

ULTIMA
WORKS

AI Powered Customer Experience

The Future of Enterprise Systems



The Shifting Happening

In organisations like ours Employees work across dozens of apps, and switching windows, searching menus, repeating steps.

We questioned the status quo – is it possible to change this behaviour?

We debated is it possible to have **one tap**, **one command** could replace multi-step workflows?

With that in mind we started our quest to make the future of employee experience with a mantra it

Simpler.
Smarter.
Seamless.



The Future of Enterprise is not about more systems.
It's about a **intelligent experience** — right at users fingertips.

Challenges (Legacy Digital Landscape)

Fragmented Access: Legacy systems and siloed portals forced employees to juggle multiple logins, URLs, and app interfaces—making everyday work complex and disjointed.

Hard to Find Information: Key updates and documents were stored across old systems and shared drives, leading to repeated searching, outdated references, and information inefficiency.

No Personalization: Traditional intranet-style workspaces offered the same experience for everyone, lacking role-based relevance or adaptive personalization.

Poor App Findability: With apps scattered across old catalogs and unmanaged lists, employees struggled to locate frequently used tools quickly, slowing execution.

High Maintenance Overhead: Managing multiple legacy applications, permissions, and updates increased IT complexity, operational cost, and dependency on support teams.

These are just few and that too very high-level ones...



Solution – AI Powered Unified Digital Workspace



New Experience
Powered by AI BOT



Key Innovations:

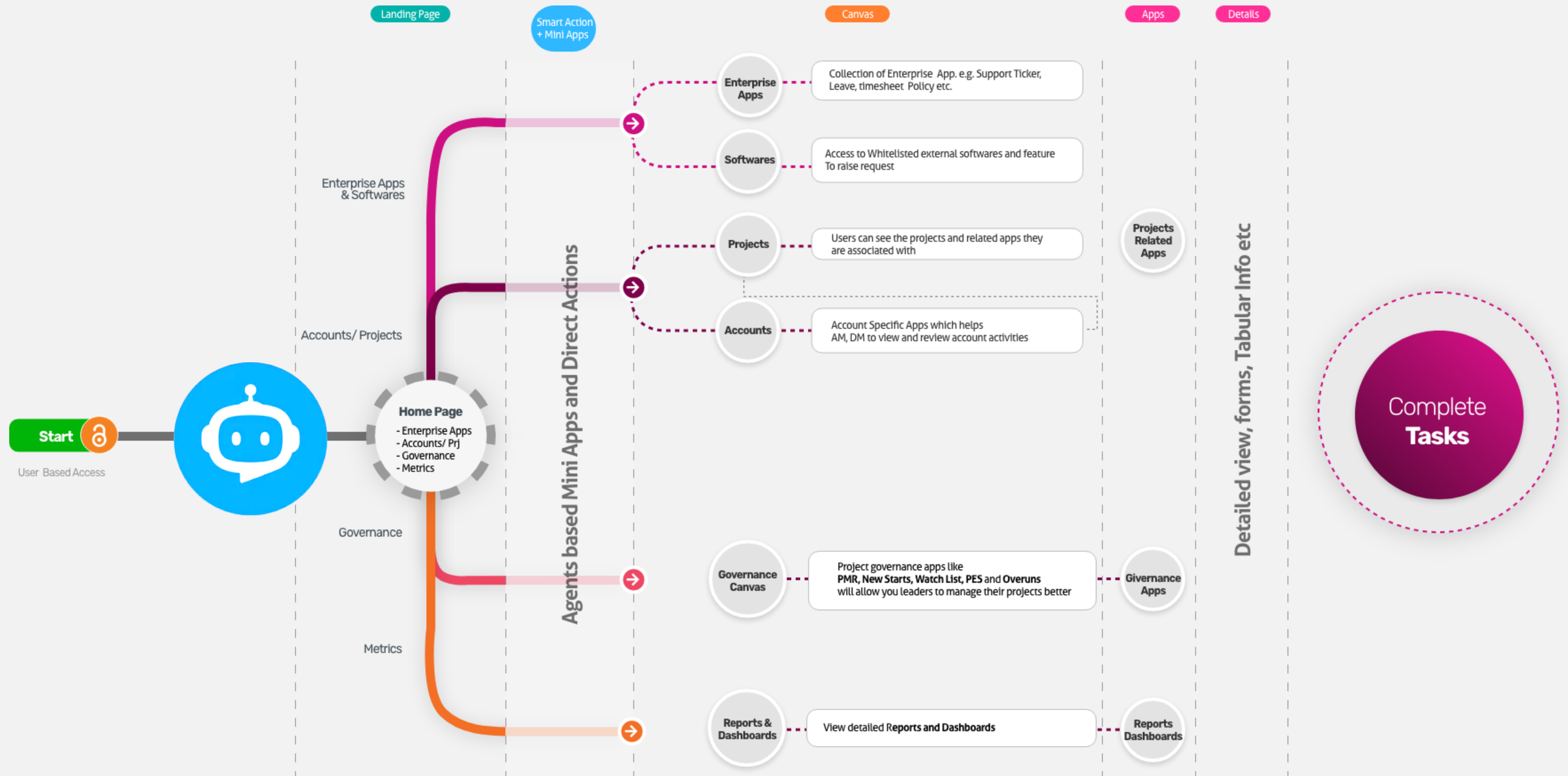
- **Unified Digital Workspace** One platform that seamlessly connects 200+ enterprise apps, workflows, and data—eliminating fragmentation and context switching.
- **Hyper-Personalized Employee Experience** Dynamic landing page tailored to role, region, preferences, tasks, and behaviors — every user gets their workspace.
- **Smart App Store with Drag-and-Drop**- Add apps to your workspace instantly. Enterprise Apps, project apps and dashboards with drag-and-drop simplicity.
- **Agent-Led Process Automation**
Agents mimic app actions—simplifying updates, reducing maintenance effort, and enabling faster business agility.
- **Reconstructing External Apps via APIs** Legacy systems and external tools are transformed into in-app micro experiences, preventing redirects and window hopping.
- **Unified Communication Layer** Org-wide messages, local updates, and news feeds delivered in one consistent, high-visibility communication environment.

Value Realization

Impact Area	
Unified Digital Workspace:	Consolidated 200+ apps and tools into a single intranet platform — reducing context-switching by 60% and simplifying daily workflows.
Massive Time Savings:	Eliminated repetitive navigation and app-hopping, saving million productive hours annually across the workforce.
Enhanced Employee Experience:	With hyper-personalized dashboards and conversational AI, employee satisfaction scores improved by 35% and task completion time dropped by 40% .
Improved Communication Reach:	100% of critical updates now reach employees in real time; engagement on announcements and news feeds increased by 50% .
Productivity Gain:	Reduced manual efforts by 30% through agent-led automation and simplified app lifecycle management.

From unknown efforts to millions of productive smiles

-redefining the way work feels.





Apply leave for next Monday

▲ 5,201.95 INR
-20.60 (0.55%)today



PMR



Watchlist



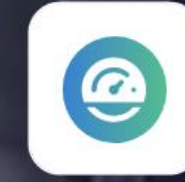
Profiles



My Approvals



GME



eCockpit



Add

Time since first swipe

02 HRS 05 MINS

You swiped in at 10:14 am



An Evening with
SNS, Chairman, LTIMindtree
05 Jan 2025, 5:00PM

View Full Video

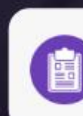
SMART ACTIONS



Leave Request
Akshay JB | 68080397



Pending Timesheet Approvals
Akshay JB, Jisha J



Pulse Survey
Your voice matters



Auto-Regularize for 28 April
You completed required hours



Training On AI Design
10 May, 25 - 2:00-3:00pm

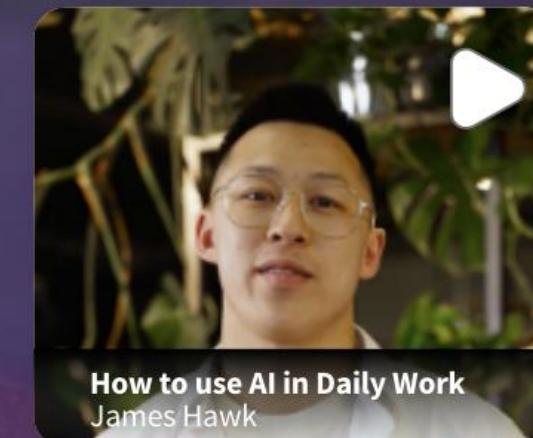


FICCI Confers Lifetime Achievement Award on L&T Chairman Emeritus



LTIMindtree @LTIMindtreeOFCL
Dec 17, 2024

At LTIMindtree, we're driven by an AI-first mindset. Our vision for #AI is built on three core principles: AI in Everything, Everything for AI, AI for Everyone.



How to use AI in Daily Work
James Hawk

Pending Approval

4



Events



Help



Feedback

App Center

All your enterprise Apps, You have only used 10 Apps in the last week

My projects

You are currently looking in 10 Projects



Connects



Hi I'm Maci

Getting to the
Future. Faster.
Together.

