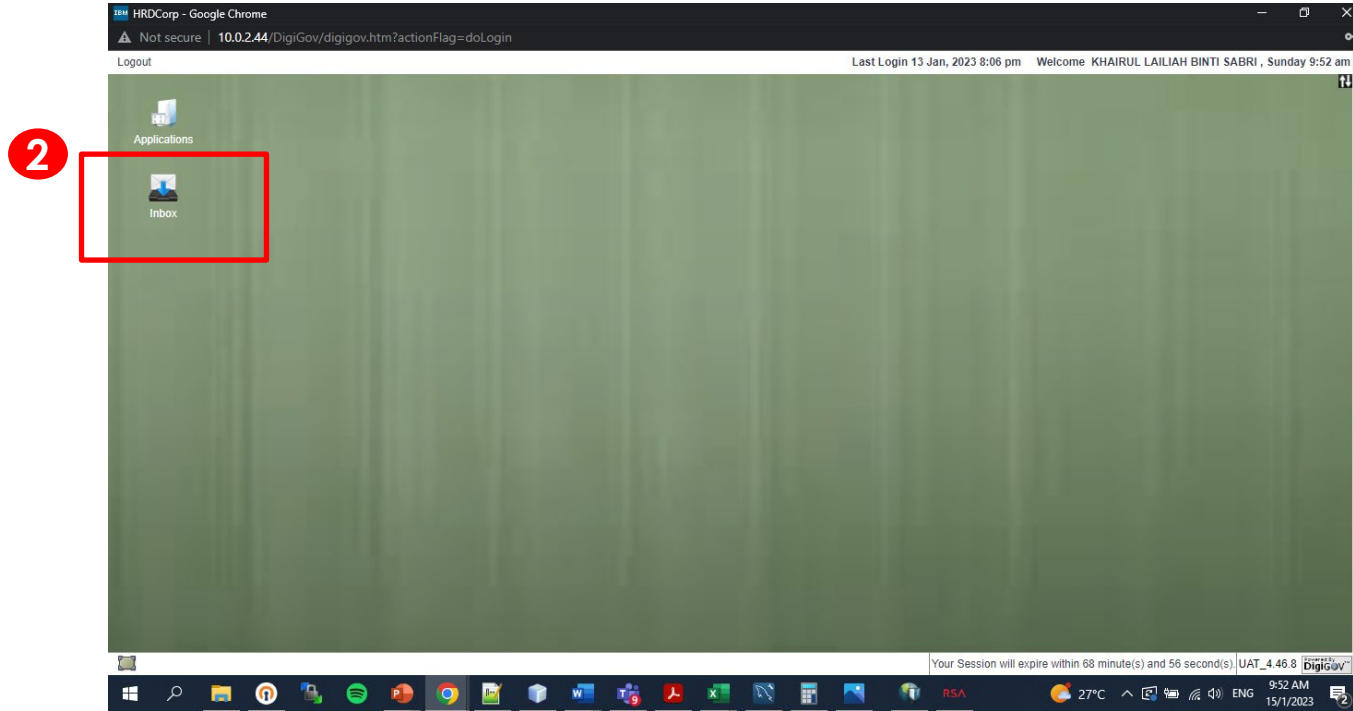
Problem logging in?

- To request for username and password please fax or write a letter to us by using a company's letterhead

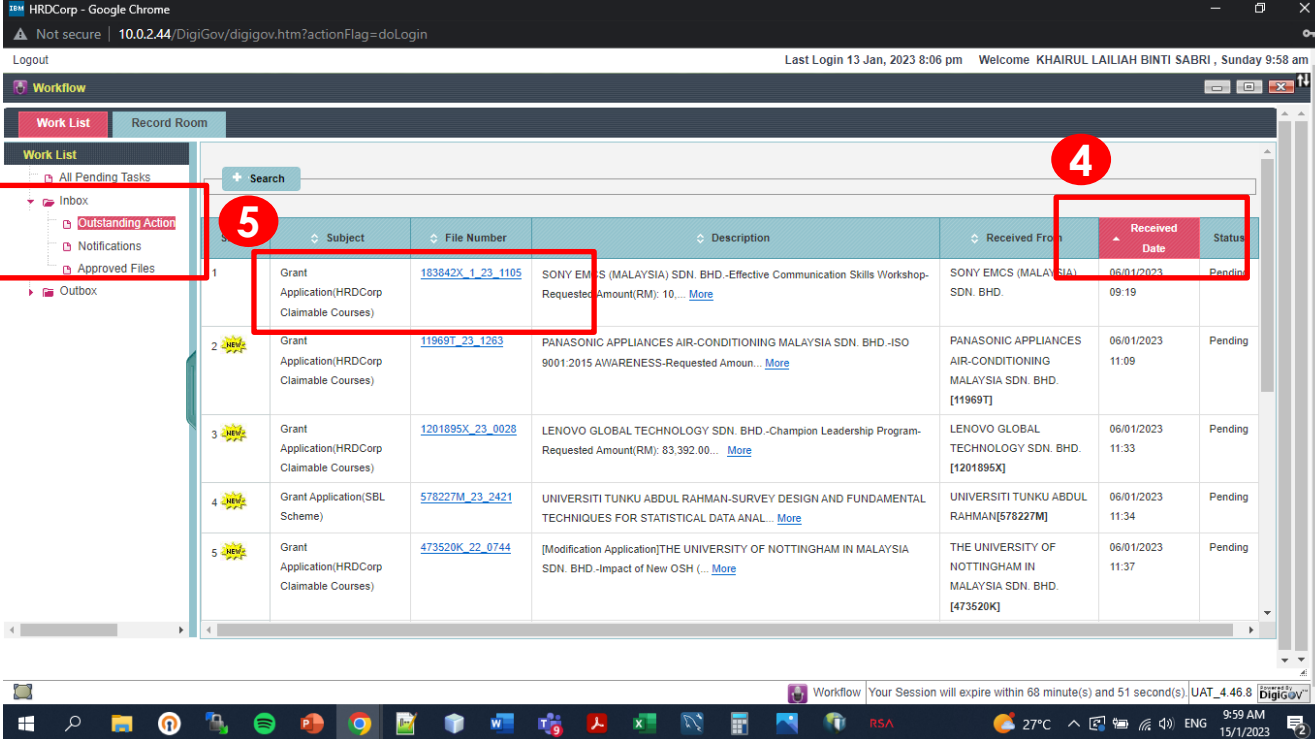
Pembangunan Sumber Manusia Berhad,  
Wisma HRD Corp, Jalan Beringin,  
Damansara Heights,  
50490 Kuala Lumpur

Hotline: 1800-88-4800

## 2. CLICK ON INBOX ICON



3. CLICK OUTSTANDING ACTION TO SEE THE LIST GRANT REQUEST THAT NEED TO HANDLE
4. CLICK THE RECEIVE DATE COLUMN TITLE TO SORT THE OLD CASE ON TOP (BASE ON FIRST IN FIRST OUT).
5. THEN CLICK ON THE FILE NUMBER TO OPEN THE FIRST CASE

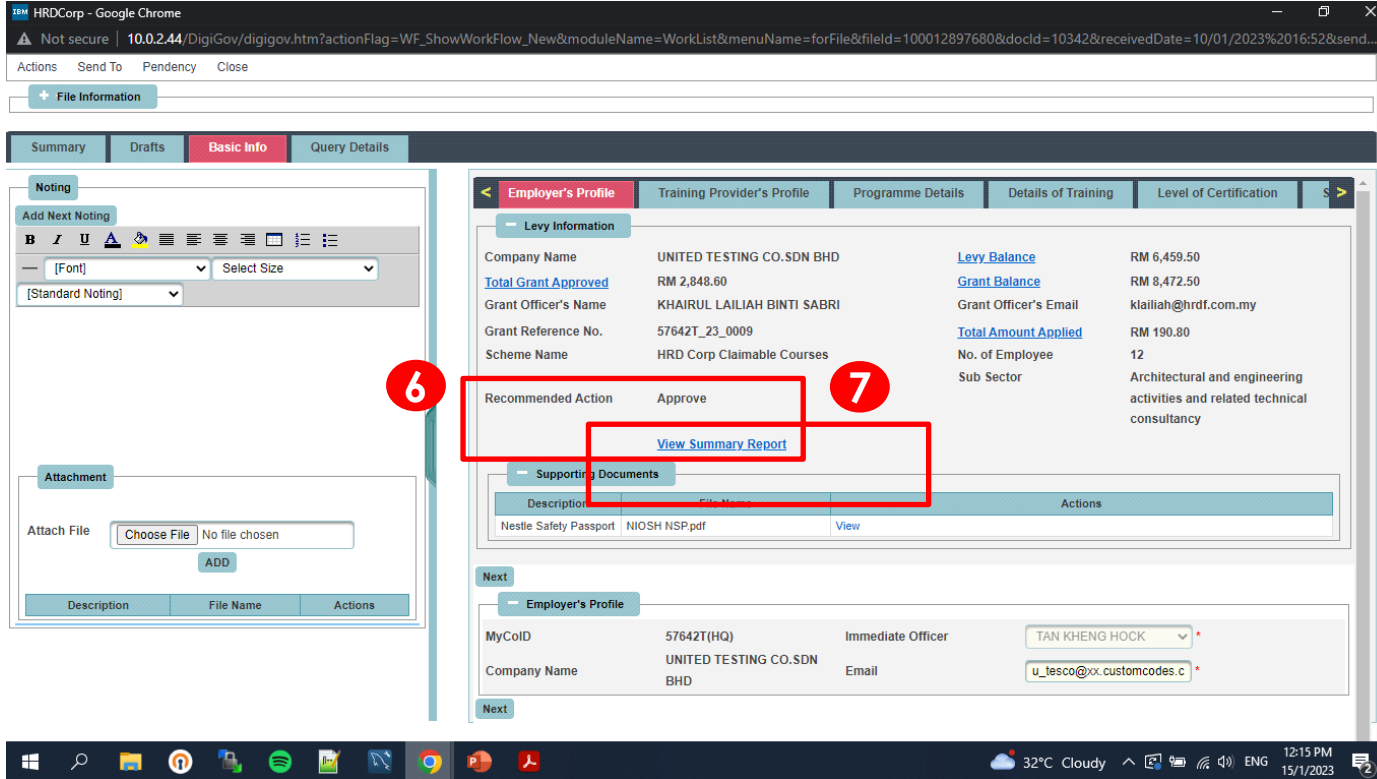


The screenshot shows a web application interface for HRD Corp. The main content area is titled 'Work List' and contains a table of grant applications. The table has columns for 'Subject', 'File Number', 'Description', 'Received From', 'Received Date', and 'Status'. The first row is highlighted, and its 'File Number' is 183842X\_1\_23\_1105. The 'Received Date' column is sorted by date, with the first row showing 06/01/2023 09:19. The 'Status' column shows 'Pending' for all rows. The interface includes a sidebar with 'Inbox' and 'Outbox' sections, and a top navigation bar with 'Work List' and 'Record Room' tabs. The browser address bar shows '10.0.2.44/DigiGov/digigov.htm?actionFlag=doLogin'. The system tray at the bottom shows the time as 9:59 AM on 15/11/2023.

	Subject	File Number	Description	Received From	Received Date	Status
1	Grant Application(HRD Corp Claimable Courses)	<a href="#">183842X_1_23_1105</a>	SONY EMCS (MALAYSIA) SDN. BHD.-Effective Communication Skills Workshop- Requested Amount(RM): 10... <a href="#">More</a>	SONY EMCS (MALAYSIA) SDN. BHD.	06/01/2023 09:19	Pending
2	Grant Application(HRD Corp Claimable Courses)	<a href="#">11969T_23_1263</a>	PANASONIC APPLIANCES AIR-CONDITIONING MALAYSIA SDN. BHD.-ISO 9001.2015 AWARENESS-Requested Amoun... <a href="#">More</a>	PANASONIC APPLIANCES AIR-CONDITIONING MALAYSIA SDN. BHD. [11969T]	06/01/2023 11:09	Pending
3	Grant Application(HRD Corp Claimable Courses)	<a href="#">1201895X_23_0028</a>	LENOVO GLOBAL TECHNOLOGY SDN. BHD.-Champion Leadership Program- Requested Amount(RM): 83,392.00... <a href="#">More</a>	LENOVO GLOBAL TECHNOLOGY SDN. BHD. [1201895K]	06/01/2023 11:33	Pending
4	Grant Application(SBL Scheme)	<a href="#">578227M_23_2421</a>	UNIVERSITI TUNKU ABDUL RAHMAN-SURVEY DESIGN AND FUNDAMENTAL TECHNIQUES FOR STATISTICAL DATA ANAL... <a href="#">More</a>	UNIVERSITI TUNKU ABDUL RAHMAN[578227M]	06/01/2023 11:34	Pending
5	Grant Application(HRD Corp Claimable Courses)	<a href="#">473520K_22_0744</a>	[Modification Application]THE UNIVERSITY OF NOTTINGHAM IN MALAYSIA SDN. BHD.-Impact of New OSH (... <a href="#">More</a>	THE UNIVERSITY OF NOTTINGHAM IN MALAYSIA SDN. BHD. [473520K]	06/01/2023 11:37	Pending

## 6. VIEW RECOMMENDED ACTION STATUS AND REPORT

### 7. CLICK SUMMARY REPORT VIEW THE DECISION SUMMARY



The screenshot displays the HRDCorp web application interface. The main content area is titled 'Employer's Profile' and contains several sections:

- Levy Information:** A table with the following data:

Company Name	UNITED TESTING CO.SDN BHD	Levy Balance	RM 6,459.50
Total Grant Approved	RM 2,848.60	Grant Balance	RM 8,472.50
Grant Officer's Name	KHAIRUL LAILIAH BINTI SABRI	Grant Officer's Email	klailiah@hrdf.com.my
Grant Reference No.	57642T_23_0009	Total Amount Applied	RM 190.80
Scheme Name	HRD Corp Claimable Courses	No. of Employee	12
		Sub Sector	Architectural and engineering activities and related technical consultancy
- Recommended Action:** A table with one row:

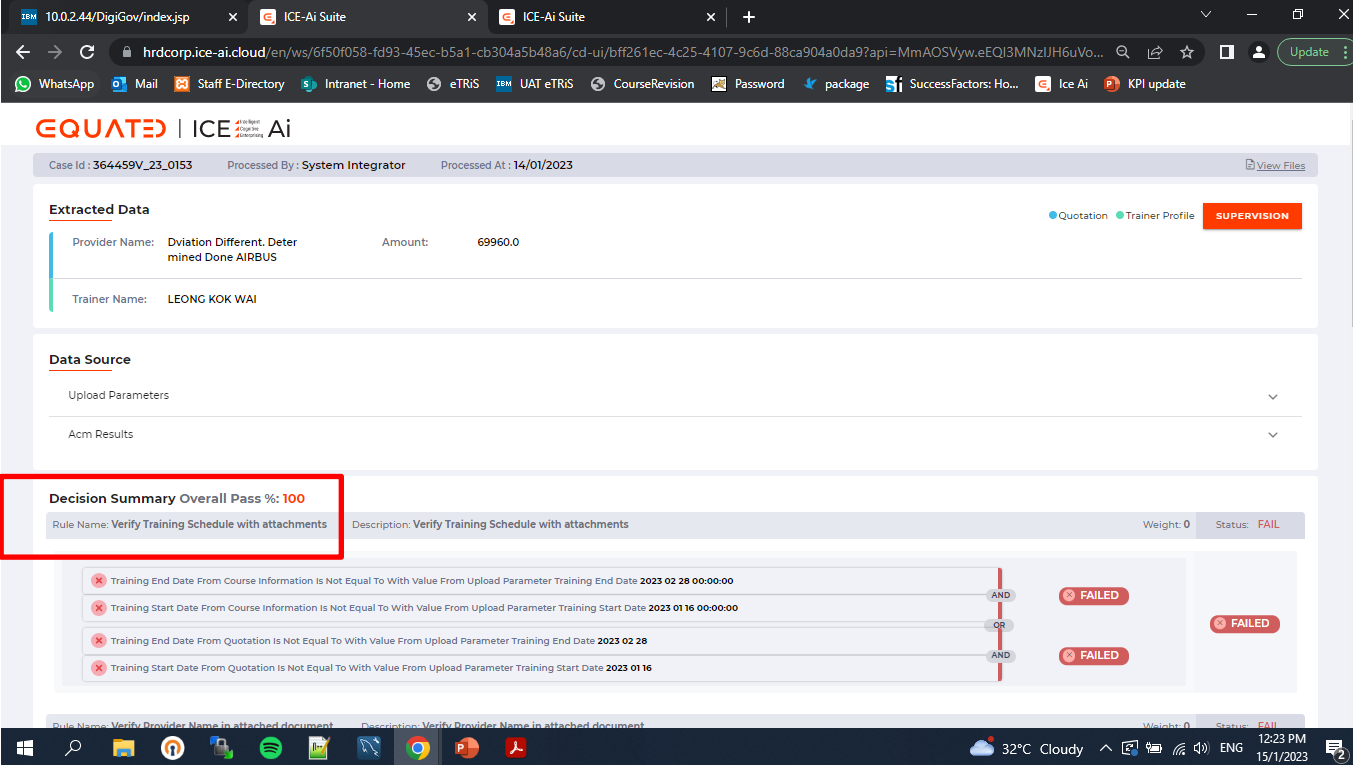
Recommended Action	Approve
--------------------	---------
- View Summary Report:** A blue link button located below the Recommended Action table.
- Supporting Documents:** A table with one row:

Description	File Name	Actions
Nestle Safety Passport	NIOSH NSP.pdf	View
- Employer's Profile:** A form with the following fields:

MyCoID	57642T(HQ)	Immediate Officer	TAN KHENG HOCK *
Company Name	UNITED TESTING CO.SDN BHD	Email	u_tesco@xx.customcodes.c *

Red circles with the numbers '6' and '7' are placed over the 'Recommended Action' and 'View Summary Report' elements, respectively. Red boxes highlight these elements and the 'View Summary Report' link.

## 8. VIEW DECISION SUMMARY. OVERALL PASS IS 100% WHICH MEANS ALL MANDATORY RULES ARE PASSED



The screenshot displays the EQUATED ICE-Ai interface. At the top, the browser address bar shows the URL `hrdcorp.ice-ai.cloud/en/ws/6f50f058-fd93-45ec-b5a1-cb304a5b48a6/cd-ui/bff261ec-4c25-4107-9c6d-88ca904a0da9?api=MmAOSVyw.eEQ3MNzIJH6uVo...`. The interface header includes the EQUATED logo and 'ICE-Ai' branding. Below the header, the case details are: Case Id: 364459V\_23\_0153, Processed By: System Integrator, and Processed At: 14/01/2023. The 'Extracted Data' section shows: Provider Name: Dviation Different. Deter mined Done AIRBUS, Amount: 69960.0, and Trainer Name: LEONG KOK WAI. The 'Data Source' section lists 'Upload Parameters' and 'Acm Results'. A red circle with the number '8' highlights the 'Decision Summary Overall Pass %: 100' section. Below this, a table lists rules for 'Verify Training Schedule with attachments'. The first rule is 'Training End Date From Course Information Is Not Equal To With Value From Upload Parameter Training End Date 2023 02 28 00:00:00', which is marked as 'FAILED'. The second rule is 'Training Start Date From Course Information Is Not Equal To With Value From Upload Parameter Training Start Date 2023 01 16 00:00:00', which is also marked as 'FAILED'. The third rule is 'Training End Date From Quotation Is Not Equal To With Value From Upload Parameter Training End Date 2023 02 28', marked as 'FAILED'. The fourth rule is 'Training Start Date From Quotation Is Not Equal To With Value From Upload Parameter Training Start Date 2023 01 16', marked as 'FAILED'. The overall status is 'FAIL'.

Case Id: 364459V\_23\_0153 Processed By: System Integrator Processed At: 14/01/2023

**Extracted Data**

Provider Name: Dviation Different. Deter mined Done AIRBUS Amount: 69960.0

Trainer Name: LEONG KOK WAI

**Data Source**

Upload Parameters

Acm Results

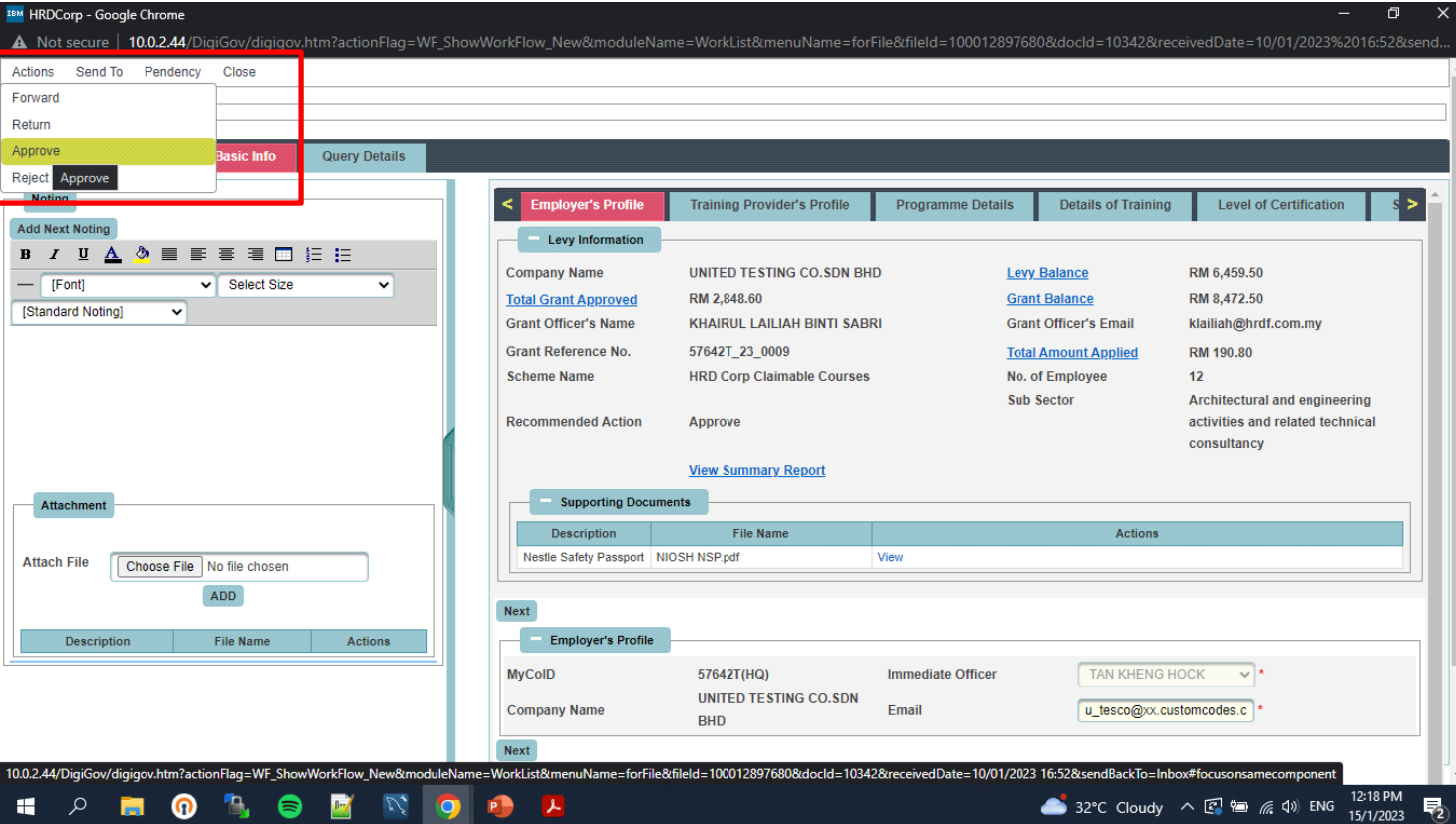
**Decision Summary Overall Pass %: 100**

Rule Name	Description	Weight	Status
Training End Date From Course Information Is Not Equal To With Value From Upload Parameter Training End Date 2023 02 28 00:00:00	Training End Date From Course Information Is Not Equal To With Value From Upload Parameter Training End Date 2023 02 28 00:00:00	0	FAILED
Training Start Date From Course Information Is Not Equal To With Value From Upload Parameter Training Start Date 2023 01 16 00:00:00	Training Start Date From Course Information Is Not Equal To With Value From Upload Parameter Training Start Date 2023 01 16 00:00:00	0	FAILED
Training End Date From Quotation Is Not Equal To With Value From Upload Parameter Training End Date 2023 02 28	Training End Date From Quotation Is Not Equal To With Value From Upload Parameter Training End Date 2023 02 28	0	FAILED
Training Start Date From Quotation Is Not Equal To With Value From Upload Parameter Training Start Date 2023 01 16	Training Start Date From Quotation Is Not Equal To With Value From Upload Parameter Training Start Date 2023 01 16	0	FAILED



## 9. CLICK ACTION AND CLICK APPROVE

9



The screenshot shows a web browser window with a URL starting with `10.0.2.44/DigiGov/digigov.htm?actionFlag=WF_ShowWorkFlow_New&moduleName=WorkList&menuName=forFile&fileId=100012897680&docId=10342&receivedDate=10/01/2023%2016:52&send...`. A red box highlights a dropdown menu with the following options: **Actions**, **Send To**, **Pendency**, **Close**, **Forward**, **Return**, **Approve** (highlighted in yellow), **Reject**, and **Approve** (in a sub-menu).

The main content area displays the **Employer's Profile** page. It includes a **Levy Information** section with the following data:

Field	Value	Field	Value
Company Name	UNITED TESTING CO.SDN BHD	Levy Balance	RM 6,459.50
Total Grant Approved	RM 2,848.60	Grant Balance	RM 8,472.50
Grant Officer's Name	KHAIRUL LAILIAH BINTI SABRI	Grant Officer's Email	klailiah@hrdf.com.my
Grant Reference No.	57642T_23_0009	Total Amount Applied	RM 190.80
Scheme Name	HRD Corp Claimable Courses	No. of Employee	12
Recommended Action	Approve	Sub Sector	Architectural and engineering activities and related technical consultancy

Below the levy information is a **Supporting Documents** table:

Description	File Name	Actions
Nestle Safety Passport	NIOSH NSP.pdf	<a href="#">View</a>

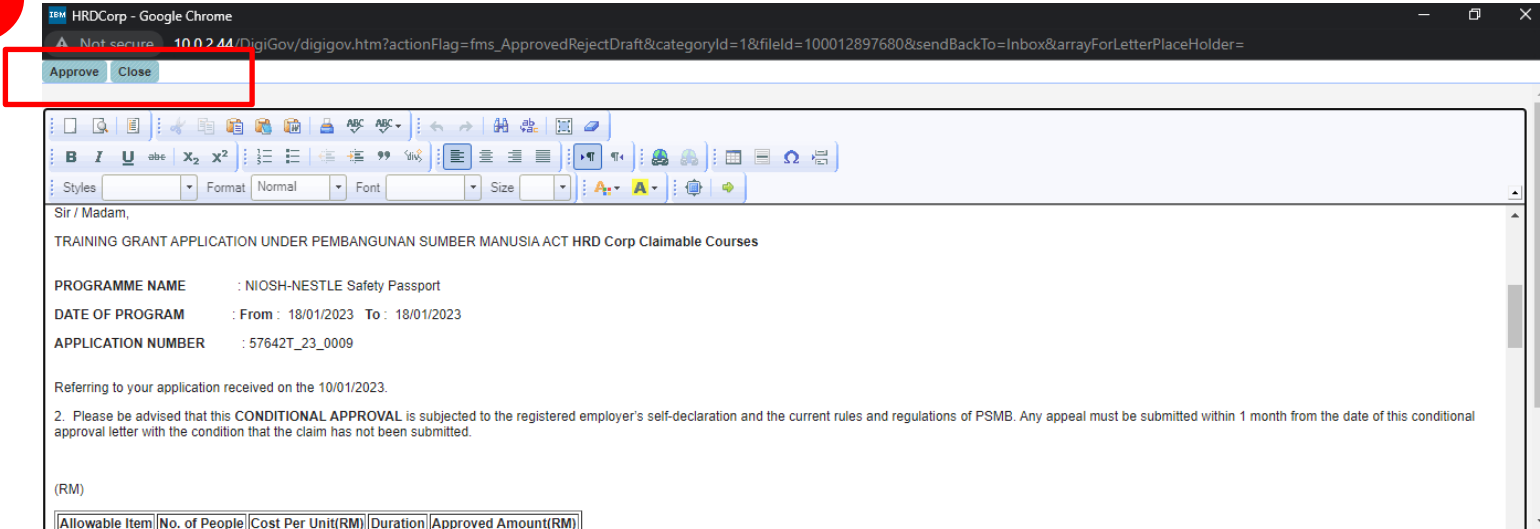
The **Employer's Profile** section includes the following details:

MyCoId	57642T(HQ)	Immediate Officer	TAN KHENG HOCK *
Company Name	UNITED TESTING CO.SDN BHD	Email	u_tesco@xx.customcodes.c *

The bottom of the browser window shows the taskbar with various application icons and system information: `10.0.2.44/DigiGov/digigov.htm?actionFlag=WF_ShowWorkFlow_New&moduleName=WorkList&menuName=forFile&fileId=100012897680&docId=10342&receivedDate=10/01/2023 16:52&sendBackTo=Inbox#focusonsamecomponent`, `32°C Cloudy`, and `12:18 PM 15/1/2023`.

## 10. CLICK APPROVE AND CONDITIONAL APPROVAL WILL BE ISSUED TO EMPLOYER

10



HRDCorp - Google Chrome

Not secure 10.0.2.44/DigiGov/digigov.htm?actionFlag=fms\_ApprovedRejectDraft&categoryId=1&fileId=100012897680&sendBackTo=Inbox&arrayForLetterPlaceHolder=

Approve Close

Sir / Madam,

TRAINING GRANT APPLICATION UNDER PEMBANGUNAN SUMBER MANUSIA ACT HRD Corp Claimable Courses

PROGRAMME NAME : NIOSH-NESTLE Safety Passport

DATE OF PROGRAM : From : 18/01/2023 To : 18/01/2023

APPLICATION NUMBER : 57642T\_23\_0009

Referring to your application received on the 10/01/2023.

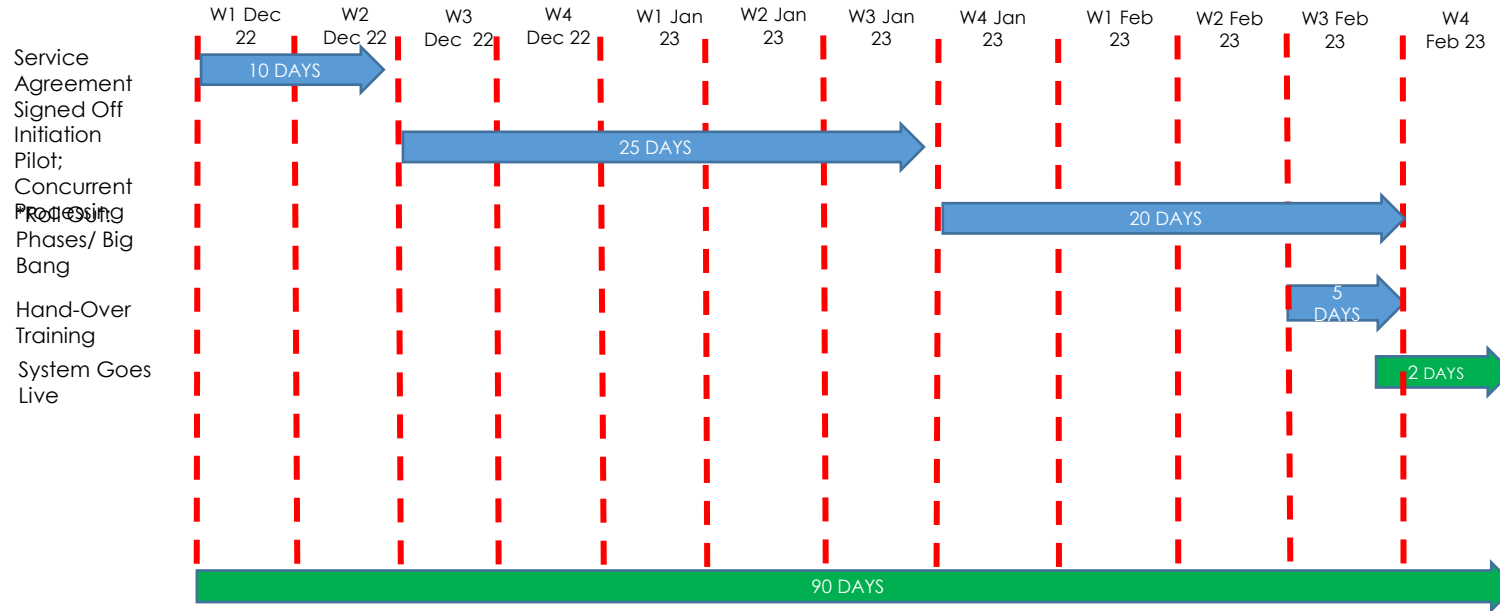
2. Please be advised that this **CONDITIONAL APPROVAL** is subjected to the registered employer's self-declaration and the current rules and regulations of PSMB. Any appeal must be submitted within 1 month from the date of this conditional approval letter with the condition that the claim has not been submitted.

(RM)

Allowable Item	No. of People	Cost Per Unit(RM)	Duration	Approved Amount(RM)
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# ICE AI IMPLEMENTATION PLAN

# Overall Timeline slide that indicate pilot phase and official full deployment



\*Note: The decision to go on Phases Roll Out or Big Bang Approach will be decided based on Pilot Report Results.



THANK YOU.